

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION  
ILLINOIS COMMERCE COMMISSION  
FORMAL COMPLAINT

For Commission Use Only:  
Case: 15-0563

OCT 15 P 2:43

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Brenda F Pitts

Against (Utility name): COMED Company

As to (Reason for complaint) ON the 8th month 2015 I received a COMED  
utilitie bill for three times my usual monthly rate.

in ZION 60099 Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2911 31<sup>st</sup> Street apt 201 ZION IL 60099

The service address that I am complaining about is 2911 31<sup>st</sup> Street apt 201 ZION IL 60099

My home telephone is (630) 205-7011

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 630 205-7011

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) COMED Electric Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
It is my opinion on 8/13/15 The COMED Employee miss read the meter resulting in my being charged three times my usual amount.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9/17/15  
(Month, day, year)

Complainant's Signature: Brenda Spitts

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Brenda F Pitts, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Brenda Spitts  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 9/17/15

[Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.