

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:  
Case: 15-0490

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

**AUG 27 P 2: 58**

**CHIEF CLERK'S OFFICE**

Regarding a complaint by (Person making the complaint):

Maria Velasquez

Against (Utility name):

ComEd

As to (Reason for complaint)

May 2015 Bill was backdated to December 2014 to reflect an extra billing amount due to a billing mistake on ComEd's behalf.

in Plainfield Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City)

22025 W. Lakeland Trail Plainfield IL 60544

The service address that I am complaining about is

22025 W. Lakeland Trail Plainfield IL 60544

My home telephone is

(815) 524-4264

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(815) 524-4264

My e-mail address is \_\_\_\_\_

I will accept documents by electronic means (e-mail)  Yes

No

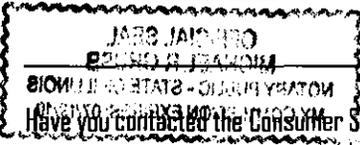
(Full name of utility company)

ComEd

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Ill. Adm. Code Part 201 and Section 10-101.1



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. May 2015 comEd bill came in close to \$500.00 and it included a backdated amount going back to December 2014 due to a ComEd billing mistake.
2. I called comEd regarding the may 2015 Bill and they said I was responsible for full payment of the back dated amount.
3. I was told that the meter reading employee in our area was not reading the meters correctly, therefore my bill was incorrect for 5 months.
4. This is a ComEd mistake and they should be responsible for their actions.

Please clearly state what you want the Commission to do in this case: I also requested meter to be read in June in person with me and they did not contact me.  
 Help me achieve \$5,000. in punitive Damages.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: August 24, 2015  
 (Month, day, year)

Complainant's Signature: *Maria Velasquez*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

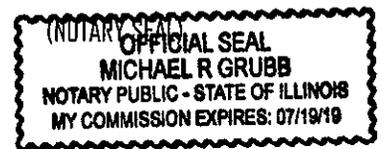
A notary public must witness the completion of this part of the form.

I, Maria Velasquez, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Maria Velasquez*  
 Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 24, 2015

*Michael R Grubb*  
 Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.