

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 15-0489

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

[Signature]
AUG 27 P 2 58
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Alfredo Contreras

Against (Utility name): Com Ed

As to (Reason for complaint) malfunctioning meter causing overcharges.

in New Lenox Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2665 Martin Ct - New Lenox, IL 60451

The service address that I am complaining about is 2665 Martin Ct - New Lenox, IL 60451

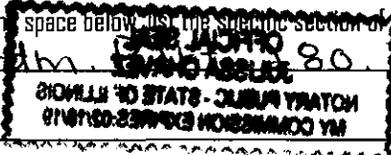
My home telephone is (815) 557-4007

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 557-4007

My e-mail address is acusafox41@gmail.com will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Com Ed (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Adm. Code 280.230(a), Adm. Part 280.50(a)



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Cont'd -

2. that much usage is impossible to use. Advised me to change meter.
3. After new meter was installed Kwh usage came back to my normal usage according to past history.
4. Com Ed refuses to adjust my KWh usage.
5. Customer Service claimed they were sending me improper KWh usage on my statements to try and catch up because I have been improperly billed on past statements.