

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 15-0486

ILLINOIS COMMERCE COMMISSION
AUG 26 P 12:41
CHIEF CLERK'S OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): PAULA FORMAN

Against (Utility name): COM ED

As to (Reason for complaint) MIXED METER ISSUE WANT COMPENSATION BEYOND THE 2 year PERIOD ON RECORD AT COM ED, I HAVE BILLS DATING BACK TO 2010 PROVING the problem EXISTED.

in Wheeling Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 676 MILL CIRCLE #107, Wheeling ILL 60090

The service address that I am complaining about is SAME AS ABOVE

My home telephone is c 1847 903-2383

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at c 1847 903-2383

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth EDISON (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Could not find a specific section of the law

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① I want restitution for 3 years that my meter was misread between 2010-13 with unit #101 by Com Ed. I have all the bills proving the situation existed as far back as 2010.
- ② Com Ed is stating their records only go back 2 years on their computer system.

Please clearly state what you want the Commission to do in this case:

I want Com ED to be forced into making their records available from 2010-13 for my neighbors unit #101 whose meter was actually mine so that bills can be compared & compensation can be made.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/24/15
(Month, day, year)

Complainant's Signature: Paula Forman

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

I am hearing impaired and Lisa Shuma will be my advocate as she has been involved.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

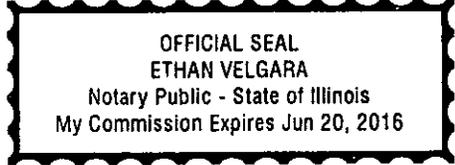
A notary public must witness the completion of this part of the form.

I, Paula Forman, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Paula Forman
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) AUGUST 24, 2015

[Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

2

③ Com Ed has stated that without the bills from the neighbor involved they are not able to do anything for me

a
reference

④ I have contacted attorneys who have stated that legally Com Ed must keep their records past 2 years whether on their computers or in their archives.

⑤ It is impossible for me to calculate the amount but it should be in the thousands based on the 2 years that have already been reconciled.