

ILLINOIS COMMERCE  
COMMISSION

2015 AUG 24 P 12: 54

CLERK'S OFFICE

# FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 15-0483

COPY

Regarding a complaint by (Person making the complaint): Kenny Lim

Against (Utility name): ComEd

As to (Reason for complaint) Refund overpayment \$3700 approximately  
and request of old meter that must be defective.  
Prove act of fraud from ComEd.

in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 434 Skokie Blvd, Wilmette, IL 60091

The service address that I am complaining about is 300 S. Happ Rd #116 Northfield, IL 60093

My home telephone is [847] 409-9057

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 409-9057

My e-mail address is KennyLim00@yahoo.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) ComEd An Exelon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL Adm. Part 200.170.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) On January 26, 2015. ComEd issued an abnormally high bill that sounds impossible on my complete vacant store for \$2,396.88 and totalled at \$4,224.69 for initial 4 months.
  - 2) End of January, 2015. I requested ComEd to check the meter and replace it
  - 3) Over two months, ComEd lied that the electric meter was tested and found no problems until I found they have no way to test meter at service location. Also they lied about installation date for the meter. The technician from ComEd confirmed it never tested and he never received order.
  - 4) August 11, 2015. I requested to ComEd to take old meter for test on my side
- Please clearly state what you want the Commission to do in this case: because I cannot trust ComEd but they refused to send it back to me or other company for test.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 08/17/2015  
(Month, day, year)

Complainant's Signature: Kenny Lim

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

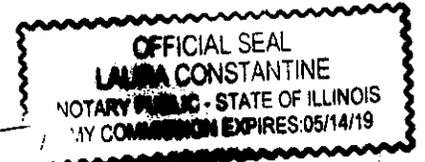
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Kenny Lim, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Kenny Lim  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 8-17-2015

[Signature]  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.