

## 9-1-1 GENERAL INFORMATION

Current Date: June 9<sup>th</sup>, 2015

Proposed Operation Date: September 22nd 2015

Submitted by Franklin Park, Illinois

Modification of an Existing System

18,333 Total Population Served

4.77 Total Land Area Served in Square Miles

PSAP 9-1-1 Liaison to the Commission

Name: Tommy Thomson

Title: Village Clerk

Street Address: 9500 Belmont

City, State, Zip Code: FRANKLIN PARK IL 60131

Telephone Number: 847-677-8244

Alternate Telephone Number: 847-677-8242

## Narrative

The narrative statement in Franklin Park's original petition stands the same. Franklin Park 9-1-1 center will remain consolidated into the Norcomm 9-1-1 Central Dispatch Center, located in Franklin Park, IL. Franklin Park PD will serve as the backup for Franklin Park's consolidation into NORCOMM.

The purpose of the modification of the original petition is to eliminate the River Grove 9-1-1 PSAP as a backup, and add Franklin Park PD as the backup for Franklin Park 9-1-1 system.

Once a switch has been made from Franklin Park to Norcomm, calls will be answered by trained 9-1-1 personnel and equipment will be used that is in compliance as prescribed in Ill. Admin. Code Part 725.505(i). Calls will be handled based upon the nature of the switch. Should the Primary center become inhabitable, NORCOMM personnel will be able to occupy a dispatch positions at Franklin Park PD and direct dispatch. Calls shall be routed to Franklin Park PD by 9-1-1 trunk transfer lines, radio transmission or secure telephone transmission.

As originally filed, the calls would roll into River Grove 9-1-1 PSAP until such time as NORCOMM personnel can arrive at the Franklin Park PD backup 9-1-1 center (unmanned) and activate the switches to take 9-1-1 calls.

These mutually beneficial agreements are possible as both NORCOMM and Franklin Park PD would be staffed by the same personnel (Norcomm Public Safety Communications, Inc), and provides for a more expedient transition in case of an outage. Agreements are renewed on a yearly basis, and should the agreeing entities choose not to terminate these agreements, the cancelling agency shall notify the other agency (ies) with at least 60 days of written notification by means of a certified letter to the corresponding ETSB.

The modification that is being requested herein is based upon the fact that the Village of Franklin Park has consolidated their 9-1-1 center into the NORCOMM Public Safety Communications, Inc. 9-1-1 center in Franklin Park, IL. NORCOMM serves as the primary PSAP for the Village of Franklin Park, but it is the desire of the Village of Franklin Park to establish a backup 9-1-1- center within the Village's Police Department, a new structure that was completed in 2014.

The Franklin Park ETSB has authorized funding for the proposed backup 9-1-1 center, to be located within the Franklin Park Police Department located at 9451 Belmont Avenue in Franklin Park, Illinois. The Police Department is a new construction, with state of the art technology including a large Information technology room able to house all the equipment necessary for the operation of the backup center including phone lines, data circuits, and servers. The end

user equipment will be located within the records division an area that provides spacious accommodations for 4 dispatch consoles, with up to 8 being capable of being installed within its area if expansion is needed. The Franklin Park ETSB has worked with Watson to provide the new consoles, and has Zetron phone answering equipment capable of handling the six 9-1-1 trunks that are to be installed as a backup to the NORCOMM 9-1-1 center. Additionally, Motorola radios will be deployed in the dispatch center for the dispatching of units.

Security of the center is as required, with no less than 4 physical barriers to prevent outside access. Housed within the confines of the Franklin Park Police Department, the facility has more than adequate security. The facility has redundant power supplies, that ensure the power to the equipment that will be needed to operate phone, radio, computer aid dispatch, and all other facilities within the 9-1-1 center and surrounding facility. Included in this is a generator that can power the entire facility and UPS systems to handle load until the generator comes online with no loss of power.

ATT for the Village of Franklin Park is the local exchange carrier (LEC). NORCOMM operators manning the backup center as needed with continue to utilize the continually updated ALI/ANI database. The facility will be unmanned by personnel but have 2 records personnel in the facility from Monday through Friday from the hours of 0600hrs to 2200hrs excluding Village holidays.

NORCOMM will be able to handle 7 digit phone numbers through the use of forwarded lines to the Village of Franklin Park's VOIP telephone system installed in 2014. It is the intention of the ETSB to dispatch not only Franklin Park Police and Fire, but other members of the NORCOMM 9-1-1 center as needed.

Until trained 9-1-1 personnel are able to reach the backup facility, overflow calls from the NORCOMM 9-1-1 center (Primary PSAP) will roll to River Grove and Broadview as currently on file with the commission.

All funding for the backup 9-1-1 center is being provided for by the Franklin Park ETSB fund.

**Exhibit 3  
System Participants**

**Fire/EMS**

**Beach Park Fire Department - Secondary  
3233 Lewis Avenue  
Beach Park, IL 60087**

**Bellwood Fire Department – Primary  
3200 Washington Blvd  
Bellwood, IL 60104**

**Bensenville Fire Protection District – Secondary  
500 S. York Rd  
Bensenville, IL 60106**

**Elk Grove Fire Protection District – Secondary  
1415 E. Algonquin Road  
Arlington Heights, IL 60005**

**Franklin Park Fire Department - Primary  
10001 W. Addison Street  
Franklin Park, IL 60131**

**Leyden Fire Department – Secondary  
2600 N. Mannheim Rd  
Franklin Park, IL 60131**

**Melrose Park Fire Department - Primary  
3601 Lake Street  
Melrose Park, IL 60160**

**Northlake Fire Department - Secondary  
118 Parkview Drive  
Northlake, IL 60164**

**Stone Park Fire Department - Secondary  
1745 N. 35<sup>th</sup> Ave  
Stone Park, IL 60165**

**Exhibit 3**  
**System Participants continued**

**Westchester Fire Department - Primary**  
**10240 Roosevelt Rd**  
**Westchester, IL 60154**

**Law Enforcement**

**Bellwood Police Department - Primary**  
**3200 Washington Drive**  
**Bellwood, IL 60164**

**Franklin Park Police Department - Primary**  
**9451 Belmont Avenue**  
**Franklin Park, IL 60131**

**Melrose Park Police Department – Primary**  
**1 N. Broadway Avenue**  
**Melrose Park, IL 60160**

**Stone Park Police Department – Secondary**  
**1629 N. Mannheim Road**  
**Stone Park, IL 60165**

**Westchester Police Department – Primary**  
**10300 Roosevelt Road**  
**Westchester, IL 60154**

**Exhibit 4  
Adjacent Agencies**

**Fire/EMS**

**Berkeley Fire Department  
5819 Electric Avenue  
Berkeley, IL 60163**

**Hillside Fire Department  
523 N. Wolf Road  
Hillside, IL 60162**

**Broadview Fire Department  
2400 S. 25<sup>th</sup> Avenue  
Broadview, IL 60155**

**Maywood Fire Department  
700 Saint Charles Road  
Maywood, IL 60153**

**River Grove Fire Department  
2621 N. Thatcher Avenue  
River Grove, IL 60171**

**Schiller Park Fire Department  
9726 E. Irving Park Road  
Schiller Park, IL 60176**

**Law Enforcement**

**Hillside Police Department  
425 N. Hillside Avenue  
Hillside, IL 60162**

**Broadview Police Department  
2350 S. 25<sup>th</sup> Avenue  
Broadview, IL 60155**

**Exhibit 4**  
**Adjacent Agencies continued**

**Maywood Police Department**  
**125 S. 5<sup>th</sup> Avenue**  
**Maywood, IL 60153**

**River Grove Police Department**  
**2621 N. Thatcher Avenue**  
**River Grove, IL 60171**

**Schiller Park Fire Department**  
**9726 E. Irving Park Road**  
**Schiller Park, IL 60176**

**Berkeley Police Department**  
**5819 Electric Avenue**  
**Berkeley, IL 60163**

**Bensenville Police Department**  
**100 N. Church Road**  
**Bensenville, IL 60106**

VILLAGE OF FRANKLIN PARK)

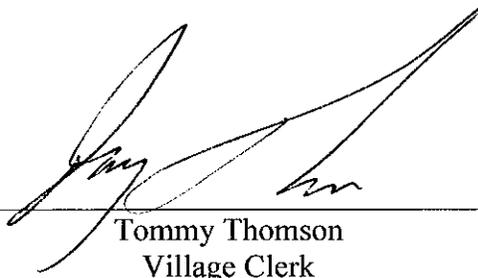
COUNTY OF COOK )

STATE OF ILLINOIS )

**CERTIFICATE**

I, **TOMMY THOMSON**, being the duly elected and qualified Village Clerk of the Village of Franklin Park, Cook County, Illinois, do hereby certify that the foregoing Ordinance is a true and correct copy of Ordinance Number 1516-G-10 entitled **“AN ORDINANCE OF THE VILLAGE OF FRANKLIN PARK, COOK COUNTY, ILLINOIS APPROVING AN INTERGIVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE OF FRANKLIN PARK, COOK COUNTY, ILLINOIS AND THE EMERGENCY TELEPHONE SYSTEM BOARD OF THE VILLAGE OF FRANKLIN PARK FOR ENHANCED 9-1-1 EMERGENCY TELEPHONE SERVICE”** passed and approved by the Board of Trustees of the Village of Franklin Park in regular session on the 15th day of June, 2015, and on file in my custody.

**WITNESS MY HAND** and the corporate seal of said Village of Franklin Park this 2<sup>nd</sup> day of July 2015.



Tommy Thomson  
Village Clerk

SEAL

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**THE VILLAGE OF FRANKLIN PARK**  
**COOK COUNTY, ILLINOIS**

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**ORDINANCE**

**NUMBER 1516-G-10**

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**AN ORDINANCE OF THE VILLAGE OF FRANKLIN PARK, COOK COUNTY,  
ILLINOIS APPROVING AN INTERGOVERNMENTAL AGREEMENT BY AND  
BETWEEN THE VILLAGE OF FRANKLIN PARK, COOK COUNTY, ILLINOIS  
AND THE EMERGENCY TELEPHONE SYSTEM BOARD OF THE VILLAGE OF  
FRANKLIN PARK FOR ENHANCED 9-1-1 EMERGENCY TELEPHONE SERVICE**

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**BARRETT F. PEDERSEN, Village President**  
**TOMMY THOMSON, Village Clerk**

**JAMES CAPORUSSO**  
**JOHN JOHNSON**  
**CHERYL MCLEAN**  
**WILLIAM RUHL**  
**KAREN SPECIAL**  
**ANDY YBARRA**  
**Trustees**

**ORDINANCE NUMBER 1516-G-10**

**AN ORDINANCE OF THE VILLAGE OF FRANKLIN PARK, COOK COUNTY, ILLINOIS APPROVING AN INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE OF FRANKLIN PARK, COOK COUNTY, ILLINOIS AND THE EMERGENCY TELEPHONE SYSTEM BOARD OF THE VILLAGE OF FRANKLIN PARK FOR ENHANCED 9-1-1 EMERGENCY TELEPHONE SERVICE**

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**WHEREAS**, the Village of Franklin Park, Cook County, Illinois (the "*Village*") is a duly organized and existing municipal corporation created under the provisions of the laws of the State of Illinois and under the provisions of the Illinois Municipal Code, as from time to time supplemented and amended; and

**WHEREAS**, the Emergency Telephone System Board of the Village of Franklin Park (the "*ETSB*"), is an emergency telephone system board organized and existing under the laws of the State of Illinois; and

**WHEREAS**, Article VII, Section 10 of the Illinois Constitution of 1970 authorizes units of local government to enter into contract to exercise, combine or transfer any power or function not prohibited by law; and

**WHEREAS**, the Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, (the "*Act*") authorizes units of local government to exercise jointly with any public agency of the State, including other units of local government, any power, privilege or authority which may be exercised by a unit of local government individually, and to enter into contracts for the performance of governmental services, activities or undertakings; and

**WHEREAS**, the Village and ETSB are proposing to enhance 9-1-1 emergency telephone service; and

**WHEREAS**, it is the desire of the Village President and Board of Trustees of the Village of Franklin Park (the “*Corporate Authorities*”) to enter into an Intergovernmental Agreement by and between the Village of Franklin Park, Cook County, Illinois and the Emergency Telephone System Board of the Village of Franklin Park for Enhanced 9-1-1 Emergency Telephone Service (the “*Intergovernmental Agreement*”).

**NOW, THEREFORE, BE IT ORDAINED** by the Village President and Board of Trustees of the Village of Franklin Park, Cook County, Illinois, as follows:

**Section 1.** That the above recitals and legislative findings are found to be true and correct and are hereby incorporated herein and made a part hereof, as if fully set forth in their entirety.

**Section 2.** The Intergovernmental Agreement, a copy of which is attached hereto and made a part hereof as Exhibit A, is hereby approved in the form presented to this Village Board, with such necessary substantive changes as may be authorized by the Police Chief, the execution thereof by the Village President to constitute the approval of the Corporate Authorities of the Village of any and all changes or revisions therein contained.

**Section 3.** The Village President and Village Clerk are hereby authorized and directed to execute and deliver the Intergovernmental Agreement and any and all other document necessary to implement the provisions, terms and conditions thereof, as therein described.

**Section 4.** The officials, officers and employees of the Village are hereby authorized to take such further actions as are necessary to carry out the intent and purpose of this Ordinance and the Intergovernmental Agreement.

**Section 5.** If any section, paragraph, clause or provision of this Ordinance shall be held invalid, the invalidity thereof shall not affect any of the other provisions of this Ordinance.

**Section 6.** All ordinances or parts of ordinances in conflict herewith are hereby repealed.

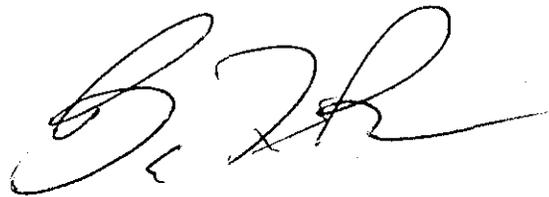
**Section 7.** This Ordinance shall take effect immediately and be in force from and after its passage and approval due to the urgent nature of this matter.

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**ADOPTED** by the President and Board of Trustees of the Village of Franklin Park, Cook County, Illinois this 15th day of June 2015, pursuant to a roll call vote, as follows:

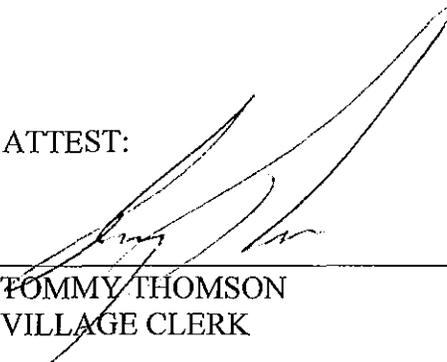
	YES	NO	ABSTAIN	ABSENT	PRESENT
CAPORUSSO				X	
JOHNSON	X				
MCLEAN	X				
RUHL	X				
SPECIAL				X	
YBARRA	X				
PRESIDENT PEDERSEN					
<b>TOTAL</b>	4			2	

**APPROVED** by the President of the Village of Franklin Park, Cook County, Illinois on this 15th day of June 2015.



BARRETT F. PEDERSEN  
VILLAGE PRESIDENT

ATTEST:



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TOMMY THOMSON  
VILLAGE CLERK

Exhibit A

*Intergovernmental Agreement*

AN INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE  
OF FRANKLIN PARK, COOK COUNTY, ILLINOIS AND THE EMERGENCY  
TELEPHONE SYSTEM BOARD OF THE VILLAGE OF FRANKLIN PARK  
FOR ENHANCED 9-1-1 EMERGENCY TELEPHONE SERVICE

THIS AGREEMENT is made and entered on the date set forth below by and between the Village of Franklin Park, Cook County, Illinois, an Illinois municipal corporation (the "Village") and the Emergency Telephone System Board of the Village of Franklin Park (the "ETSB").

WHEREAS, the Constitution of the State of Illinois, 1970, Article VII, Section 10, authorizes units of local government to contract or otherwise associate among themselves in any manner not prohibited by law or ordinance; and

WHEREAS, the Intergovernmental Cooperation Act, 5 ILCS 220/1, et seq. (the "Act"), provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government; and

WHEREAS, the Act, defines a public agency as any unit of local government as defined in the Illinois Constitution of 1970, any school district, any public community college district, any public building commission, the State of Illinois, any agency of the State government or of the United States, or any other State, any political subdivision of another State, and any combination of the above pursuant to an intergovernmental agreement which includes provisions for a governing body of the agency created by the agreement; and

WHEREAS, the Village is a unit of local government situated within the corporate boundaries of the County of Cook, Illinois; and

WHEREAS, the Wireless Emergency Telephone Safety Act, 50 ILCS 751, et seq., provides that two or more emergency telephone system boards or qualified units of local government may, by virtue of an intergovernmental agreement, provide wireless 9-1-1 service for the other's jurisdictional boundaries.

NOW, THEREFORE, in consideration of the aforementioned recitals and the mutual covenants contained herein, the PARTIES hereto agree as follows:

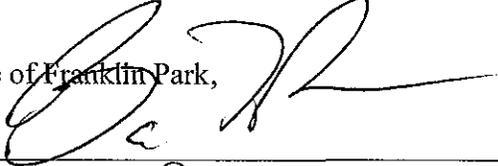
Section 1. The Police Station Facility of the Village shall serve as a backup facility for the Village (dispatched by Norcomm Public Safety Communications, located in Franklin Park, Illinois). In the event that 9-1-1 service has to overflow, or is compromised within the Village, calls shall be re-routed to the Franklin Park Police Department 9-1-1 center. As both centers are staffed by the same Agency (Norcomm Public Safety), it is within the interests of both the ETSB and the Village to work together to ensure continuity of service.

Section 2. This Agreement shall be effective on the latest of the dates written below and when signed by the Village and ETSB. This Agreement shall automatically renew for each consecutive

one year period thereafter, unless either party gives written notice to the other of its intent to not renew. This Agreement shall be filed as part of the required filings with the Illinois Commerce Commission. This document may be signed in duplicate originals.

IN WITNESS WHEREOF, the undersigned have set their signatures on the respective dates set forth below.

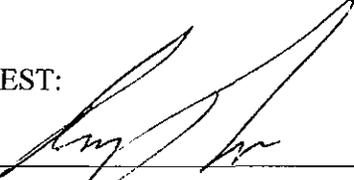
Village of Franklin Park,

By: 

Title: Village President

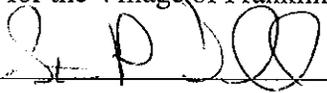
Date: 6/17/15

ATTEST:

By: 

Title: Village Clerk

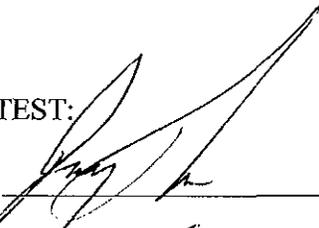
ETSB for the Village of Franklin Park,

By: 

Title: ETSB President

Date: 6/29/15

ATTEST:

By: 

Title: ETSB SECRETARY



**FRANKLIN PARK ETS 9-1-1 BOARD**

May 11<sup>th</sup>, 2015

John Hunter  
ATT Governmental Services  
2000 W. Att Center Drive  
Hoffman Estates, IL 60192

Mr. Hunter,

This letter is to confirm our intent to modify the existing enhanced 9-1-1 plan to create a backup 9-1-1 center at Franklin Park PD (unmanned) with six (6) 9-1-1 trunk lines (three wireline and three Wireless) as the 9-1-1 backup to the NORCOMM 9-1-1 central dispatch center. This change would allow calls to go to River Grove 9-1-1 PSAP in the event of a failure, and upon NORCOMM personnel reaching the backup center and activating the 9-1-1 switches having the calls routed to Franklin Park PD. We assume, unless otherwise notified, that the 9-1-1 system will be modified and in operation by September 22, 2015.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for modifying 9-1-1 service.

Thank you for your attention to this matter.

Regards,

A handwritten signature in black ink, appearing to read 'Steve Iovinelli', written over a horizontal line.

Steve Iovinelli,  
ETSB Chairman

Enclosure: Modified ICC Application

**NORCOMM PSAP**

**Bellwood**

**Franklin Park Melrose Park**

**Cutover 12-01-2006**

**Also dispatches Addison Fire  
Elk Grove Township Fire**



**BELLWOOD DSO**

- SBC - 7
- AT&T - 8
- AT&T/Teleport - 4
- Cbeyond - 2
- Cimco - 2
- Focal - 8
- Frontier - 4
- Global Com - 2
- Mpower - 2
- McLeod - 4
- Paetec - 2
- WorldCom - 4
- XO - 2

**HILLSIDE DSO**

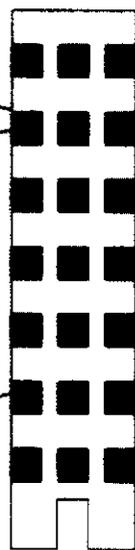
- SBC - 5
- AT&T - 8
- AT&T/Teleport - 4
- Cbeyond - 2
- Cimco - 2
- Focal - 8
- Frontier - 4
- Global Com - 2
- Mpower - 2
- McLeod - 4
- Paetec - 2
- WorldCom - 4
- XO - 2

**FRANKLIN PARK**

AT&T	-----14
CLEC	
ALLEGIANCE	-----4
AT&T	-----20
CORECOM	-----4
FOCAL COM	-----8
FRONTIER	-----4
GLOBAL COM	-----2
MGC COMM	-----2
OVATION	-----4
PAETEC	-----2
TELEPORT	-----4
WINSTAR	-----4
WORLDCOM	-----10
XO COMM	-----4

**BENSENVILLE**

- AT&T-----16
- CLEC
- ALLEGIANCE-----6
- AT&T-----20
- FOCAL COM-----8
- FRONTIER-----4
- GLOBAL COM-----2
- INTERMEDIA-----2
- MGC COMM-----2
- OVATION-----4
- PAETEC-----2
- TELEPORT-----4
- WINSTAR-----4
- WORLDCOM-----4



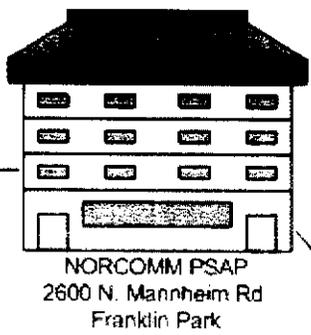
(5) Wireline Trunks  
(Bellwood & Melrose Park and Franklin Park)  
7EMNC 130056 7EMNC 130161  
7EMNC 137635 7EMNC 146224  
7EMNC 155166  
Make Busy 5CSNC055812 (TG #525)

(3) Wireless Trunks  
(Bellwood and Franklin Park)  
7EMNC 002961 7EMNC037057  
7EMNC 002997  
Make Busy 5CSNC022230 (TG 526)

(3) Wireline Trunks  
(Cook Co & Elk Grove Township Fire)  
7EMNC151543 7EMNC151544  
7EMNC169422  
Make Busy 7UGXR109027 (TG 1933)

(3) Lombard Trunks  
(Addison Fire and Franklin Park)  
7EMNC101957 7EMNC112538  
7EMNC115291  
7UGXR077888 Make Busy (TG 1137)

9-1-1 Trunks



FDDZ-722268-Southfield  
FDDZ-722267-Northbrook



AT&T ALI Database

