

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

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FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 15-0475

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): VERNETTA MCCREE

Against (Utility name): NICOR GAS

As to (Reason for complaint) INACCURATE BILLING

in RIVERDALE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) P.O. Box 633 DOLTON, IL 60419

The service address that I am complaining about is 463 W. 144th St Riverdale, IL 60419

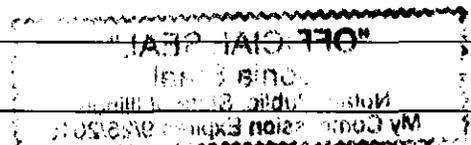
My home telephone is (708) 351-6774

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 351-6774

My e-mail address is msmccree@aol.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. This account has been overcharged for years. The billing received from Nicor starts Jan 2013, when we did not have possession of the building then. There are gas leaks, which was confirmed by Nicor. They came out 5-22-15, 6-9-15, 6-16-15 to trace the leaks and replace the line. They dug up the parking lot 3 times. It is my contention that these leaks caused high bills. The building is only 40% occupied & the heat is off in all the other units. Also, billing sent to me by Nicor shows double charges to my account. I am requesting Nicor cancel all unwarranted charges and remove any negative statements from my credit report.

Please clearly state what you want the Commission to do in this case: Have Nicor cancel all unwarranted charges and remove negative items from my credit report.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/14/2015
(Month, day, year)

Complainant's Signature: Vernetta McCree
Vernetta McCree

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Vernetta McCree, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Vernetta McCree
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 14, 2015

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.