

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ORIGINAL

2015 AUG - 7 P 12:37

Handwritten initials

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Huy Nguyen

Against (Utility name): ComEd an exelon company

As to (Reason for complaint) I believed that I was bill incorrectly due to a bad meter from Mar. 2014 to Nov. 2014

in Glendale Heights Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 21075 Bloomingdale Rd. Glendale Hts. IL 60139

The service address that I am complaining about is 551 Alton Ct. Carol Stream, IL 60188

My home telephone is 630 639-8362

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 630 639-8362

My e-mail address is huydep88@gmail.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) ComEd An Exelon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
83 IL Adm. Service 200.150 & 83 IL Adm. 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I call complaining my bill was too high for a vacance property. Com Ed come out and check said meter work correctly, but my bill is still high for an empty house nothing in use at all, then they <sup>(com ed)</sup> change the new meter, and now the bill is correct, but com ed trash the old meter

Please clearly state what you want the Commission to do in this case:

I feel that I should be charge an average of \$31 for those months

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Aug 21 2015  
(Month, day, year)

Complainant's Signature: Huy U Nguyen

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Huy U Nguyen, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Huy U Nguyen  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) August, 4, 2015

[Signature]  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.