

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 15-0448

ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

[Handwritten initials] 2015 AUG -3 P 1:03

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): ROBERT JOHNSON

Against (Utility name): people GAS

As to (Reason for complaint) People's Gas will not grant me service and state I have no outstanding or oweing balace with them. They are associating me with companies that I have no relationship with nor have I ever.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 942 East 80th St 3rd Floor, Chicago IL 60619

The service address that I am complaining about is 7957 S Ingleside, Chicago IL 60619

My home telephone is (312) 857 3540

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 857 3540

My e-mail address is Robert Johnson 200@hotmail.com will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) People's Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.150 - 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See Attached PAGE.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 7-26-15
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Robert Johnson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 7/26/15

Felicia Matthews
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

The major complaints that I have with People's Gas is that they are associating me with CDR Management or other accounts that have no relation to me. I have contacted People's Gas numerous times asking what I owe or any account with my social security number and have been told every time that I have no owed balance with them.

An associate (Jeremy) at People's Gas in the specialty department seems to have taken this matter personally and has stated numerous times that I have stolen or committed fraud against People's Gas. He has made very slanderous remarks in conversation which have no basis and are unfounded. When asked what type of proof he has for these allegations he stated the notes on the account were his proof. This seems to be a personal vendetta he has taken with this matter. I have no idea what thievery or fraud he is referring too.

I currently have no balance owed to People's Gas yet because of a representative with assumptions in this organization I am unable to obtain an account with People's Gas.