

To: Chief Clerk

Illinois Commerce Commission

527 East Capitol Ave.

Springfield IL 62701

Informal Complaint #2015-05832

RE; Commonwealth Edison Company

I have been wrongly charged on the basis of estimated bills beginning in 2011, which were 2-3x higher than my actual usage prior to & following these estimated billed. I called in & complained & they were initially rectified, then it happened again. I called to complain AGAIN & the bills were NOT rectified, though ComEd claimed they were. I then contacted ICC, who said there was resolution & charges were correct & they closed the file over my objections. Repeated correspondence w/ComEd was dismissed or ignored (2013) & these charges have been continually carried over & late fess applied w/no resolution. I have paid every bill's current actual charges, but the wrong charges are still listed on the bill.

Also I have recently acquired ownership of the property where I live & paid these bills under previous owner, listed Maurice Farmer on 2nd flr. Until I acquired the property I was not responsible for charges on the 1st flr & that bill was finalized 5-2015. On 6-26-15 I converted 1st & 2nd flr account to my name & was charged deposits due to supposed "unpaid &/or late charges", which I am paying as requested. ComEd told me they cannot correct the bills until the complaint is resolved, but both bills have been added to & I was told these were for the deposits & they were added AFTER the complaint was filed! I do not know what is what w/these bills, as they do not even match up with charges or acct numbers, back from Feb of this year, even though those charges were PAID when due. This is double charging & fraudulent! I should not be subjected to years & years of false billing, late fees, false credit reports, (which ComEd stated they used to determine by deposits, have my complaints FALSELY labeled as resolved on my part when they NEVER were & have this hanging over my head still! I have sent copies of bills demonstrating the start of these false charges where the estimated readings to not jibe w/the actual ones. I wish, again, this situation be corrected w/corrected bills, late charges removed, since they were totally unjust, double charges removed also, credit reports corrected & adverse credit ratings removed by credit bureaus & acknowledged that all current charges that were accurate were paid is expected!

Please contact me for any further verification needed.

Sylvia P. Thomas

P O Box 7871

Chicago IL 60680

773-487-4276

butternet@hotmail.com



STATE OF ILLINOIS



ILLINOIS COMMERCE COMMISSION

May 22, 2015

Sylvia P Thomas
6947 S Normal 2nd flr
United States
Chicago, IL 60621

RE: 2015-05832
Commonwealth Edison Company

Per the direction of the Consumer Services Division, the utility company has provided information about the complaint you described. A review of both the information you provided and the company's report, does not indicate that the company has violated any rule, regulation, or filed tariff approved by this Commission.

Although it does not appear that we can be of further assistance in this matter, please contact me if you have questions regarding this correspondence. I can be reached by telephone at 800/524-0795 or 217/782-2024.

Barbara Lankford 6-1-16 - called Barb - who
 Barbara Lankford
 Consumer Services Division
 stated documents showed Can Ed had resolved issue in 2011 & says they did only require them to keep records for 2 yrs & ICC had claimed Can Ed's bill was correct, I said they ignored my proof that it was not & sent a paper w/ numbers that did not add up & it was unclear what they even referred to, I protested, but was ignored by Can Ed & ICC. I told Barb ICC was not doing its job as they were making it easy for utilities to mistreat customers & they were protecting them, Barb kept interrupting me, which was rude & unprofessional, obviously because she did not wish to hear abt ICC's culpability, I said the hearing she spoke at in her VM to me was 1. - not affordable to me w/ many customers & 2. - was not even mentioned to me in 2011 when ICC said complaint was resolved & ignored my protests to the contrary, Barb said it was right in their documentation & she said I didn't make these things up, I said obviously they did, as it didn't happen & I still

did not have \$\$\$ for a lawyer. Barb then said there was
no cost to me if I didn't need a lawyer. Again I said
this info was NOT given to me, regardless of how she
wrote it. I know EEC was protecting utilities &
allowing consumers to be victimized & ignoring complaints.
I told her I was complaining again now because Con Ed
was still falsely charging me & the charges were 7th 200 \$
that I pay for the energy I ACTUALLY USE every month
& always have, but people get tired of being ignored
& blown off by Con Ed & EEC, that was not acceptable.
I told her I would be willing to bring my records & proof
of the overcharges to a hearing & she should get right
on that. Barb said she would file the request & send
me some papers in abt 2 wks I was to notarize them
& return them.

see acct for these charges do not even match
~~the~~ ~~one~~ ~~of~~ ~~the~~ ~~1~~ -
 the one of ~~the~~ ~~1~~ -
 made up of ~~the~~ ~~1~~ -
 could not be altered due to my complaint w/ EEC which has
 NOT been resolved.

For Questions, Support, and Outages visit ComEd.com

Total Amount Due by 7/6/15 \$163.33

English 1.800.EDISON1 (1.800.334.7661)
 Español 1.800.95.LUCES (1.800.955.8237)
 Hearing/Speech Impaired 1.800.572.5789 (TTY)
 Federal Video Relay Services (VRS) Fedvrs.us/session/new

METER INFORMATION

Read Date	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
6/12/15	270282419	General Service	Total kWh	1003 Actual	1544 Actual	541	x 1	541

CHARGE DETAILS

Residential - Single 2/5/15 - 2/17/15 (12 Days)

SUPPLY

Electricity Supply Charge	51 kWh X 0.06529	\$3.33
Transmission Services Charge	51 kWh X 0.01043	\$0.53
Purchased Electricity Adjustment		-\$0.26

DELIVERY - ComEd

Customer Charge		\$4.61
Standard Metering Charge		\$1.77
Distribution Facilities Charge	51 kWh X 0.03226	\$1.65
IL Electricity Distribution Charge	51 kWh X 0.00121	\$0.06

TAXES & FEES

Environmental Cost Recovery Adj	51 kWh X 0.00030	\$0.02
Energy Efficiency Programs	51 kWh X 0.00227	\$0.12
Franchise Cost		\$0.27
State Tax		\$0.17
Municipal Tax		\$0.32

Residential - Single 2/17/15 - 3/18/15 (29 Days)

SUPPLY

Electricity Supply Charge	124 kWh X 0.06529	\$8.10
Transmission Services Charge	124 kWh X 0.01043	\$1.29
Purchased Electricity Adjustment		-\$0.62

DELIVERY - ComEd

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	124 kWh X 0.03226	\$4.00
IL Electricity Distribution Charge	124 kWh X 0.00121	\$0.15

TAXES & FEES

Environmental Cost Recovery Adj	124 kWh X 0.00030	\$0.04
Energy Efficiency Programs	124 kWh X 0.00227	\$0.28
Franchise Cost		\$0.66
State Tax		\$0.41
Municipal Tax		\$0.78

Residential - Single 3/18/15 - 4/16/15 (29 Days)

SUPPLY

Electricity Supply Charge	124 kWh X 0.06529	\$8.10
Transmission Services Charge	124 kWh X 0.01043	\$1.29
Purchased Electricity Adjustment		\$0.62

DELIVERY - ComEd

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	124 kWh X 0.03226	\$4.00
IL Electricity Distribution Charge	124 kWh X 0.00121	\$0.15
Residual Refund	124 kWh X -0.00076	-\$0.09

was told 1-3-16 by christine, these charges were backdated from 2-2016 because that was when I took possession of property - but THESE BILLS WERE ALREADY PAID as per agreement w/ former owner. This acct (FIR1) had no unpaid balance! I was told this could not be corrected because of complaint I put in w/ ECC beginning of June, that nothing could be changed - BUT this was beginning of July - so they did change it; they added charges on to an acct w/ NO balance & THESE BILLS WERE ALREADY PAID!

For Questions, Support, and Outages visit ComEd.com

Total Amount Due by 7/6/15 \$194.58

English 1.800.EDISON1 (1.800.334.7661)
 Español 1.800.95.LUCES (1.800.955.8237)
 Hearing/Speech Impaired 1.800.572.5789 (TTY)
 Federal Video Relay Services (VRS) Fedvrs.us/session/new

METER INFORMATION

Read Date	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
6/12/15	270282308	General Service	Total kWh	1362 Actual	2165 Actual	803	x 1	803

CHARGE DETAILS

Residential - Single 2/5/15 - 2/17/15 (12 Days)

 **SUPPLY** **\$5.37**

Electricity Supply Charge	76 kWh X 0.06529	\$4.96
Transmission Services Charge	76 kWh X 0.01043	\$0.79
Purchased Electricity Adjustment		-\$0.38

 **DELIVERY - ComEd** **\$8.92**

Customer Charge		\$4.61
Standard Metering Charge		\$1.77
Distribution Facilities Charge	76 kWh X 0.03226	\$2.45
IL Electricity Distribution Charge	76 kWh X 0.00121	\$0.09

TAXES & FEES **\$1.31**

Environmental Cost Recovery Adj	76 kWh X 0.00030	\$0.02
Energy Efficiency Programs	76 kWh X 0.00227	\$0.17
Franchise Cost		\$0.40
State Tax		\$0.25
Municipal Tax		\$0.47

Residential - Single 2/17/15 - 3/18/15 (29 Days)

 **SUPPLY** **\$12.94**

Electricity Supply Charge	183 kWh X 0.06529	\$11.95
Transmission Services Charge	183 kWh X 0.01043	\$1.91
Purchased Electricity Adjustment		-\$0.92

 **DELIVERY - ComEd** **\$22.07**

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	183 kWh X 0.03226	\$5.90
IL Electricity Distribution Charge	183 kWh X 0.00121	\$0.22

TAXES & FEES **\$3.19**

Environmental Cost Recovery Adj	183 kWh X 0.00030	\$0.05
Energy Efficiency Programs	183 kWh X 0.00227	\$0.42
Franchise Cost		\$0.97
State Tax		\$0.60
Municipal Tax		\$1.15

Residential - Single 3/18/15 - 4/16/15 (29 Days)

 **SUPPLY** **\$14.78**

Electricity Supply Charge	183 kWh X 0.06529	\$11.95
Transmission Services Charge	183 kWh X 0.01043	\$1.91
Purchased Electricity Adjustment		\$0.92

 **DELIVERY - ComEd** **\$21.93**

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	183 kWh X 0.03226	\$5.90
IL Electricity Distribution Charge	183 kWh X 0.00121	\$0.22
Residual Refund	183 kWh X -0.00076	-\$0.14

Name MAURICE H FARMER
 Service Location 6947 S NORMAL BLVD # 1, CHICAGO
 Phone Number 773-488-0487
 Account Number 9691279007
 Issue Date 07/15/1999

96912 7900 70009 2187



Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	Usage
					Previous	Present			
	07/15	997189032	General Service	Tot kWh	2298 ACT	2534 ACT	236	1	236

Current Period	Res Gen Service - Single	Service from	to	30 Days
Customer charge		06/15/1999	07/15/1999	\$8.02
Energy charge	236 kWh X			20.70
Decommissioning adjustment	236 kWh X			0.24
Instrument Funding Charge Credit	236 kWh X			-2.14
Instrument Funding Charge Debit	236 kWh X			2.14
Franchise cost				1.25
State tax				0.78
Municipal tax				1.48
Total current charges				\$32.47

Other Charges	Thank you for your payment of	\$33.18	
	Charges from previous bill		\$0.01
	Total other charges		\$0.01
	Total amount due		\$32.48

Your Usage Profile

13-Month Usage (Total kWh)



Month Billed	Total Demand	Avg Daily	Avg Daily
		kWh	Temp
Current Month	0.0	7.8	74
Last Month	0.0	7.8	72
Last Year	0.0	9.7	79

6-12-99

bill has been finalized

Saving energy can save you money! Visit ComEd's On-Line Home Energy Audit. Answer a few simple questions and you'll receive a customized report with energy efficiency tips. Find the Audit at www.energyaudit.com/comed. Please have your account number ready before you visit the site.

Omit previous balance if paid. Unpaid previous balances are subject to late charges.



A Unicom Company

USEFUL TELEPHONE NUMBERS
 Hearing/Speech Impaired: 1-800-572-5789 (TDD)
 Customer Service: 1-800-Edison-1 (1-800-334-7661)

SERVICE FROM 5/15/15 THROUGH 6/12/15 (28 DAYS)

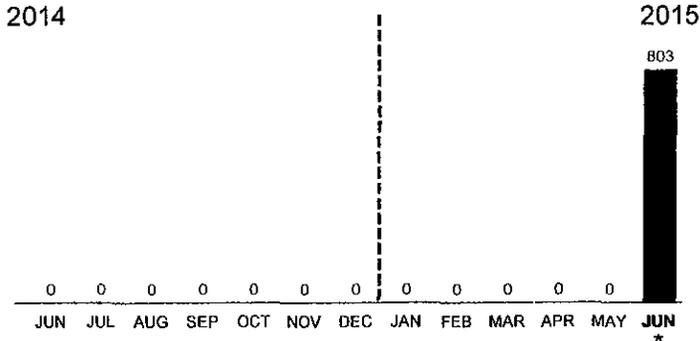
Residential - Single

Sylvia P Thomas
6947 S Normal Blvd # 1
Chicago, IL 60621
773.487.4276

Total Amount Due by 7/6/15

\$194.58

TOTAL USAGE (kWh)



Current month's reading is actual.

*Non-regular Billing Period

AVERAGE DAILY USE (monthly usage/days in period)

Current Month

45° avg. temp

6.3 kWh

Last Month

Not Available

Last Year

Not Available

💡 Ten 100W light bulbs for 1 hour = 1 kWh

CURRENT CHARGES SUMMARY

See reverse side for details ↗

 **SUPPLY**
\$12.42

ComEd provides your energy.

ComEd.com
1.800.334.7661

You can choose at PlugInIllinois.org



Handwritten: 2 x 30.23 = 67.74 pd
1.615

DELIVERY 
\$21.78

ComEd delivers electricity to your home.

ComEd.com
1.800.334.7661

TAXES & FEES \$3.31

was told 1-3-16 by christine, these charges were backdated from 2-2015 because that was when I took possession of property - BUT THESE BILLS WERE ALREADY PAID as per agreement w/ farmer owner. This acct (FIRI) had no unpaid balance! I was told this could not be corrected because of complaint I put in w/ ECC beginning of June, that nothing could be changed - BUT this was beginning of July - so they did change it; they tacked charges onto an acct w/ NO balance & THESE BILLS WERE ALREADY PAID!

For Questions, Support, and Outages visit ComEd.com

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 Español 1.800.95.LUCES (1.800.955.8237)
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Total Amount Due by 7/6/15 \$194.58

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CHARGE DETAILS

Residential - Single 2/5/15 - 2/17/15 (12 Days)

SUPPLY \$5.37

Electricity Supply Charge	76 kWh X 0.06529	\$4.96
Transmission Services Charge	76 kWh X 0.01043	\$0.79
Purchased Electricity Adjustment		-\$0.38

DELIVERY - ComEd \$8.92

Customer Charge		\$4.61
Standard Metering Charge		\$1.77
Distribution Facilities Charge	76 kWh X 0.03226	\$2.45
IL Electricity Distribution Charge	76 kWh X 0.00121	\$0.09

TAXES & FEES \$1.31

Environmental Cost Recovery Adj	76 kWh X 0.00030	\$0.02
Energy Efficiency Programs	76 kWh X 0.00227	\$0.17
Franchise Cost		\$0.40
State Tax		\$0.25
Municipal Tax		\$0.47

Residential - Single 2/17/15 - 3/18/15 (29 Days)

SUPPLY \$12.94

Electricity Supply Charge	183 kWh X 0.06529	\$11.95
Transmission Services Charge	183 kWh X 0.01043	\$1.91
Purchased Electricity Adjustment		-\$0.92

DELIVERY - ComEd \$22.07

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	183 kWh X 0.03226	\$5.90
IL Electricity Distribution Charge	183 kWh X 0.00121	\$0.22

TAXES & FEES \$3.19

Environmental Cost Recovery Adj	183 kWh X 0.00030	\$0.05
Energy Efficiency Programs	183 kWh X 0.00227	\$0.42
Franchise Cost		\$0.97
State Tax		\$0.60
Municipal Tax		\$1.15

Residential - Single 3/18/15 - 4/16/15 (29 Days)

SUPPLY \$14.78

Electricity Supply Charge	183 kWh X 0.06529	\$11.95
Transmission Services Charge	183 kWh X 0.01043	\$1.91
Purchased Electricity Adjustment		\$0.92

DELIVERY - ComEd \$21.93

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	183 kWh X 0.03226	\$5.90
IL Electricity Distribution Charge	183 kWh X 0.00121	\$0.22
Residual Refund	183 kWh X -0.00076	-\$0.14

TAXES & FEES

\$3.19

Environmental Cost Recovery Adj	183 kWh X 0.00030	\$0.05
Energy Efficiency Programs	183 kWh X 0.00227	\$0.42
Franchise Cost		\$0.97
State Tax		\$0.60
Municipal Tax		\$1.15

Residential - Single 4/16/15 - 5/15/15 (29 Days)

SUPPLY

\$14.78

Electricity Supply Charge	183 kWh X 0.06529	\$11.95
Transmission Services Charge	183 kWh X 0.01043	\$1.91
Purchased Electricity Adjustment		\$0.92

DELIVERY - ComEd

\$22.07

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	183 kWh X 0.03226	\$5.90
IL Electricity Distribution Charge	183 kWh X 0.00121	\$0.22

TAXES & FEES

\$3.19

Environmental Cost Recovery Adj	183 kWh X 0.00030	\$0.05
Energy Efficiency Programs	183 kWh X 0.00227	\$0.42
Franchise Cost		\$0.97
State Tax		\$0.60
Municipal Tax		\$1.15

Residential - Single 5/15/15 - 6/12/15 (28 Days)

SUPPLY

\$12.42

Electricity Supply Charge	178 kWh X 0.05959	\$10.61
Transmission Services Charge	178 kWh X 0.01074	\$1.91
Purchased Electricity Adjustment		-\$0.10

DELIVERY - ComEd

\$21.78

Customer Charge		\$11.47
Standard Metering Charge		\$4.39
Distribution Facilities Charge	178 kWh X 0.03209	\$5.71
IL Electricity Distribution Charge	178 kWh X 0.00120	\$0.21

TAXES & FEES

\$3.31

Environmental Cost Recovery Adj	178 kWh X 0.00030	\$0.05
Energy Efficiency Programs	178 kWh X 0.00345	\$0.61
Franchise Cost		\$0.94
State Tax		\$0.59
Municipal Tax		\$1.12

Service Period Total **\$171.25**

MISCELLANEOUS

\$23.33

Deposit	\$23.33
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Total Amount Due \$194.58

UPDATES

ComEd

- **HEATING AND COOLING REBATES:** Take advantage of energy efficiency rebates! New, high-efficiency central air conditioning systems may qualify for great rebates. Considering energy efficient home improvements such as air sealing, insulation, duct sealing and more? These may qualify for savings also. For complete details, visit ComEd.com/Rebates.
- **CUSTOMER HANDBOOK:** Looking for ComEd phone numbers, resources and other helpful information? Download our new Customer Handbook at ComEd.com/Handbook.
- **FRIDGE & FREEZER RECYCLING:** An old refrigerator or freezer can use as much as three times more energy than newer models and could be costing you up to \$150 a year in electricity. ComEd will pick up your old, working fridge or freezer for FREE, recycle it in an environmentally responsible way, plus send you \$50. Schedule a pick up today at ComEd.com/FridgeRecycling.
- **BEST TIMES TO CALL:** Experience shorter wait times from Tuesday to Friday between 10:00am and 3:00pm. Longer wait times can be expected on Mondays, the first business day after a holiday, and the first business day of the month.
- Your April bill includes a credit related to the AMP and 2007 Rate Case refunds ordered by the Illinois Commerce Commission and included in your November monthly bill. This credit completes the refund process.
- This bill for electric service covers an extended period of time. Our normal bill period is 24 to 39 days.



22206 1 AV 0.388 22206/022206/022222 045 01 GXH6ZY 1234 06092015

SYLVIA P THOMAS
6947 S NORMAL BLVD # 1
CHICAGO IL 60621-2426

Dear Customer:

Thank you for your application for electric service. During our application process, you were informed of our deposit requirement. Your application was processed by a credit scoring system provided by Experian, a national credit-reporting agency that assigns a numerical value to the various items of information we consider in evaluating an application for electric service. The credit scoring system did not return a score sufficient to approve your application without a deposit. Because of your current credit standing, we are requiring a deposit of \$70.00. Additional information regarding your credit score can be found on the attached document titled "Important Information Regarding Your Credit Report". The deposit amount is based on estimated utility charges at this location and applicable rules, regulations and tariffs. The amount of this deposit is subject to change during the review period if your annual utility charges and/or payment history substantially change.

This deposit will be billed in at least three equal installments beginning with your first bill for service. Future bills will reflect the remaining deposit installment amounts and will be due along with your regular payment by the date indicated on the bill. Your fully paid deposit will be returned to you with interest after 12 months provided you pay your monthly bills in a timely fashion as defined in Illinois Commerce Commission rules (IAC 280.70(d), Refunds Deposits). Interest will be paid based upon the rate established by the Illinois Commerce Commission.

If ComEd is notified that you are qualified for the Low Income Housing Energy Assistance Program (LIHEAP), your deposit will be waived or refunded. If you have any questions concerning this notice or would like an explanation for this deposit request, please contact ComEd at 1-800-Edison-1 (1-877-426-6331) within 60 days of this notice. Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Charles S. Walls".

Charles S. Walls
Vice President Customer Revenue Assurance

ComEd complies with the Federal Equal Credit Opportunity Act which prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (with certain limited exceptions), status as a recipient of public assistance, or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with the law is the Federal Trade Commission, Equal Credit Opportunity, Washington, DC 20580



Important Information Regarding Your Credit Application

In evaluating your application, the consumer reporting agency listed below provided us with information that in whole or in part influenced our decision to require a deposit. The reporting agency played no other part in our decision other than providing us with credit information about you.

Under the Fair Credit Reporting Act, you have the right to know the information provided to us. You may learn what information is in your credit file and obtain a copy of your credit report without charge by contacting Experian within 60 days. The information can be obtained by contacting:

Experian
701 Experian Parkway
P.O. Box 2002
Allen, TX 75013
1-888-EXPERIAN (1-888-397-3742)

Principle reason(s) for adverse action concerning credit score:

- The profile report does not contain any tradelines that have been opened or updated for at least six months

Date score created: 06/05/2015

Experian Telerisk Score: Not available, see reasons above.

Experian Tele-Risk Score Range: 1-999





An Exelon Company

0044INR

Deposit Requirement

www.comed.com

Customer Service / Power Outage

English

1-800-Edison-1 (1-800-334-7661)

Español

1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired

1-800-572-5789 (TTY)

Name: SYLVIA P THOMAS
Service Location: 6947 S NORMAL BLVD # 1 CHICAGO IL 60621

Account Number: 9691279025
Issue Date: June 5, 2015

Deposit Notice Thank you for your request to activate new service with ComEd.

However, because of recent late and/or missed payments on your previous account, a deposit of \$70.00 has been assessed to your account. The deposit amount is calculated according to guidelines set by the Illinois Commerce Commission.

This deposit will be billed in 3 installments with the first and subsequent installments of \$23.33. The last and final installment will be in the amount of \$23.34. Future bills will reflect these installment amounts.

For Your Information

Deposits earn interest at a rate determined by the Illinois Commerce Commission and will be refunded when you have established a satisfactory payment history that includes on time payments throughout the 12 month deposit review period. In the event that you stop service at this premise, your deposit will be applied to your final bill and any excess credit will be refunded for those no longer requiring ComEd's service or applied as a credit to those individuals transferring service with ComEd.

If you have any questions about your electric service, rates or this request, call 1-800-EDISON1 (1-800-334-7661). If you are hearing or speech impaired and use a TDD or TTY, you may call 1-800-572-5789. Additionally, customers with hearing and speech impairments may communicate via video conferencing on the internet through Federal Video Relay Service (VRS). For more information and to access VRS, visit <http://www.dedvrs.us/session/new>.

For individuals or families in need, a Low Income Home Energy Assistance Program is available for eligible customers. Under this plan, a one-time payment can be made on your behalf for your bills to help avoid the possibility of being disconnected. Additionally, ComEd's CARE program provides financial assistance to help eligible customers pay their electric bills. For information about these programs, visit ComEd.com/CARE or call 888-806-CARE.

1475 1 AT 0.413 1475/001475/001475 007 01 GXH6UP

06062015

SYLVIA P THOMAS
6947 S NORMAL BLVD # 1
CHICAGO IL 60621-2426



0005

PO Box # A3966
Chicago, IL 60690-3966

Meter Number 270282308
May 13, 2015

580 1 AT 0.403 0580/000580/000580 002 01 GXH4MX 1234 05142015

COMED CUSTOMER
6947 S NORMAL BLVD # 1
CHICAGO IL 60621-2426



Dear Occupant,

Our records indicate that electric service is being used at this address, but we have no active customer of record at the premise. If you are using electric service at this address, please visit ComEd.com or call 1-800-EDISON1 (1-800-334-7661) immediately to establish an account with us. Once your account is created, you can register it at ComEd.com to manage your account online or through our mobile app, monitor your electric use and find ways to save. Create a ComEd account online at ComEd.com today. For even further convenience, enroll in eBill at ComEd.com/ebill.

If a customer account is not established, the electric service will be interrupted without any further notice. **Please be advised, there are no weather restrictions on the termination of service when there is no active customer of record at the premise.**

Respectfully,
Charles Walls, Vice President
Customer Revenue Assurance

done
6-5-15

969 acct
127 9026

Unit 1
as of 2-5-15
my possession agreed upon

\$70 deposit

\$23.33 x 3 mos
12 mos. on time pay
get back in Fall

unit 2

\$76 deposit

26,00003
acct

969 128 0019



SERVICE FROM 5/15/15 THROUGH 6/12/15 (28 DAYS)

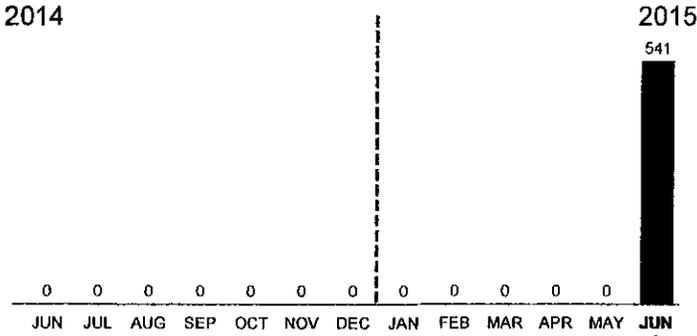
Residential - Single

Sylvia P Thomas
6947 S Normal Blvd # 2
Chicago, IL 60621
773.487.4276

Total Amount Due by 7/6/15

\$163.33

TOTAL USAGE (kWh)



Current month's reading is actual.
*Non-regular Billing Period

AVERAGE DAILY USE (monthly usage/days in period)

Current Month 45° avg. temp

4.3 kWh

Last Month

Not Available

Last Year

Not Available

💡 Ten 100W light bulbs for 1 hour = 1 kWh

CURRENT CHARGES SUMMARY

See reverse side for details ➔

 **SUPPLY**
\$8.23

ComEd provides your energy.

ComEd.com
1.800.334.7661

You can choose at PlugInIllinois.org

Current Charges

\$30.23

432.61 = 67.74

pd 7-5-15

DELIVERY 
\$19.79

ComEd delivers electricity to your home.

ComEd.com
1.800.334.7661

TAXES & FEES \$2.21

see acct for these charges do not even match
~~the ones pd~~ ~~ALREADY~~ on the previous acct - they are
 made up of are alterations to the bills that it was TOLD
 could not be altered due to my complaint w/ DEC which has
 NOT been resolved.

For Questions, Support, and Outages visit ComEd.com

Total Amount Due by 7/6/15 \$163.33

English 1.800.EDISON1 (1.800.334.7661)
 Español 1.800.95.LUCES (1.800.955.8237)
 Hearing/Speech Impaired 1.800.572.5789 (TTY)
 Federal Video Relay Services (VRS) Fedvrs.us/session/new

METER INFORMATION

Read Date	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
6/12/15	270282419	General Service	Total kWh	1003	1544	541	x 1	541

CHARGE DETAILS

Residential - Single 2/5/15 - 2/17/15 (12 Days)

 **SUPPLY**

Electricity Supply Charge	51 kWh X 0.06529	\$3.33
Transmission Services Charge	51 kWh X 0.01043	\$0.53
Purchased Electricity Adjustment		-\$0.28

 **DELIVERY - ComEd**

Customer Charge		\$4.61
Standard Metering Charge		\$1.77
Distribution Facilities Charge	51 kWh X 0.03226	\$1.65
IL Electricity Distribution Charge	51 kWh X 0.00121	\$0.06

TAXES & FEES

Environmental Cost Recovery Adj	51 kWh X 0.00030	\$0.02
Energy Efficiency Programs	51 kWh X 0.00227	\$0.12
Franchise Cost		\$0.27
State Tax		\$0.17
Municipal Tax		\$0.32

Residential - Single 2/17/15 - 3/18/15 (29 Days)

 **SUPPLY**

Electricity Supply Charge	124 kWh X 0.06529	\$8.10
Transmission Services Charge	124 kWh X 0.01043	\$1.29
Purchased Electricity Adjustment		-\$0.62

 **DELIVERY - ComEd**

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	124 kWh X 0.03226	\$4.00
IL Electricity Distribution Charge	124 kWh X 0.00121	\$0.15

TAXES & FEES

Environmental Cost Recovery Adj	124 kWh X 0.00030	\$0.04
Energy Efficiency Programs	124 kWh X 0.00227	\$0.28
Franchise Cost		\$0.66
State Tax		\$0.41
Municipal Tax		\$0.78

Residential - Single 3/18/15 - 4/16/15 (29 Days)

 **SUPPLY**

Electricity Supply Charge	124 kWh X 0.06529	\$8.10
Transmission Services Charge	124 kWh X 0.01043	\$1.29
Purchased Electricity Adjustment		\$0.62

 **DELIVERY - ComEd**

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	124 kWh X 0.03226	\$4.00
IL Electricity Distribution Charge	124 kWh X 0.00121	\$0.15
Residual Refund	124 kWh X -0.00076	-\$0.09

TAXES & FEES

\$2.17

Environmental Cost Recovery Adj	124 kWh X 0.00030	\$0.04
Energy Efficiency Programs	124 kWh X 0.00227	\$0.28
Franchise Cost		\$0.66
State Tax		\$0.41
Municipal Tax		\$0.78

Residential - Single 4/16/15 - 5/15/15 (29 Days)

SUPPLY

\$10.01

Electricity Supply Charge	124 kWh X 0.06529	\$8.10
Transmission Services Charge	124 kWh X 0.01043	\$1.29
Purchased Electricity Adjustment		\$0.62

DELIVERY - ComEd

\$20.10

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	124 kWh X 0.03226	\$4.00
IL Electricity Distribution Charge	124 kWh X 0.00121	\$0.15

TAXES & FEES

\$2.17

Environmental Cost Recovery Adj	124 kWh X 0.00030	\$0.04
Energy Efficiency Programs	124 kWh X 0.00227	\$0.28
Franchise Cost		\$0.66
State Tax		\$0.41
Municipal Tax		\$0.78

Residential - Single 5/15/15 - 6/12/15 (28 Days)

SUPPLY

\$8.23

Electricity Supply Charge	118 kWh X 0.05959	\$7.03
Transmission Services Charge	118 kWh X 0.01074	\$1.27
Purchased Electricity Adjustment		-\$0.07

DELIVERY - ComEd

\$19.79

Customer Charge		\$11.47
Standard Metering Charge		\$4.39
Distribution Facilities Charge	118 kWh X 0.03209	\$3.79
IL Electricity Distribution Charge	118 kWh X 0.00120	\$0.14

TAXES & FEES

\$2.21

Environmental Cost Recovery Adj	118 kWh X 0.00030	\$0.04
Energy Efficiency Programs	118 kWh X 0.00345	\$0.41
Franchise Cost		\$0.63
State Tax		\$0.39
Municipal Tax		\$0.74

Service Period Total **\$138.33**

MISCELLANEOUS

\$25.00

Deposit	\$25.00
---------	---------

Total Amount Due \$163.33

UPDATES

ComEd

- **HEATING AND COOLING REBATES:** Take advantage of energy efficiency rebates! New, high-efficiency central air conditioning systems may qualify for great rebates. Considering energy efficient home improvements such as air sealing, insulation, duct sealing and more? These may qualify for savings also. For complete details, visit ComEd.com/Rebates.
- **CUSTOMER HANDBOOK:** Looking for ComEd phone numbers, resources and other helpful information? Download our new Customer Handbook at ComEd.com/Handbook.
- **FRIDGE & FREEZER RECYCLING:** An old refrigerator or freezer can use as much as three times more energy than newer models and could be costing you up to \$150 a year in electricity. ComEd will pick up your old, working fridge or freezer for FREE, recycle it in an environmentally responsible way, plus send you \$50. Schedule a pick up today at ComEd.com/FridgeRecycling.
- **BEST TIMES TO CALL:** Experience shorter wait times from Tuesday to Friday between 10:00am and 3:00pm. Longer wait times can be expected on Mondays, the first business day after a holiday, and the first business day of the month.
- Your April bill includes a credit related to the AMP and 2007 Rate Case refunds ordered by the Illinois Commerce Commission and included in your November monthly bill. This credit completes the refund process.
- This bill for electric service covers an extended period of time. Our normal bill period is 24 to 39 days.





An Exelon Company

0044INR

Deposit Requirement

www.comed.com

Customer Service / Power Outage

English

1-800-Edison-1 (1-800-334-7661)

Español

1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired

1-800-572-5789 (TTY)

Name: SYLVIA P THOMAS
Service Location: 6947 S NORMAL BLVD # 2 CHICAGO IL 60621

Account Number: 9691280019
Issue Date: June 5, 2015

Deposit Notice Thank you for your request to activate new service with ComEd.

However, because of recent late and/or missed payments on your previous account, a deposit of \$75.00 has been assessed to your account. The deposit amount is calculated according to guidelines set by the Illinois Commerce Commission.

This deposit will be billed in 3 installments with the first and subsequent installments of \$25.00. The last and final installment will be in the amount of \$25.00. Future bills will reflect these installment amounts.

For Your Information

Deposits earn interest at a rate determined by the Illinois Commerce Commission and will be refunded when you have established a satisfactory payment history that includes on time payments throughout the 12 month deposit review period. In the event that you stop service at this premise, your deposit will be applied to your final bill and any excess credit will be refunded for those no longer requiring ComEd's service or applied as a credit to those individuals transferring service with ComEd.

If you have any questions about your electric service, rates or this request, call 1-800-EDISON1 (1-800-334-7661). If you are hearing or speech impaired and use a TDD or TTY, you may call 1-800-572-5789. Additionally, customers with hearing and speech impairments may communicate via video conferencing on the internet through Federal Video Relay Service (VRS). For more information and to access VRS, visit <http://www.dedvrs.us/session/new>.

For individuals or families in need, a Low Income Home Energy Assistance Program is available for eligible customers. Under this plan, a one-time payment can be made on your behalf for your bills to help avoid the possibility of being disconnected. Additionally, ComEd's CARE program provides financial assistance to help eligible customers pay their electric bills. For information about these programs, visit ComEd.com/CARE or call 888-806-CARE.

1476 1 AT 0.413 1476/001476/001476 007 01 GXH6UP

06062015

SYLVIA P THOMAS
6947 S NORMAL BLVD # 2
CHICAGO IL 60621-2426



22207 1 AV 0.388 22207/022207/022224 045 01 GXH6ZY 1234 06092015

SYLVIA P THOMAS
6947 S NORMAL BLVD # 2
CHICAGO IL 60621-2426

Dear Customer:

Thank you for your application for electric service. During our application process, you were informed of our deposit requirement. Your application was processed by a credit scoring system provided by Experian, a national credit-reporting agency that assigns a numerical value to the various items of information we consider in evaluating an application for electric service. The credit scoring system did not return a score sufficient to approve your application without a deposit. Because of your current credit standing, we are requiring a deposit of \$75.00. Additional information regarding your credit score can be found on the attached document titled "Important Information Regarding Your Credit Report". The deposit amount is based on estimated utility charges at this location and applicable rules, regulations and tariffs. The amount of this deposit is subject to change during the review period if your annual utility charges and/or payment history substantially change.

This deposit will be billed in at least three equal installments beginning with your first bill for service. Future bills will reflect the remaining deposit installment amounts and will be due along with your regular payment by the date indicated on the bill. Your fully paid deposit will be returned to you with interest after 12 months provided you pay your monthly bills in a timely fashion as defined in Illinois Commerce Commission rules (IAC 280.70(d), Refunds Deposits). Interest will be paid based upon the rate established by the Illinois Commerce Commission.

If ComEd is notified that you are qualified for the Low Income Housing Energy Assistance Program (LIHEAP), your deposit will be waived or refunded. If you have any questions concerning this notice or would like an explanation for this deposit request, please contact ComEd at 1-800-Edison-1 (1-877-426-6331) within 60 days of this notice. Thank you.

Sincerely,

Charles S. Walls
Vice President Customer Revenue Assurance

ComEd complies with the Federal Equal Credit Opportunity Act which prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (with certain limited exceptions), status as a recipient of public assistance, or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with the law is the Federal Trade Commission, Equal Credit Opportunity, Washington, DC 20580





An Exelon Company

SERVICE FROM 1/14/15 THROUGH 2/5/15 (22 DAYS)

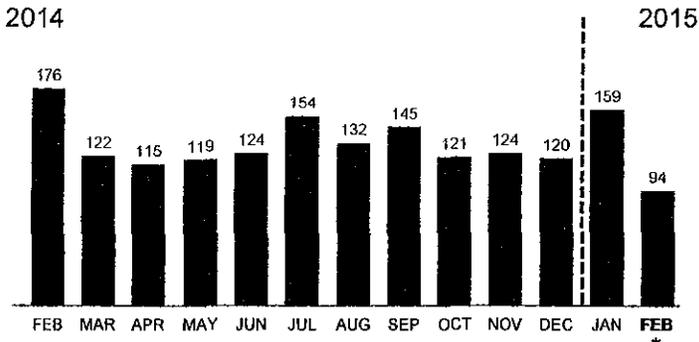
Residential - Single

Maurice H Farmer
6947 S Normal Blvd # 2
Chicago, IL 60621
773.487.4276

Past Balance Due Immediately	\$78.58
New Charges Due by 6/29/15	\$23.12
Total Amount Due	\$101.70

Thank you for your payments totaling **\$34.15**.
Late payment charges will continue until bill is paid.

TOTAL USAGE (kWh)



Current month's reading is actual.
*Non-regular Billing Period

AVERAGE DAILY USE (monthly usage/days in period)

Current Month	28° avg. temp
4.3 kWh	↓ 19% from last year
Last Month	27° avg. temp
4.7 kWh	Last Year
	15° avg. temp
	5.3 kWh

💡 Ten 100W light bulbs for 1 hour = 1 kWh

CURRENT CHARGES SUMMARY

See reverse side for details ↪



SUPPLY
\$6.65



DELIVERY \$14.83

ComEd provides your energy.

ComEd delivers electricity to your home.

ComEd.com
1.800.334.7661

ComEd.com
1.800.334.7661

You can choose at PluginIllinois.org

TAXES & FEES \$1.64

Return only this portion with your check made payable to ComEd. Please write your account number on your check.



An Exelon Company

20176 2 AT 0.413 20179/020176/020299 101 01 GXH6W1 146789C 06062015
MAURICE H FARMER
6947 S NORMAL BLVD # 2
CHICAGO IL 60621-2426



COMED
PO BOX 6111
CAROL STREAM, IL 60197-6111

Pay your bill online, by phone or by mail.

See reverse side for more info ↪

Account # 9691280000

Past Balance Due Immediately	\$78.58
New Charges Due by 6/29/15	\$23.12
Total Amount Due	\$101.70
Payment Amount:	

9691280000000001017051800101706

For Questions, Support, and Outages visit ComEd.com

English **1.800.EDISON1 (1.800.334.7661)**
 Español **1.800.95.LUCES (1.800.955.8237)**
 Hearing/Speech Impaired **1.800.572.5789 (TTY)**
 Federal Video Relay Services (VRS) **Fedvrs.us/session/new**

Past Balance Due Immediately	\$78.58
New Charges Due by 6/29/15	\$23.12
Total Amount Due	\$101.70

METER INFORMATION

Read Date	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
2/5/15	270282419	General Service	Total kWh	909 Actual	1003 Actual	94	x 1	94

CHARGE DETAILS

Residential - Single 1/14/15 - 2/5/15 (22 Days)

 SUPPLY	\$6.65
Electricity Supply Charge	94 kWh X 0.06529 \$6.14
Transmission Services Charge	94 kWh X 0.01043 \$0.98
Purchased Electricity Adjustment	-\$0.47

 DELIVERY - ComEd	\$14.83
Customer Charge	\$8.45
Standard Metering Charge	\$3.24
Distribution Facilities Charge	94 kWh X 0.03226 \$3.03
IL Electricity Distribution Charge	94 kWh X 0.00121 \$0.11

TAXES & FEES	\$1.64
Environmental Cost Recovery Adj	94 kWh X 0.00030 \$0.03
Energy Efficiency Programs	94 kWh X 0.00227 \$0.21
Franchise Cost	\$0.50
State Tax	\$0.31
Municipal Tax	\$0.59

Service Period Total **\$23.12**

MISCELLANEOUS	\$78.58
Charges from previous bill	\$62.94
Previous late payment charge (s) - electric	\$15.64

Thank you for your payment of \$34.15 on June 5, 2015

Total Amount Due \$101.70

UPDATES

ComEd

- **HEATING AND COOLING REBATES:** Take advantage of energy efficiency rebates! New, high-efficiency central air conditioning systems may qualify for great rebates. Considering energy efficient home improvements such as air sealing, insulation, duct sealing and more? These may qualify for savings also. For complete details, visit ComEd.com/Rebates.
- **CUSTOMER HANDBOOK:** Looking for ComEd phone numbers, resources and other helpful information? Download our new Customer Handbook at ComEd.com/Handbook.
- **FRIDGE & FREEZER RECYCLING:** An old refrigerator or freezer can use as much as three times more energy than newer models and could be costing you up to \$150 a year in electricity. ComEd will pick up your old, working fridge or freezer for FREE, recycle it in an environmentally responsible way, plus send you \$50. Schedule a pick up today at ComEd.com/FridgeRecycling.
- **BEST TIMES TO CALL:** Experience shorter wait times from Tuesday to Friday between 10:00am and 3:00pm. Longer wait times can be expected on Mondays, the first business day after a holiday, and the first business day of the month.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.
- Final Bill

OTHER WAYS TO PAY YOUR BILL

Visit ComEd.com/PAY for more information including applicable fees for some transactions.

 **Online**

Set up an automatic payment, enroll in paperless billing, or make a convenience payment at ComEd.com/Pay.

 **Mobile App**

Download the ComEd mobile app on your Apple® or Android™ device to view and pay your bill, or manage your account.

 **Phone**

Call us to make a convenience payment with a credit card, ATM card, or your bank account: 1.800.588.9477. (Fee Applies)

 **In-Person**

Pay your bill in-person at many ComEd authorized agents located throughout the region. Visit ComEd.com/Pay for details.



Important Information Regarding Your Credit Application

In evaluating your application, the consumer reporting agency listed below provided us with information that in whole or in part influenced our decision to require a deposit. The reporting agency played no other part in our decision other than providing us with credit information about you.

Under the Fair Credit Reporting Act, you have the right to know the information provided to us. You may learn what information is in your credit file and obtain a copy of your credit report without charge by contacting Experian within 60 days. The information can be obtained by contacting:

Experian
701 Experian Parkway
P.O. Box 2002
Allen, TX 75013
1-888-EXPERIAN (1-888-397-3742)

Principle reason(s) for adverse action concerning credit score:

- The profile report does not contain any tradelines that have been opened or updated for at least six months

Date score created: 06/05/2015
Experian Telerisk Score: Not available, see reasons above.
Experian Tele-Risk Score Range: 1-999





An Exelon Company

Issued 5/13/15 Account # 9691280000

SERVICE FROM 4/14/15 THROUGH 5/13/15 (29 DAYS)

Residential - Single

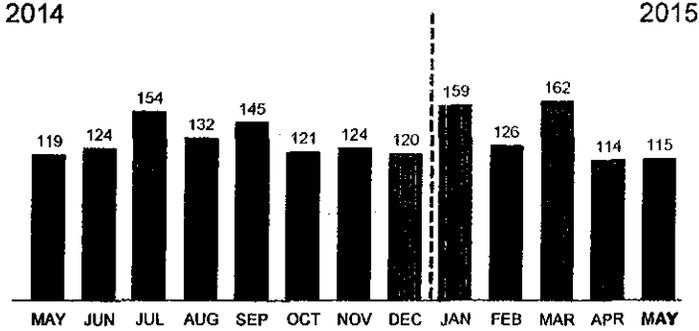
Maurice H Farmer
6947 S Normal Blvd # 2
Chicago, IL 60621
773.487.4276

Past Balance Due Immediately	\$207.49
New Charges Due by 6/4/15	<i>pd</i> \$34.15
Total Amount Due	\$241.64

Thank you for your payments totaling \$33.92.

6-214

TOTAL USAGE (kWh)



Current month's reading is actual.

AVERAGE DAILY USE (monthly usage/days in period)

Current Month	54° avg. temp
4.0 kWh	↓ 2% from last year
Last Month 45° avg. temp	Last Year 55° avg. temp
3.9 kWh	4.1 kWh

💡 Ten 100W light bulbs for 1 hour = 1 kWh

CURRENT CHARGES SUMMARY

See reverse side for details ↗

SUPPLY
\$9.29

DELIVERY
\$19.80

ComEd provides your energy.

ComEd.com
1.800.334.7661

ComEd delivers electricity to your home.

ComEd.com
1.800.334.7661



TAXES & FEES \$2.00

You can choose at PluginIllinois.org

Issued **5/13/15** Account # **9691280000**

For Questions, Support, and Outages visit ComEd.com

English **1.800.EDISON1 (1.800.334.7661)**
 Español **1.800.95.LUCES (1.800.955.8237)**
 Hearing/Speech Impaired **1.800.572.5789 (TTY)**
 Federal Video Relay Services (VRS) **Fedvrs.us/session/new**

Past Balance Due Immediately	\$207.49
New Charges Due by 6/4/15	\$34.15
Total Amount Due	\$241.64

METER INFORMATION

Read Date	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
5/13/15	270282419	General Service	Total kWh	1311	1426	115	x 1	115

CHARGE DETAILS

Residential - Single 4/14/15 - 5/13/15 (29 Days)

 SUPPLY	\$9.29
Electricity Supply Charge	115 kWh X 0.06529 \$7.51
Transmission Services Charge	115 kWh X 0.01043 \$1.20
Purchased Electricity Adjustment	\$0.58

 DELIVERY - ComEd	\$19.80
Customer Charge	\$11.53
Standard Metering Charge	\$4.42
Distribution Facilities Charge	115 kWh X 0.03226 \$3.71
IL Electricity Distribution Charge	115 kWh X 0.00121 \$0.14

TAXES & FEES	\$2.00
Environmental Cost Recovery Adj	115 kWh X 0.00030 \$0.03
Energy Efficiency Programs	115 kWh X 0.00227 \$0.26
Franchise Cost	\$0.61
State Tax	\$0.38
Municipal Tax	\$0.72

Service Period Total **\$31.09**

MISCELLANEOUS \$210.55

Charges from previous bill	\$191.90
Previous late payment charge (s) - electric	\$15.59
Current late payment charge (s) - electric	\$3.06

Thank you for your payment of \$33.92 on May 6, 2015

Total Amount Due \$241.64

UPDATES

ComEd

- **CENTRAL AC CYCLING PROGRAM:** If you own your own home and have central air conditioning, you can earn summertime bill credits of up to \$40 for allowing ComEd to remotely and safely reduce air conditioning system use during peak electrical use days. Sign up today at ComEd.com/ACCycling or call 855-433-2700. It's easy and free!
- **MOBILE APP - OUTAGE** View Outage Map to see if your community has been effected. Go to ComEd.com/App
- **CHAMP:** We're proud of our military. ComEd's CHAMP program provides financial assistance to eligible members of the military and honorably-discharged veterans who have fallen behind on their electric bills. Call 888-806-CARE or visit ComEd.com/CARE.
- **BEST TIMES TO CALL** Shortest wait times Tuesday to Friday from 10:00am to 3:00pm Mondays, the first business day after a holiday, and the first business day of the month are the busiest.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



An Exelon Company

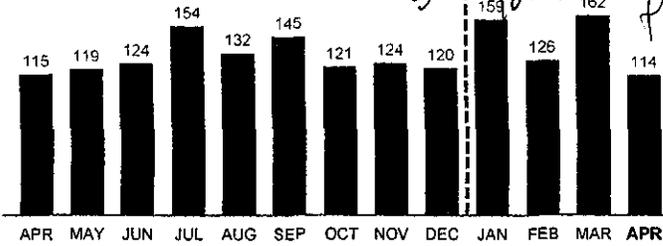
SERVICE FROM 3/16/15 THROUGH 4/14/15 (29 DAYS)

Residential - Single

Maurice H Farther
6947 S Normal Blvd # 2
Chicago, IL 60621
773.487.4276

TOTAL USAGE (kWh)

2014



Current month's reading is actual.

CURRENT CHARGES SUMMARY

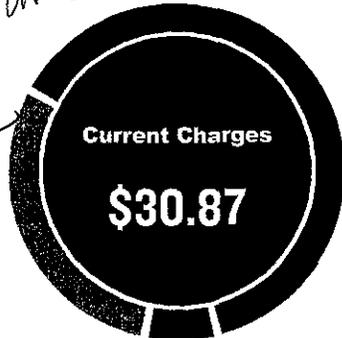
See reverse side for details

SUPPLY
\$9.20

ComEd provides your energy.

ComEd.com
1.800.334.7661

You can choose at PluginIllinois.org



TAXES & FEES \$1.99

DELIVERY
\$19.68

ComEd delivers electricity to your home.

ComEd.com
1.800.334.7661

*10:26 a they said ecc only meter
Fred Thornton 5-21-15 from keep records for
Issued 4/14/15 Account # 9691280000
2 yrs then all deleted*

Past Balance Due Immediately **\$207.49**

New Charges Due by 5/6/15 **\$33.92**

Total Amount Due \$241.41

Thank you for your payments totaling **\$39.19.**

AVERAGE DAILY USE (monthly usage/days in period)

Current Month **3.9 kWh** 45° avg. temp



5% from last year

Last Month **5.2 kWh** 23° avg. temp

Last Year **4.1 kWh** 42° avg. temp

⚡ Ten 100W light bulbs for 1 hour = 1 kWh

*received phone call 6-17-26
told can't use same meter is changed so meter can no longer be used the bill for me some one who can!*

put on hold + left msg!

I have to call FCC back - this is annoying & we they will do until June!

*re submitted 5-26-16
truck # 0876-2016*

email -> when FCC, it now gen

5-26-15 (all from) JANE SAID -114

For Questions, Support, and Outages visit ComEd.com

English 1.800.EDISON1 (1.800.334.7661)
Español 1.800.95.LUCES (1.800.955.8237)
Hearing/Speech Impaired 1.800.572.5789 (TTY)
Federal Video Relay Services (VRS) Fedvrs.us/session/new

Table with 2 columns: Description and Amount. Rows include Past Balance Due Immediately (\$207.49), New Charges Due by 5/6/15 (\$33.92), and Total Amount Due (\$241.41).

1-800-524-0795 that THEY regulate us!

METER INFORMATION

Table with 10 columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Present, Difference, Multiplier, Usage. Row 1: 4/14/15, 270282419, General Service, Total kWh, 1197 Actual, 1311 Actual, 114, x 1, 114.

CHARGE DETAILS

Residential - Single 3/16/15 - 4/14/15 (29 Days)

Table with 2 columns: Description and Amount. Row 1: SUPPLY \$9.20. Sub-rows include Electricity Supply Charge (\$7.44), Transmission Services Charge (\$1.19), and Purchased Electricity Adjustment (\$0.57).

Table with 2 columns: Description and Amount. Row 1: DELIVERY - ComEd \$19.68. Sub-rows include Customer Charge (\$11.53), Standard Metering Charge (\$4.42), Distribution Facilities Charge (\$3.68), IL Electricity Distribution Charge (\$0.14), and Residual Refund (-\$0.09).

Table with 2 columns: Description and Amount. Row 1: TAXES & FEES \$1.99. Sub-rows include Environmental Cost Recovery Adj (\$0.03), Energy Efficiency Programs (\$0.26), Franchise Cost (\$0.60), State Tax (\$0.38), and Municipal Tax (\$0.72).

Service Period Total \$30.87

Table with 2 columns: Description and Amount. Row 1: MISCELLANEOUS \$210.54. Sub-rows include Charges from previous bill (\$190.90), Previous late payment charge (s) - electric (\$16.59), and Current late payment charge (s) - electric (\$3.05).

Thank you for your payment of \$39.19 on April 8, 2015

Total Amount Due \$241.41

UPDATES

ComEd

- BEST TIMES TO CALL: Experience shorter wait times from Tuesday to Friday between 10:00am and 3:00pm.
ComEd's CARE programs offer financial assistance to eligible residential customers and nonprofit organizations that have fallen behind on their electric bills.
PLANTING A TREE THIS SPRING? Find out which trees are safe to plant near power lines in our helpful smart planting guide at comed.com/smartplanting.
WANT TO BE IN THE KNOW? Having your current phone number in the ComEd system will help when reporting outages, paying bills by phone and with your general inquiries.
YOUR COMED BILL: Need help understanding your bill's line item definitions? Visit us at ComEd.com
ENVIRONMENTAL DISCLOSURE STATEMENT: ComEd's Environmental Disclosure Statement can now be found online at ComEd.com/EnvironmentalDisclosure
Your April bill includes a credit related to the AMP and 2007 Rate Case refunds ordered by the Illinois Commerce Commission and included in your November monthly bill.
Omit previous balance if paid. Unpaid previous balances are subject to late charges.

1-888-241-2865



An Exelon Company

Issued 3/16/15 Account # 9691280000

SERVICE FROM 2/13/15 THROUGH 3/16/15 (31 DAYS)

Residential - Single

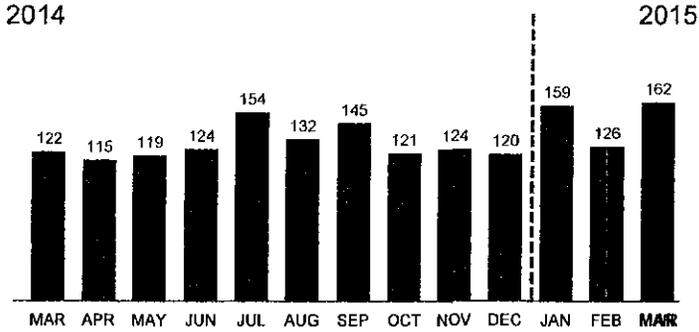
Maurice H Farmer
6947 S Normal Blvd # 2
Chicago, IL 60621
773.487.4276

Past Balance Due Immediately	\$207.49
New Charges Due by 4/7/15	\$39.19
Total Amount Due	\$246.68

Thank you for your payments totaling \$34.29.

9578

TOTAL USAGE (kWh)



Current month's reading is actual.

AVERAGE DAILY USE (monthly usage/days in period)

Current Month	23° avg. temp
5.2 kWh	↑ 24% from last year
Last Month	27° avg. temp
4.2 kWh	4.2 kWh
Last Year	26° avg. temp

💡 Ten 100W light bulbs for 1 hour = 1 kWh

CURRENT CHARGES SUMMARY

See reverse side for details ↗

SUPPLY
\$11.46

DELIVERY
\$21.38

ComEd provides your energy.

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1.800.334.7661

ComEd delivers electricity to your home.

ComEd.com
1.800.334.7661



TAXES & FEES \$2.83

Return only this portion with your check made payable to ComEd. Please write your account number on your check.

You can choose at PluginIllinois.org

Issued **3/16/15**

Account # **9691280000**

For Questions, Support, and Outages visit ComEd.com

English **1.800.EDISONI (1.800.334.7661)**
 Español **1.800.95.LUCES (1.800.955.8237)**
 Hearing/Speech Impaired **1.800.572.5789 (TTY)**
 Federal Video Relay Services (VRS) **Fedvrs.us/session/new**

Past Balance Due Immediately	\$207.49
New Charges Due by 4/7/15	\$39.19
Total Amount Due	\$246.68

METER INFORMATION

Read Date	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
3/16/15	270282419	General Service	Total kWh	1035	1197	162	x 1	162

CHARGE DETAILS

Residential - Single 2/13/15 - 3/16/15 (31 Days)

 SUPPLY	\$11.46
Electricity Supply Charge	162 kWh X 0.06529 \$10.58
Transmission Services Charge	162 kWh X 0.01043 \$1.69
Purchased Electricity Adjustment	-\$0.81

 DELIVERY - ComEd	\$21.38
Customer Charge	\$11.53
Standard Metering Charge	\$4.42
Distribution Facilities Charge	162 kWh X 0.03226 \$5.23
IL Electricity Distribution Charge	162 kWh X 0.00121 \$0.20

TAXES & FEES	\$2.83
Environmental Cost Recovery Adj	162 kWh X 0.00030 \$0.05
Energy Efficiency Programs	162 kWh X 0.00227 \$0.37
Franchise Cost	\$0.86
State Tax	\$0.53
Municipal Tax	\$1.02
Service Period Total	\$35.67

MISCELLANEOUS	\$211.01
Charges from previous bill	\$190.89
Current late payment charge (s) - electric	\$3.52
Previous late payment charge (s) - electric	\$16.60

Thank you for your payment of \$34.29 on March 13, 2015

Total Amount Due \$246.68

UPDATES

ComEd

- **LIGHTING DISCOUNTS:** CFLs and LEDs use about 75% less electricity than traditional incandescent light bulbs. Take advantage of instant in-store discounts from ComEd and replace those old bulbs. Find a participating retailer near you at ComEd.com/LightingRetailers.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



An Exelon Company

Issued 2/13/15 Account # 9691280000

SERVICE FROM 1/14/15 THROUGH 2/13/15 (30 DAYS)

Residential - Single

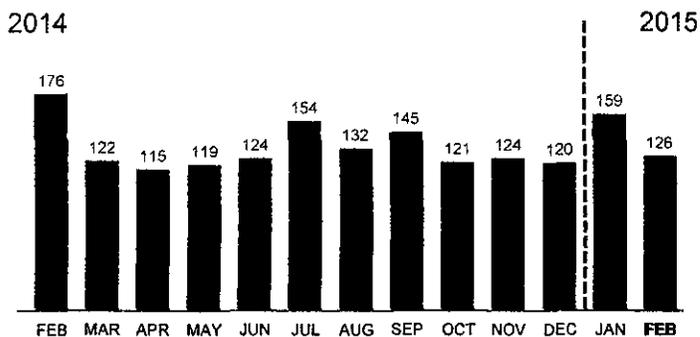
Maurice H Farmer
6947 S Normal Blvd # 2
Chicago, IL 60621
773.487.4276

Past Balance Due Immediately	\$207.49
New Charges Due by 3/9/15	\$34.29
Total Amount Due	\$241.78

Thank you for your payments totaling \$3828

3815

TOTAL USAGE (kWh)



Current month's reading is actual.

AVERAGE DAILY USE (monthly usage/days in period)

Current Month	27° avg. temp
4.2 kWh	↓ 21% from last year
Last Month	27° avg. temp
4.7 kWh	
Last Year	15° avg. temp
5.3 kWh	

💡 Ten 100W light bulbs for 1 hour = 1 kWh

CURRENT CHARGES SUMMARY

See reverse side for details ↗

SUPPLY
\$8.91

DELIVERY
\$20.16

ComEd provides your energy.

ComEd.com
1.800.334.7661

ComEd delivers electricity to your home.

ComEd.com
1.800.334.7661



TAXES & FEES \$2.21

You can choose at PluginIllinois.org

For Questions, Support, and Outages visit ComEd.com

English **1.800.EDISON1 (1.800.334.7661)**
 Español **1.800.95.LUCES (1.800.955.8237)**
 Hearing/Speech Impaired **1.800.572.5789 (TTY)**
 Federal Video Relay Services (VRS) **Fedvrs.us/session/new**

Past Balance Due Immediately	\$207.49
New Charges Due by 3/9/15	\$34.29
Total Amount Due	\$241.78

METER INFORMATION

Read Date	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
2/13/15	270282419	General Service	Total kWh	909	Actual 1035	Actual 126	x 1	126

CHARGE DETAILS

Residential - Single 1/14/15 - 2/13/15 (30 Days)

 **SUPPLY** **\$8.91**

Electricity Supply Charge	126 kWh X 0.06529	\$8.23
Transmission Services Charge	126 kWh X 0.01043	\$1.31
Purchased Electricity Adjustment		-\$0.63

 **DELIVERY - ComEd** **\$20.16**

Customer Charge		\$11.53
Standard Metering Charge		\$4.42
Distribution Facilities Charge	126 kWh X 0.03226	\$4.06
IL Electricity Distribution Charge	126 kWh X 0.00121	\$0.15

TAXES & FEES **\$2.21**

Environmental Cost Recovery Adj	126 kWh X 0.00030	\$0.04
Energy Efficiency Programs	126 kWh X 0.00227	\$0.29
Franchise Cost		\$0.67
State Tax		\$0.42
Municipal Tax		\$0.79

Service Period Total **\$31.28**

MISCELLANEOUS **\$210.50**

Charges from previous bill	\$190.93
Current late payment charge (s) - electric	\$3.01
Previous late payment charge (s) - electric	\$16.56

Thank you for your payment of \$38.28 on February 5, 2015

Total Amount Due **\$241.78**

UPDATES

ComEd

- ComEd's monthly Smart Ideas(R) Energy Efficiency Email offers tips, tools and rebates to help you save money and energy all year round. Sign up at ComEd.com/SignMeUp.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



An Exelon Company

Account Number 9691280000

Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Table with 2 columns: Description, Amount. Includes Previous Balance (\$118.21), Total Payments - Thank You (\$29.71), and Amount Due on September 5, 2013 (\$117.92).

Issue Date August 14, 2013

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

www.comed.com

Customer Service / Power Outage

English 1-800-EDISON1 (1-800-334-7661)

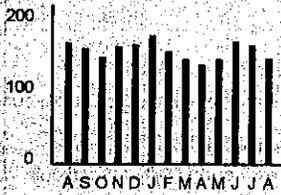
Español 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired 1-800-572-5789 (TTY)

For Electric Supply Choices visit www.plugitillinois.org

Your Usage Profile

13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Aug-12 (153) to Aug-13 (133).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Compares Last Year (5.3 kWh, 77°F), Last Month (4.5 kWh, 73°F), and Current Month (4.9 kWh, 73°F).

Service from 7/17/2013 to 8/13/2013 - 27 Days

Retail Delivery Service - Res Single

Electricity Supply Services - Integrys Energy Services Inc \$7.43

ENERGY CHARGE 133 kWh X 0.05589 7.43

Integrys Energy Services Inc 1-888-802-2885 www.integrystenergy.com
Please refer to your supplier contract for details.

Delivery Services - ComEd \$18.37

Table with 4 columns: Description, Quantity, Multiplier, Amount. Includes Customer Charge (12.78), Standard Metering Charge (2.86), Distribution Facilities Charge (2.57), and IL Electricity Distribution Charge (0.16).

Taxes and Other \$2.29

Table with 4 columns: Description, Quantity, Multiplier, Amount. Includes Environmental Cost Recovery Adj (0.07), Energy Efficiency Programs (0.25), Franchise Cost (0.70), State Tax (0.44), and Municipal Tax (0.83).

Total Current Charges

Handwritten note: \$28.09, 9-2-13

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Miscellaneous	\$89.83
Charges from previous bill	86.82
Current late payment charge (s) - electric	1.33
Previous late payment charge (s) - electric	1.68

Thank you for your payment of \$29.71 on August 12, 2013

Total Amount Due **\$117.92**

Message Center

ComEd

- eBILL ENROLLMENT: ComEd eBill lets you conveniently track your account history while keeping your account details secure. Enroll today at ComEd.com or your financial institution's website. FRIDGE AND FREEZER RECYCLE REWARDS PROGRAM: That old, working refrigerator or freezer could be costing you up to \$150 a year on your electricity bill. Let ComEd pick it up for FREE and recycle it in an environmentally responsible way. Visit ComEd.com/FridgeRecycling or call 855-433-2700 to schedule a pick up.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



An Exelon Company

Account Number 9691280000

Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Issue Date July 18, 2013

Table with 2 columns: Description and Amount. Includes Previous Balance (\$87.66), Total Payments (\$0.00), and Amount Due on August 9, 2013 (\$118.21).

www.comed.com

Customer Service / Power Outage

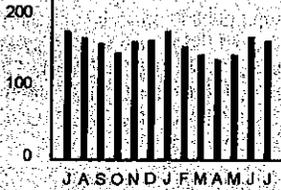
English 1-800-EDISON1 (1-800-334-7661)

Español 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired 1-800-572-5789 (TTY)

For Electric Supply Choices visit www.pluginillinois.org

Your Usage Profile 13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month and kWh. Lists usage from Jul-12 (161) to Jul-13 (160).

Average Daily

Table with 3 columns: Month Billed, kWh, and Temp. Compares Last Year (5.0 kWh, 80 Temp), Last Month (4.8 kWh, 64 Temp), and Current Month (4.5 kWh, 73 Temp).

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage. Shows reading 5229 Actual vs 5079 Estimate.

Service from 6/14/2013 to 7/17/2013 - 33 Days

Retail Delivery Service - Res Single

Electricity Supply Services - Integrys Energy Services Inc \$8.38

ENERGY CHARGE 150 kWh X 0.05589 8.38

Integrys Energy Services Inc 1-888-802-2885 www.integrysenergy.com
Please refer to your supplier contract for details.

Delivery Services - ComEd \$18.72

Table of delivery charges: Customer Charge (12.78), Standard Metering Charge (2.86), Distribution Facilities Charge (2.90), IL Electricity Distribution Charge (0.18).

Taxes and Other \$2.61

Table of taxes: Environmental Cost Recovery Adj (0.08), Energy Efficiency Programs (0.28), Franchise Cost (0.80), State Tax (0.50), Municipal Tax (0.95).

Total Current Charges

Handwritten signature and amount: \$29.71

(continued on next page)

Miscellaneous	\$88.50
Charges from previous bill	85.17
Current late payment charge (s) - electric	0.84
Previous late payment charge (s) - electric	2.49
Total Amount Due	\$118.21

Message Center

ComEd

- ENERGY EFFICIENCY LOAN PROGRAM: Thinking about beating your summer cooling costs by updating your central AC system with more energy efficient equipment? Looking to replace that old fridge with an energy saving, high-efficiency unit? If you are a homeowner served by ComEd, you may qualify for a low-interest Energy Efficiency Loan. Restrictions apply. Visit ILEnergyLoan.com/comed or call 855-433-2700. YOUR COMED BILL: Need help understanding your bill line item definitions? Please visit us at ComEd.com. ENVIRONMENTAL DISCLOSURE STATEMENT: ComEd's Environmental Disclosure Statement can now be found online at ComEd.com/EnvironmentalDisclosure.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.





An Exelon Company

www.comed.com

Customer Service / Power Outage

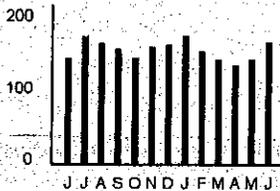
English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

For Electric Supply Choices visit
www.pluginillinois.org

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Jun-12	134
Jul-12	161
Aug-12	153
Sep-12	146
Oct-12	135
Nov-12	148
Dec-12	151
Jan-13	162
Feb-13	143
Mar-13	132
Apr-13	126
May-13	132
Jun-13	155

Average Daily

Month Billed	kWh	Temp
Last Year	4.5	69
Last Month	4.3	52
Current Month	4.8	64

Account Number 9691280000

Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Issue Date June 18, 2013

Bill Summary	
Previous Balance	\$84.66
Total Payments - Thank You	\$28.14
Amount Due on July 10, 2013	\$87.66

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
6/14	142009175	General Service	Total kWh	4924 Actual	9073 Estimate	155	1	155

Service from 5/13/2013 to 6/14/2013 - 32 Days

Retail Delivery Service - Res Single

Electricity Supply Services - Integrys Energy Services Inc \$8.51

ENERGY CHARGE 155 kWh X 0.05491 8.51

Integrys Energy Services Inc 1-888-802-2885 www.integrysenergy.com
Please refer to your supplier contract for details.

Delivery Services - ComEd \$19.10

Customer Charge	12.96
Standard Metering Charge	2.90
Distribution Facilities Charge	155 kWh X 0.01966 3.05
IL Electricity Distribution Charge	155 kWh X 0.00120 0.19

Taxes and Other \$2.69

Environmental Cost Recovery Adj	155 kWh X 0.00056 0.09
Energy Efficiency Programs	155 kWh X 0.00186 0.29
Franchise Cost	0.82
State Tax	0.51
Municipal Tax	0.98

Total Current Charges \$30.30

(continued on next page)

Return only this portion with your check made payable to ComEd. Please write your account number on your check.



An Exelon Company

To pay by phone call 1-800-588-9477.
A convenience fee will apply.

96912 8000 00000 0000

20936 1 AT 0.381 20937/020936/021058 085 01 GXF3X2 12345789 06192013

MAURICE H FARMER
6947 S NORMAL BLVD # 2
CHICAGO, IL 60621-2426

Account Number
9691280000

Payment Amount

Please pay this amount by 7/10/2013 \$87.66



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

00000030300000005487

9691280000000000876631910087663

Miscellaneous	\$57.36
Charges from previous bill	54.87
Current late payment charge (s) - electric	0.84
Previous late payment charge (s) - electric	1.65

Thank you for your payment of \$28.14 on June 6, 2013

Total Amount Due **\$87.66**

Message Center

ComEd

- If you own your own home and have central air conditioning, you can earn summertime bill credits of up to \$40 for allowing ComEd to remotely and safely reduce air conditioning system use during peak electrical use days. Sign up today at ComEd.com/ACCycling or call 855-433-2700. It's easy and free! Enroll in e-bill today and say goodbye to paper bills. You can enroll in eBill at ComEd.com or your financial institution's website.



30% total recycled fiber
CME907CB 11/12



An Exelon Company

Account Number 9691280000

Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$81.00), Total Payments - Thank You (\$34.16), Amount Due on July 6, 2012 (\$79.69).

Issue Date June 14, 2012

www.comed.com

Customer Service / Power Outage

English 1-800-EDISON1 (1-800-334-7661)

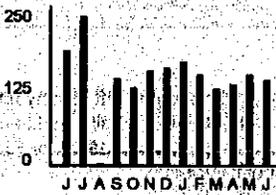
Español 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired 1-800-572-5789 (TTY)

For Electric Supply Choices Visit www.pluginillinois.org

Your Usage Profile

13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Jun-11 (180) to Jun-12 (134).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Shows Last Year (6.0 kWh, 65 Temp), Last Month (4.5 kWh, 56 Temp), Current Month (4.5 kWh, 69 Temp).

Service from 5/15/2012 to 6/14/2012 - 30 Days

Residential - Single

Electricity Supply Services

\$10.10

Table with 4 columns: Description, kWh, Multiplier, Amount. Rows include Electricity Supply Charge (8.33), Transmission Services Charge (1.10), Purchased Electricity Adjustment (0.67).

Delivery Services - ComEd

\$19.80

Table with 4 columns: Description, kWh, Multiplier, Amount. Rows include Customer Charge (14.18), Standard Metering Charge (2.85), Distribution Facilities Charge (2.60), IL Electricity Distribution Charge (0.17).

Taxes and Other

\$2.25

Table with 4 columns: Description, kWh, Multiplier, Amount. Rows include Environmental Cost Recovery Adj (0.04), Energy Efficiency Programs (0.22), Franchise Cost (0.71), State Tax (0.44), Municipal Tax (0.84).

Total Current Charges

\$32.15

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Miscellaneous	\$47.54
Charges from previous bill	46.11
Current late payment charge (s) - electric	0.70
Previous late payment charge (s) - electric	0.73

Thank you for your payment of \$34.16 on June 6, 2012

Total Amount Due **\$79.69**

Message Center

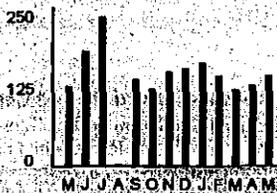
ComEd

- Tired of giving neckties on Father's Day? ComEd gift certificates are a unique and thoughtful gift for any father in your family. ComEd gift certificates come in denominations of \$10, \$25, \$50 and \$100. For details, including how to purchase, visit ComEd.com/Gift. Let ComEd pick up your old, second working refrigerator or freezer for FREE. You'll get a reward (limit 2) and ComEd will recycle it. Make your appointment online at ComEd.com/FridgeRecycling or call ComEd's Smart Ideas(R) hotline at 888-806-2273.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



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Español
 1-800-95-LUCES (1-800-955-8237)
Hearing/Speech Impaired
 1-800-572-5789 (TTY)
For Electric Supply Choices Visit
www.pluginillinois.org

Your Usage Profile
13-Month Usage (Total kWh)



Month	kWh
May-11	127
Jun-11	180
Jul-11	234
Aug-11	3
Sep-11	137
Oct-11	122
Nov-11	149
Dec-11	154
Jan-12	163
Feb-12	143
Mar-12	122
Apr-12	128
May-12	143

Month Billed	Average Daily	
	kWh	Temp
Last Year	4.5	53
Last Month	4.4	55
Current Month	4.5	66

Account Number 9691280000
 Name MAURICE H FARMER
 Service Location 6947 S NORMAL BLVD # 2 CHICAGO
 Phone Number 773-487-4276

Issue Date May 15, 2012

Previous Balance	\$78.55
Total Payments - Thank You	\$32.41
Amount Due on June 6, 2012	\$81.00

Read Date	Meter Number	Load Type	Reading Type	Meter Reading			Multiplier X	Usage
				Previous	Present	Difference		
5/15	142009175	General Service	Total kWh	3058 Actual	3201 Actual	143	1	143

Service from 4/13/2012 to 5/15/2012 - 32 Days

Residential - Single

Electricity Supply Services				\$11.77
Electricity Supply Charge	143 kWh	X	0.06968	9.96
Transmission Services Charge	143 kWh	X	0.00765	1.09
Purchased Electricity Adjustment				0.72
Delivery Services - ComEd				\$20.04
Customer Charge				14.22
Standard Metering Charge				2.86
Distribution Facilities Charge	143 kWh	X	0.01946	2.78
IL Electricity Distribution Charge	143 kWh	X	0.00126	0.18
Taxes and Other				\$2.35
Environmental Cost Recovery Adj	143 kWh	X	0.00027	0.04
Energy Efficiency Programs	143 kWh	X	0.00129	0.18
Franchise Cost				0.76
State Tax				0.47
Municipal Tax				0.90

Total Current Charges

Stop in August

Per 6415

\$34.16

(continued on next page)

Miscellaneous	\$46.8
Charges from previous bill	45.4
Current late payment charge (s) - electric	0.7
Previous late payment charge (s) - electric	0.6

Thank you for your payment of \$32.41 on May 9, 2012

Total Amount Due **\$81.00**

Message Center

ComEd

- On Mother's Day, be the light of Mom's life by giving her a ComEd gift certificate to use toward her next ComEd utility bill. For details, including how to purchase, visit ComEd.com/Gift. High-efficiency fridges and clothes washers provide more than energy savings. If you are a ComEd homeowner, you may qualify for special financing with an Energy Efficiency Loan. Restrictions apply. Visit ILEnergyLoan.com or call 888-806-2273.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.





An Exelon Company

Account Number 9691280000
Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Table with 2 columns: Description and Amount. Includes Previous Balance (\$78.14), Total Payments - Thank You (\$34.67), and Amount Due on February 8, 2012 (\$80.71).

www.comed.com

Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)

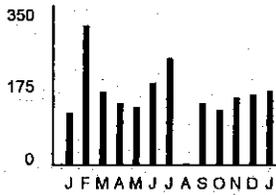


Table with 2 columns: Month and kWh. Lists monthly usage from Jan-11 to Jan-12.

Table with 3 columns: Month Billed, kWh, and Temp. Compares Last Year, Last Month, and Current Month.

Issue Date January 17, 2012

Handwritten note: dnt 544.12

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 12/14/2011 to 1/17/2012 - 34 Days

Residential - Single

Electricity Supply Services table with 4 columns: Description, kWh, X, and Amount. Total: \$13.38.

Delivery Services - ComEd table with 4 columns: Description, kWh, X, and Amount. Total: \$20.50.

Taxes and Other table with 4 columns: Description, kWh, X, and Amount. Total: \$2.71.

Total Current Charges

Handwritten signature and date: AJ 2-7-12, with total amount \$36.59.

(continued on next page)

Miscellaneous	\$44.12
Charges from previous bill	42.83
Current late payment charge (s) - electric	0.65
Previous late payment charge (s) - electric	0.64

Thank you for your payment of \$34.67 on January 9, 2012

Total Amount Due **\$80.71**

Message Center

ComEd

- Got a second, older working refrigerator or freezer? It could be costing you up to \$150 per year in electricity! ComEd Smart Ideas(R) will pick up and recycle that fridge or freezer for free and pay you \$35! Visit ComEd.com/FridgeRecycling or call 888-806-2273 to enroll. Need help understanding your Bill line item definitions? Please visit us at www.ComEd.com
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



An Exelon Company

Account Number 9691280000

Name MAURICE H FARMER
 Service Location 6947 S NORMAL BLVD # 2 CHICAGO
 Phone Number 773-487-4276

Issue Date December 15, 2011

Just pay 3,47

Bill Summary	
Previous Balance	\$77.42
Total Payments - Thank You	\$34.59
Amount Due on January 6, 2012	\$78.14

www.comed.com

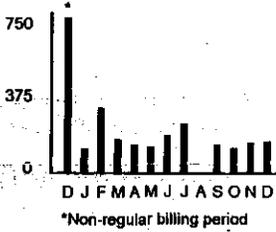
Customer Service / Power Outage

English
 1-800-EDISON1 (1-800-334-7661)

Español
 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
 1-800-572-5789 (TTY)

Your Usage Profile
 13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Dec-10	728
Jan-11	116
Feb-11	306
Mar-11	160
Apr-11	136
May-11	127
Jun-11	180
Jul-11	234
Aug-11	3
Sep-11	137
Oct-11	122
Nov-11	149
Dec-11	154

Average Daily

Month Billed	kWh	Temp
Last Year	4.8	59
Last Month	4.7	50
Current Month	5.1	39

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
12/14	142009175	General Service	Total kWh	2348 Actual	2502 Estimate	154	1	154

Service from 11/14/2011 to 12/14/2011 - 30 Days

Residential - Single

Electricity Supply Services

\$11.68

Electricity Supply Charge	154 kWh	X	0.06968	10.73
Transmission Services Charge	154 kWh	X	0.00765	1.18
Purchased Electricity Adjustment				-0.23

Delivery Services - ComEd

\$20.31

Customer Charge				14.26
Standard Metering Charge				2.86
Distribution Facilities Charge	154 kWh	X	0.01946	3.00
IL Electricity Distribution Charge	154 kWh	X	0.00126	0.19

Taxes and Other

\$2.68

Smart Meter Program				0.15
Energy Efficiency Programs	154 kWh	X	0.00147	0.23
Franchise Cost				0.82
State Tax				0.51
Municipal Tax				0.97

Total Current Charges

*pd \$34.67
1-7-12*

(continued on next page)

Miscellaneous

\$43.4

Charges from previous bill	42.
Current late payment charge (s) - electric	0.
Previous late payment charge (s) - electric	0.

Thank you for your payment of \$34.59 on December 7, 2011

Total Amount Due

\$78.1

Message Center

ComEd

- Residential customers can get a \$75 rebate on select top-loading ENERGY STAR(R) qualified clothes washers purchased at select Chicagoland retailers. For a list of participating retailers, visit [ComEd.com/ClothesWasher > Retail Directory](http://ComEd.com/ClothesWasher). You've got the power to save during the holidays - check out ComEd.com/Tips! Need help understanding your bill line item definitions? Please visit ComEd.com or see the enclosed list of definitions for the terms found on your bill.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.





An Exelon Company

www.comed.com

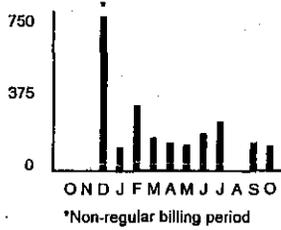
Customer Service / Power Outage

English 1-800-EDISON1 (1-800-334-7661)

Español 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired 1-800-572-5789 (TTY)

Your Usage Profile 13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Dec-10	728
Jan-11	116
Feb-11	306
Mar-11	160
Apr-11	136
May-11	127
Jun-11	180
Jul-11	234
Aug-11	3
Sep-11	137
Oct-11	122

Average Daily

Month Billed	kWh	Temp
Last Year	0.0	0
Last Month	4.4	71
Current Month	4.4	60

Account Number 9691280000

Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Bill Summary	
Previous Balance	\$74.96
Total Payments	\$0.00
Amount Due on November 4, 2011	\$107.92

Issue Date October 13, 2011

DATE 10/29/11

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
10/13	142009175	General Service	Total kWh	2077 Actual	2199 Actual	122	1	122

Service from 9/15/2011 to 10/13/2011 - 28 Days

Residential - Single

Electricity Supply Services

\$10.04

Electricity Supply Charge	122 kWh	X	0.06968	8.50
Transmission Services Charge	122 kWh	X	0.00765	0.93
Purchased Electricity Adjustment				0.61

Delivery Services - ComEd

\$19.64

Customer Charge				14.26
Standard Metering Charge				2.86
Distribution Facilities Charge	122 kWh	X	0.01946	2.37
IL Electricity Distribution Charge	122 kWh	X	0.00126	0.15

Taxes and Other

\$2.16

Smart Meter Program				0.15
Energy Efficiency Programs	122 kWh	X	0.00160	0.20
Franchise Cost				0.65
State Tax				0.40
Municipal Tax				0.76

Total Current Charges

\$31.84

10-29-11
122 kWh
last month + current
next STILL in dispute

(continued on next page)

Miscellaneous	\$76.00
Charges from previous bill	73.5
Current late payment charge (s) - electric	1.1
Previous late payment charge (s) - electric	1.4
Total Amount Due	\$107.92

Message Center

ComEd

- Get instant shelf discounts on the purchase of select ENERGY STAR(R) qualified lighting products, including energy efficient compact fluorescent lights (CFLs). Visit ComEd.com/Lighting for a list of participating retail stores. What Can a Kid Do? A lot, it turns out. Watch the video at YouTube.com/CommonwealthEdison Get \$35 for recycling your old, working second refrigerator or freezer. Need help understanding your Bill line item definitions? Please visit us at ComEd.com
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



An Exelon Company

Account Number 9691280000

Name MAURICE H FARMER
 Service Location 6947 S NORMAL BLVD # 2 CHICAGO
 Phone Number 773-487-4276

Bill Summary	
Previous Balance	\$57.86
Total Payments - Thank You	\$17.65
Amount Due on October 7, 2011	\$74.96

Issue Date September 15, 2011

Chf = 4.07

www.comed.com

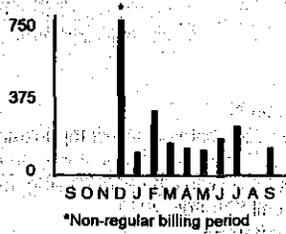
Customer Service / Power Outage

English
 1-800-EDISON1 (1-800-334-7661)

Español
 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
 1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Dec-10	728
Jan-11	116
Feb-11	306
Mar-11	160
Apr-11	136
May-11	127
Jun-11	180
Jul-11	234
Aug-11	3
Sep-11	137

Average Daily

Month Billed	kWh	Temp
Last Year	0.0	0
Last Month	0.1	78
Current Month	4.4	71

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading			Multiplier X	Usage
				Previous	Present	Difference		
9/15	142009175	General Service	Total kWh	1940 Actual	2077 Actual	137	1	137

Service from 8/15/2011 to 9/15/2011 - 31 Days

Residential - Single

Electricity Supply Services

\$11.52

Electricity Supply Charge	137 kWh	X	0.07136	9.78
Transmission Services Charge	137 kWh	X	0.00765	1.05
Purchased Electricity Adjustment				0.69

Delivery Services - ComEd

\$19.96

Customer Charge				14.26
Standard Metering Charge				2.86
Distribution Facilities Charge	137 kWh	X	0.01946	2.67
IL Electricity Distribution Charge	137 kWh	X	0.00126	0.17

Taxes and Other

\$2.41

Smart Meter Program				0.15
Energy Efficiency Programs	137 kWh	X	0.00160	0.22
Franchise Cost				0.73
State Tax				0.45
Municipal Tax				0.86

Total Current Charges

\$33.89

(continued on next page)

Miscellaneous	\$41.07
Charges from previous bill	39.62
Current late payment charge (s) - electric	0.86
Previous late payment charge (s) - electric	0.59

Thank you for your payment of \$17.65 on September 12, 2011

Total Amount Due **\$74.96**

Message Center

ComEd

- Like us at [Facebook.com/ComEd](https://www.facebook.com/ComEd); Follow us at [Twitter.com/ComEd](https://twitter.com/ComEd); Watch us at [YouTube.com/CommonwealthEdison](https://www.youtube.com/CommonwealthEdison). Residential customers can receive a \$75 rebate on select top-loading ENERGY STAR(R) qualified clothes washers at participating Abt, Sears and The Home Depot stores. For a list of store locations, visit ComEd.com/ClothesWasher. Get \$35 for recycling your old, working second refrigerator or freezer. To schedule an appointment visit ComEd.com/FridgeRecycling or call 888-806-2273.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.



30% total recycled fiber

CME907R 03/10

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.



An Exelon Company

Page 1 of 2

Account Number 9691280000

Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$69.62), Total Payments - Thank You (\$30.00), Amount Due on September 6, 2011 (\$67.86).

www.comed.com

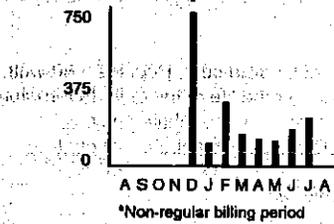
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Issue Date August 15, 2011 (with handwritten note 'MAF-4021')

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 7/15/2011 to 8/15/2011 - 31 Days

Residential - Single

Electricity Supply Services table with columns: Description, kWh, Multiplier X, Rate, Amount. Total: \$0.25.

Delivery Services - ComEd table with columns: Description, Amount. Total: \$17.20.

Taxes and Other table with columns: Description, Amount. Total: \$0.20.

Total Current Charges

Handwritten note: 'balance still in dispute'

Handwritten note: 'MA \$17.65 9-10-11' circled.

Electric Usage table with columns: Month, kWh. Shows usage from Dec-10 to Aug-11.

Average Daily table with columns: Month Billed, kWh, Temp. Shows data for Last Year, Last Month, and Current Month.

(continued on next page)

Miscellaneous	\$40.21
Charges from previous bill	39.62
Current late payment charge (s) - electric	0.59

Thank you for your payment of \$30.00 on August 11, 2011

Total Amount Due **\$57.86**

Message Center

ComEd

- Get \$35 for recycling your old, working second refrigerator or freezer. Visit us at ComEd.com. Replace a 60-watt incandescent bulb with a comparable CFL and save up to \$43 in energy costs over the life of the bulb. For in-store discounts on CFLs, visit ComEd.com/Lighting. Residential customers can qualify for a \$75 rebate on select top-loading ENERGY STAR(R) qualified clothes washers at Abt, Sears and The Home Depot. For list of store locations, visit ComEd.com/ClothesWasher.
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.





An Exelon Company

Account Number 9691280000
 Name MAURICE H FARMER
 Service Location 6947 S NORMAL BLVD # 2 CHICAGO
 Phone Number 773-487-4276

Bill Summary	
Previous Balance	\$59.74
Total Payments - Thank You	\$35.85
Amount Due on August 9, 2011	\$69.62

Issue Date July 18, 2011

DAF \$39.62

www.comed.com

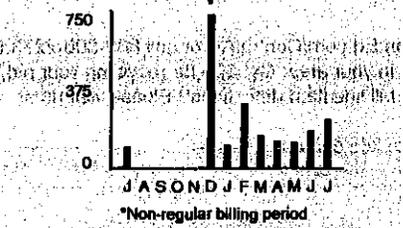
Customer Service / Power Outage

English
 1-800-EDISON1 (1-800-334-7661)

Español
 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
 1-800-572-5789 (TTY)

Your Usage Profile
 13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Jul-10	104
Aug-10	0
Sep-10	0
Oct-10	0
Nov-10	0
Dec-10	728
Jan-11	116
Feb-11	306
Mar-11	160
Apr-11	136
May-11	127
Jun-11	180
Jul-11	234

Average Daily

Month Billed	kWh	Temp
Last Year	3.5	75
Last Month	6.0	65
Current Month	7.8	74

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage	
7/15	142009175	General Service	Total kWh	1703 Estimate	1937 Estimate	234	1	234	

Service from 6/15/2011 to 7/15/2011 - 30 Days

Residential - Single

Electricity Supply Services

\$19.70

Electricity Supply Charge	234 kWh	X	0.07154	16.74
Transmission Services Charge	234 kWh	X	0.00767	1.79
Purchased Electricity Adjustment				1.17

Delivery Services - ComEd

\$21.99

Customer Charge				14.28
Standard Metering Charge				2.86
Distribution Facilities Charge	234 kWh	X	0.01949	4.56
IL Electricity Distribution Charge	234 kWh	X	0.00126	0.29

Taxes and Other

\$4.04

Smart Meter Program				0.15
Environmental Cost Recovery Adj	234 kWh	X	0.00015	0.04
Energy Efficiency Programs	234 kWh	X	0.00160	0.37
Franchise Cost				1.24
State Tax				0.77
Municipal Tax				1.47

Total Current Charges

\$45.73

pd \$30.00 from past actuals - this is over estimate - ABFW! 8-10-11

(continued on next page)

Miscellaneous

\$23.81

Charges from previous bill

23.81

Thank you for your payment of \$35.85 on July 7, 2011

Total Amount Due

\$69.62

Message Center

ComEd

- Need a tune-up of your AC system or help with a new install? Visit ComEd.com/CentralAC or call 888-806-2273 for a Central Air Conditioning Efficiency Services participating contractor in your area. Get \$35 for recycling your old, working second refrigerator or freezer. Need help understanding your bill line item definitions? Please visit us at ComEd.com
- Omit previous balance if paid. Unpaid previous balances are subject to late charges.





An Exelon Company

Account Number 9691280000

Name MAURICE H FARMER
Service Location 6947 S NORMAL BLVD # 2 CHICAGO
Phone Number 773-487-4276

Table with 2 columns: Description, Amount. Includes Previous Balance (\$107.64), Total Payments - Thank You (\$54.92), Amount Due on July 8, 2011 (\$59.74).

www.comed.com

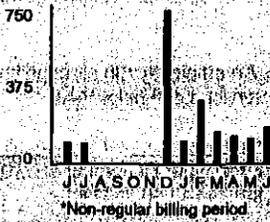
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Jun-10 (109) to Jun-11 (180).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Compares last year (3.8 kWh, 68 Temp), last month (4.5 kWh, 53 Temp), and current month (6.0 kWh, 65 Temp).

Issue Date June 16, 2011

Handwritten note: Date 6/21/11

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 5/16/2011 to 6/15/2011 - 30 Days

Residential - Single

Electricity Supply Services \$14.75

Table listing Electricity Supply Charge (12.79), Transmission Services Charge (1.38), and Purchased Electricity Adjustment (0.58).

Delivery Services - ComEd \$18.00

Table listing Customer Charge (11.37), Standard Metering Charge (2.57), Distribution Facilities Charge (3.95), and IL Electricity Distribution Charge (0.11).

Taxes and Other \$3.10

Table listing Smart Meter Program (0.11), Environmental Cost Recovery Adj (0.03), Energy Efficiency Programs (0.29), Franchise Cost (0.95), State Tax (0.59), and Municipal Tax (1.13).

Total Current Charges

Handwritten note: rest still in dispute

Handwritten note: Pd 7-6-11 \$35.85

(continued on next page)

Miscellaneous	\$23.89
Billing Adjustment	23.89

Thank you for your payment of \$26.67 on June 7, 2011
Thank you for your payment of \$28.25 on May 18, 2011

Total Amount Due **\$59.74**

Message Center

ComEd

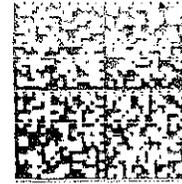
- ComEd charges on this bill have been prorated to reflect recent rate changes. An efficiently run air conditioner can lower your monthly energy bills. ComEd's Central Air Conditioning Efficiency Services can help. Visit ComEd.com/CentralAC
- Changes listed resulted from your June 15, 2010 bill's energy charge being adjusted Changes listed resulted from your July 15, 2010 bill's energy charge being adjusted Changes listed resulted from your December 15, 2010 bill's energy charge being adjusted from \$30.65 to \$24.96. from \$42.18 to \$25.16. from \$148.40 to \$146.91.



ComEd.

Health Edison Company
Social Center
Swift Drive
Brook, IL 60523-1502

An Exelon Company



\$0.00
POSTAGE
US POSTAGE

John Schaub
DEC
1-800-524-0795

Bob Koch
Super

Ms. Sylvia Thomas
6947 S. Normal Blvd Unit 2
Chicago, IL 60621

Ken Kirschner
Springfield

File # 11 - 08622

60621+2426

