

For Commission Use Only:

Case: 15-0436

OFFICIAL FILE ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE
JUL 27 A.D. 11:16
ILLINOIS COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint):

Sylvia P. Thomas

Against (Utility name):

Commonwealth Edison

As to (Reason for complaint)

In Flated & incorrect charges for energy

not used, subsequent unjustified late charges,
Fabricated charges levied on accts already
paid & unfavorable credit entries which
resulted in deposits being charged

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

P.O. Box 7871 Chgo IL 60680

The service address that I am complaining about is

6947 S. Normal Chgo IL 60621

My home telephone is

(773) 487-4276

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[] same

My e-mail address is

butternet@hotmail.com

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Com Edison Exelon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. - Wrongly charged on basis of estimated bills starting in 2011 - initially corrected

2. - wrongly charged again in 2013 - not corrected following numerous phone calls & letters. File closed over my objections

3. - Filed complaint w/ ICC, who did NOT resolve issue & closed my complaint again over my objections

4. - Filed complaint June 2015 due to wrong charges, late fees & adverse credit reports. (See attached)

Please clearly state what you want the Commission to do in this case:

Remove permanently wrong charges, fees & rectify all adverse credit reports & have them removed by credit bureaus!

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website.* The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 7-24-15
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

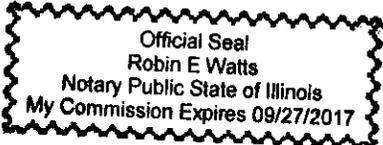
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Sylvia P. Thomas Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) July 24, 2015

[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.