

Docket No. _____
ICC Office Use Only

VITCOM LLC :
:
Application for a certificate of :
Local and interexchange :
Authority to operate as a reseller :
and facilities based carrier of :
telecommunications services :
throughout the :
State of Illinois. :

15-0328

Amended

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

I. GENERAL (To be completed by All Applicants)

1. Applicant's Name (including d/b/a, if any) FEIN # 20-4751388
VITCOM, LLC

Address: Street 1425 37th Street, Suite 210
City Brooklyn, NY State/Zip 11218

Note: Assumed business names must be provided if and only if registered with the Illinois Secretary of State's Office.

2. Authority Requested: (Mark all that apply)

Interexchange Service (*Authorities: See Sections 13-401, 13-403 and 13-404 of the IPUA*)

- Facilities Based Prepaid Interexchange Service
- Facilities Based Non-Prepaid Interexchange Service
- Resold Prepaid Interexchange Service
- Resold Non-Prepaid Interexchange Service
- Interexchange Public Pay Telephone Service

Local Exchange Service (*Authorities: See Sections 13-401, 13-404, and 13-405 of the IPUA*)

- Facilities Based Prepaid Local Exchange Service
- Facilities Based Non-Prepaid Local Exchange Service
- Resold Prepaid Local Exchange Service
- Resold Non-Prepaid Local Exchange Service
- Local Exchange Public Pay Telephone Service

2015 JUN 22 P 12:47
CHIEF CLERK'S OFFICE
ILLINOIS COMMERCE COMMISSION

Cellular Radio/Wireless Telephone Service (*Authorities: See Section 13-401 of the IPUA*)

____ FCC Permitted or Licensed Prepaid Cellular Radio/Wireless Telephone Service

____ FCC Permitted or Licensed Non-Prepaid Cellular Radio/Wireless Telephone Svc.

____ Resold Prepaid Cellular Radio/Wireless Telephone Service

____ Resold Non-Prepaid Cellular Radio/Wireless Telephone Service

____ Other Telecommunications Services (Specify) (*Authorities: See Section 13-401 of the IPUA*)

3. For each service that the Applicant is requesting authority to provide, please specify the area or areas of the State for which the applicant is seeking authority to provide such service and the services (as designed in question 2 above) that will be provided in each area.

Throughout the state, intra, and interexchange telecommunications services.

4. Contact Information - Please provide contact information, including name(s), address(es), telephone number(s), and e-mail address(es), for personnel or entities responsible for the areas below:

- a) Issues related to processing this application;

Mordy Gross, 221 Pine St., Lakewood, NJ 08701, (484) – 680-0768, mg@vitcom.net

- b) Designated agent (*Note: Applicants must have an Illinois In-State Designated Agent listed. An additional Out-of-State Designate Agent is permitted, but not required.*)

InCorp Services, Inc.

901 S 2nd St, Ste 201

Springfield, IL 62704-7909

Sangamon County

With a copy to:

Zalmen Ashkenazi

Vitcom, LLC

1425 37th Street, Suite 210

Brooklyn, NY 11218

(718) 689-1300 Ext 2001

Direct (718) 689-1301

Zalmen@vitcom.net

c) Business Operations (*Note: The contact numbers reported in this questionnaire are intended to be used by the ICC Staff to contact the Applicant as issues arise. They are not intended to be contact numbers used by customers or the general public. If separate contacts apply for different issue areas, please report the separate numbers by issue below.*)

- i) Consumer issues;
- ii) Customer complaint resolution;
- iii) Technical and service quality issues;
- iv) "Tariff" and pricing issues;
- v) 9-1-1 issues;
- vi) Security/law enforcement issues;
- vii) Regulatory issues.

All contacts: (877) 766-1199 – Zalmen Ashkenazi, President, Vitcom, LLC
1425 37th Street, Suite 210
Brooklyn, NY 11218

Note: The name and contact information above must be kept current. Changes in the applicants Designated Agent(s) should be directed to the Chief Clerk's Office of the ICC at 217-782-7434. All other changes should be directed to the Telecommunications Division of the ICC at 217-524-5073.

5. How is the Applicant organized?

_____ Individual

_____ Partnership

_____ Corporation:

Date Corporation was formed: _____

State of incorporation: _____

Other (Specify) **LLC**

6. Please attach a copy of articles of incorporation. Applicants that are not Illinois corporations should also submit a copy of its Certificate of Authority to Transact Business in Illinois as issued by the Secretary of State.

Attached

7. Has the Applicant been issued by the Federal Communications Commission a construction permit or an operating license to construct or operate a cellular radio system in the areas, or a portion of the area, for which the Applicant seeks a Certificate of Service Authority?

_____ YES NO

If YES, please provide all relevant license or permit numbers:

8. Does applicant represent that it will comply with all current and future applicable Illinois and Federal laws, rules, and regulations?

YES NO

II. MANAGERIAL (To be completed by All Applicants except Cellular Radio/Wireless Applicants)

1. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in narrative form, in the form of resumes of key personnel, or a combination of these forms.

See Attached

2. Please attach a current organization chart.

See Attached

3. List officers of Applicant.

<u>Zalmen Ashkenazi</u>	<u>President</u>
_____	_____
_____	_____

4. Does the Applicant currently, or has it in the past, held a certificate from the Illinois Commerce Commission?

YES NO

5. Does the Applicant currently, or has it in the past, provided service under any other name in Illinois?

YES NO

If YES, please provide all other names under which service is being or has been provided.

6. Is any affiliate of the Applicant providing, or has any affiliate provided, service in Illinois?

YES NO

If YES, please provide the names of all affiliates under which service is being or has been provided in Illinois.

7. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in Illinois under this or another name?

YES NO

If YES, describe fully. _____

8. Have there been any complaints or judgments levied against the Applicant in Illinois in this or another name?

_____ YES NO

If YES, describe fully. _____

9. List jurisdictions other than Illinois in which the Applicant is offering service(s).

- Florida
- Indiana
- Michigan
- Nevada
- New Jersey
- New York
- Oregon
- Pennsylvania
- Rhode Island
- Texas
- Utah
- Vermont
- Washington

10. Has the Applicant, or any principal of the Applicant, been denied a Certificate of Service or had its certification revoked in any jurisdiction other than Illinois under this or another name?

_____ YES NO

If YES, describe fully. _____

11. Have there been any complaints or judgments levied against the Applicant in any jurisdiction other than Illinois in this or another name?

_____ YES NO

If YES, describe fully. _____

12. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? _____ YES NO

If YES, please list, by officer, each entity in which the officer has an ownership or other interest.

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-
-
13. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Applicant will bill using monthly invoices. Applicant will provide all bill detail required by statute and typical in the industry. Each page of invoice which has charges detailed for telecommunications service will reflect the telephone number or customer account number to which the charges are being billed. Customers may elect to have their bills sent electronically. Such bills shall be transmitted with instructions for payment.

14. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, and the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission.)

Upon receipt of a complaint, customer will be given an estimated time to resolution. Customer will be updated of any changes to that resolution date. If customer is not satisfied, customer will be told of any method or means of appealing a decision, including customer's right to resolve matters and seek assistance from the Commission, or to seek mediation as per Illinois law.

15. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? YES NO

16. What telephone number(s) would a customer use to contact the Applicant?

(877) 766-1199

17. If granted authority to operate as provider of anything other than a Pay Telephone service, will the applicant file tariffs prior to providing service in Illinois and within 2 years of Application approval?

YES NO

18. How many employees does the Applicant employ? 6

19. Has the Applicant reviewed all ICC rules applicable to the services it seeks to provide?

YES NO

Note: See <http://www.ilga.gov/commission/jcar/admincode/083/083parts.html> for the ICC's Title 83: Public Utility Rules.

20. Will the Applicant abide by all ICC rules applicable to the services it seeks to provide?

YES NO

21. If granted the authority to operate as a telecommunications provider, will the Applicant comply with all the applicable filing requirements listed in Appendix A?

YES NO

22. If granted the authority to operate as a telecommunications provider, will the applicant remit all applicable taxes, contributions, or other assessments specified in Appendix A?

YES NO

III. FINANCIAL (To be completed by All Applicants except Cellular Radio/Wireless Applicants)

1. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement, balance sheet, chart of accounts and any other appropriate documentation of applicant's financial resources and ability to provide service.

Attached

2. Does the Applicant have a financial relationship with any other companies?

YES NO

If YES, please provide the names of all companies with which the Applicant has a financial relationship and a brief explanation of the relationship.

3. Will the Applicant keep its books and records in Illinois? YES NO

Applicant requests a waiver of Code Part 250.

4. Has the applicant or any other company with which the Applicant has a financial arrangement filed for bankruptcy within the last 7 years?

YES NO

If YES, please explain: _____

TECHNICAL (To be completed by All Applicants except Cellular Radio/Wireless Applicants)

1. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

Upon receiving certification, the company intends to provide interstate and intrastate resold and facilities-based/UNE telecommunications services in Idaho, including the following:

1. Interexchange (switched and dedicated services):

- A. 1+ and 101XXXX outbound dialing;
- B. 800/888 toll-free inbound dialing;
- C. Prepaid and Postpaid calling cards;
- D. Directory Assistance; and
- E. Frame Relay and other data services.

2. Local Exchange:

- A. Local Exchange Services for business and residence customers that will enable customers to originate and terminate local calls in the local calling area served by other LECs, including local dial tone and custom calling features.
- B. Switched local exchange services such as flat-rated and measure-rated local services; vertical services, Direct Inward and Outward Dialed trunks, carrier access, public and semi-public coin telephone services, and any other switched local services that currently exist or will exist in the future.
- C. Non-switched local services (e.g., private line) that currently exist or will exist in the future.
- D. Centrex and/or Centrex-like services that currently exist or will exist in the future.
- E. Digital subscriber line, ISDN, and other high capacity line services.
- F. VOIP Services.

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2. Does Applicant utilize its own equipment and/or facilities? YES NO

If YES, please provide a brief description of the facilities Applicant owns and intends to utilize.

Facilities-based service will be provided via (1) commercial wholesale agreement with incumbents or other carriers, (2) Vitcom's own facilities, or (3) a combination thereof The Applicant intends to utilize its Class 5 switch currently located in Manhattan and intends to collocate telecommunications equipment in central offices in Illinois.

If YES, please explain what services will be offered with these facilities and where the Applicant will utilize its own facilities.

 Voip Services and resold services

If YES, please include evidence that Applicant possesses the necessary technical resources to deploy and maintain the said facilities.

 See attached resumes

If YES, and if the Applicant is a switch based provider, please provide an attachment that includes the following information regarding each switch: (i) switch type, (ii) address, (iii) CLLI code, (iv) location of remotes or POIs, and (v) any tandems to which the switch is homed.

3. Does Applicant lease equipment and/or facilities? YES NO

If YES, please provide a brief description of the facilities the Applicant leases and the entity or entities from which such equipment or facilities are leased.

Applicant leases and resells from ILECS

If YES, please explain what services will be provided with these facilities and where the Applicant will utilize these leased facilities.

At this time applicant does not intend to lease local loops for residential or business use but may if there presents a business case

If YES, please include evidence that Applicant possesses the necessary technical resources to maintain and operate said facilities.

See attached resumes.

4. Does Applicant resell services? YES NO

If YES, please provide a brief description of the entity or entities from which wholesale service is purchased.

 Resold ILEC Voice Services

If YES, please explain what services will be provided through resale and where the Applicant will provide resold services.

Voice Services, through
Illinois

5. Does the Applicant provide its own repair service?

 YES x NO

If NO, please provide the name of the entity or entities providing repair service for the Applicant.

 ILEC

6. Will technical personnel be available at all times to assist customers with service problems?

 YES x NO

If NO, please provide the hours of assistance.

 9-5, M-F

7. If Applicant intends to provide Public Pay Telephone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? YES NO

8. If Applicant intends to provide Public Pay Telephone service, please explain the method the Applicant will used to comply with Section 771.330 of the ICC's rules.

Note: See <http://www.ilga.gov/commission/jcar/admincode/083/08300771sections.html> for the ICC's Pay Telephone Service Provider rules.

WAIVERS (To be completed by All Applicants except Cellular Radio/Wireless Applicants)

Note: If Applicant is seeking any waivers or variances of Commission rules and regulations in this proceeding, then, other than when explained below, please attach an explanation of why the Applicant is seeking any waiver or variance.

Local Exchange Service authority applicants under Sections 13-401, 13-404 and/or 13-405 generally seek waivers of Part 710, Section 735.180 of Part 735 and Part 250. Additionally, a waiver from Parts 730.115 and 732.60 may be requested for those applicants that will only be providing data services.

Interexchange Service authority applicants under Sections 13-401, 13-403 and 13-404 generally

request waivers of Parts 710, 735 and 250 of Title 83 of the Illinois Administrative Code

Public Pay Telephone Service authority applicants under Sections 13-401, 13-403, 13-404, and/or 13-405 generally request waivers of Parts 710, 735 and 250 of Title 83 of the Illinois Administrative Code

Local Exchange Service Please indicate which waivers Applicant is requesting.

- Part 710 Uniform System of Accounts for Telecommunications Carriers
 - Part 735.180 Directories (within Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois)
 - Part 730.115 and 732.60 Service Quality and Customer Credit Quarterly Reporting – Waiver is available for carriers providing Data Services only. (ref. 13-517c)
 - Part 250 Public Utility Books and Accounts (maintaining books and records out of state)
 - Others (Please indicate which additional waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance)
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-

Interexchange Service Please indicate which waivers Applicant is requesting.

- Part 710 Uniform System of Accounts for Telecommunications Carriers
 - Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois
 - Part 250 Public Utility Books and Accounts (maintaining books and records out of state)
 - Others (Please indicate which additional waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance)
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-

Local and Interexchange Public Pay Telephone Service Please indicate which waivers Applicant is requesting.

- Part 710 Uniform System of Accounts for Telecommunications Carriers
- Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois

_____ Part 250 Public Utility Books and Accounts (maintaining books and records out of state)

_____ Others (Please indicate which additional waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance)

1. If the Applicant is requesting a waiver of Part 710, what circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

VITCOM LLC is a CLEC, and keeps its accounts in accordance with GAAP

2. If the Applicant is requesting a waiver of Part 710, then will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")?

YES _____ NO

3. If the Applicant is requesting a waiver of Part 710, then will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA?

YES _____ NO

4. If the Applicant is requesting a waiver of Part 710, then will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes and surcharges?

YES _____ NO

5. If the Applicant is requesting a waiver of Part 710, then does the accounting system currently in use by Applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns?

YES _____ NO

If YES, What specific accounts or sub-accounts provide this data?

VITCOM will segregate the revenues in accordance with GAAP principles

6. If the Applicant is requesting a waiver of Part 710, then will the Applicant provide annual audited statements when required or requested subsequent to granting of the waiver?

YES _____ NO

Note: See <http://www.icc.illinois.gov/forms/results.aspx?st=3&t=2> for Annual Reports instructions for detail.

7. If the Applicant is requesting a waiver of Part 710, does the Applicant understand that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?

YES NO

TELEPHONE ASSISTANCE PROGRAMS (To be completed by Local Exchange Service Applicants)

1. Has the Applicant signed and returned the ITAC Membership Application and Agreement to Commission Staff?

YES NO

Note: See <http://www.icc.illinois.gov/telecommunications/Certification.aspx> for application forms.

2. Will the Applicant's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

YES NO

3. Has the Applicant signed and returned the Universal Telephone Access Corporation (UTAC) - Membership Application to Commission Staff?

YES NO

Note: See <http://www.icc.illinois.gov/telecommunications/Certification.aspx> for application forms.

4. Will the Applicant solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

YES NO

5. Does the Applicant realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link-Up Programs if it is not an eligible carrier?

YES NO

6. Does the Applicant plan on filing to become an Eligible Telecommunications Carrier?

YES NO

911 SERVICE (To be completed by Local Exchange Service Applicants)

1. Will the Applicant ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?

YES NO

Note: See <http://www.icc.illinois.gov/911/> for links to the Emergency Telephone System Act and other 911 related rules and regulations.

2. Who will be responsible for building and maintaining the 911 database for your local exchange customers?

Applicant will subscribe to ILEC services

3. How often will the Applicant update the 911 database with customer information?

Applicant will update immediately upon subscription and within 24 hours of a change made by customer to customer's address.

4. Please explain the procedures the Applicant will use to collect 911 surcharges and transmit them to the local 911 systems.

Applicant's billing company assesses the proper charges per location of customer, based on service address. As collected, applicant will comply with all Illinois procedures in remitting to local 911 systems.

VIII PREPAID SERVICE (To be completed by Local Exchange Service Applicants that Provide Prepaid Service)

1. Will customers have the ability to sign up with any long distance company they choose?

YES NO

2. Will customers have the ability to use dial around long distance companies?

YES NO

3. Will customers have access to the Illinois Relay Service?

YES NO

4. Will customers be able to make 1-800 calls for free?

YES NO

5. Will the Applicant offer operator services?

YES NO

6. Please describe how applicant plans to collect the monthly fee to be paid in advance.

Applicant will bill customers in advance.

7. Will customers' monthly bills show a breakdown of services, features, surcharges, taxes, etc.?

YES NO

8. Will customers pay an installation fee?

YES NO

16. When a customer runs out of time is their phone immediately disconnected or on suspension?

_____ YES ___x___ NO

If YES, will they still be able to receive calls?

_____ YES _____ NO

17. Are the Applicant's services available to TTY callers?

___x___ YES _____ NO

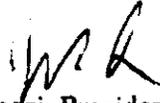
18. How will the Applicant handle a complaint from a customer who disputes the amount of time used or remaining?

___Billing records will be researched, and communicated to customer. Normal bill dispute procedures will be used.

19. The Public Utilities Act requires a local calling area that has no time or duration charges. How will the Applicant define each customer's untimed local calling area?

_____based on the ILECs deifinition

VITCOM, LLC
[Name of Applicant]



By: _____Zalmen Ashkenazi, President
[Specify officer, agent, or attorney]

VERIFICATION

This application shall be verified under oath.

OATH

State of New York)

) ss

County of Kings)

)

Zalmen Ashkenazi

makes oath and says that he is President

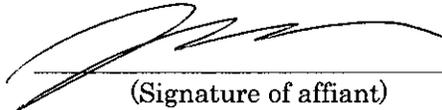
(Insert here the name of affiant)

(Insert the official title of the affiant)

of VITCOM, LLC

(Insert here the exact legal title or name of the Applicant)

that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.



(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ YEVGENY DEMIN

(Title of person authorized to administer oaths)

in the State and County above named, this 2nd day of June, 2015.



(Signature of person authorized to administer oath)

YEVGENY DEMIN

Notary Public - State of New York

No. 01DE6208229

Qualified in Kings County

My Commission Expires: June 29, 2017

MEMBERSHIP APPLICATION AND AGREEMENT
UNIVERSAL TELEPHONE ASSISTANCE CORPORATION

Name of Applicant: VITCOM LLC

Address of Applicant: 1425 37th St, Suite 210
Brooklyn, NY 11218

Name, title, and telephone number of responsible individual with Applicant to whom communications should be sent:
Zalmen Ashkenazi, President, 212-571-4000 Phone / 718-689-1379 Facsimile

1425 37th Street, Suite 210 Brooklyn, NY 11218

The Applicant hereby applies for membership in the Universal Telephone Assistance Corporation ("UTAC"), an Illinois not-for-profit corporation upon the terms and conditions set forth herein. This Agreement shall be effective when approved by the Board of Directors.

In support of its application for membership, the Applicant states and agrees as follows:

1. Applicant is a telecommunications carrier providing local exchange telecommunications service as defined in the Illinois Public Utilities Act ("PUA"). Applicant agrees that as a member of UTAC it will comply with the provisions of 220 ILCS 5/13-301.1 and the rules of the Illinois Commerce Commission including but not limited to 83 Ill.Admin.Code Part 757.
2. Applicant agrees that it will be subject to, and have those rights and obligations set forth in, the By-laws of UTAC as adopted by the Corporation's board of directors and approved by the Illinois Commerce Commission ("Commission"), as now in effect and as amended from time to time in the future.
3. Applicant acknowledges that UTAC is subject to the continuing supervision of and regulation by the Commission, and that the rights and obligations of each member may change as a result of this supervision and regulation.
4. To the extent from time to time approved by the Commission, Applicant delegates to UTAC authority to make such actions on behalf of the Applicant as shall be necessary for the Applicant to comply with its obligations under Section 13-301.1 of the PUA and Part 757.
5. Applicant agrees to pay such portions of the monies collected by or on behalf of the Applicant under and pursuant to Section 13-301.1 of the PUA (including income therefrom and appreciation thereon) as the Commission may from time to time order or as UTAC may from time to time request in accordance with orders of the Commission.
6. Benefits available under the UTSAP program shall be limited to one discount per household at the principal place of residence of the eligible subscriber. UTAC will only pay the benefit reimbursement for installation costs when the customer pays the appropriate portion of the LEC's installation charge.
7. Applicant agrees to promptly furnish documentation supporting any monetary request when requested by UTAC.
8. It is the policy of UTAC to prohibit churning. If the number of installation fee requests on par. 2.1 of Exhibit A exceeds the number of Lifeline customers reported on par. 3.1 of Exhibit A at the end of the month, or if the member LEC is not retaining customers on the system due to churning, then the Board may deny the member LEC's request for installation fee waivers.

Dated: 3/10/18

By: [Signature]

Title: President

SPACE BELOW TO BE COMPLETED BY UTAC ONLY

Acceptance: The above application and Agreement is hereby accepted and the Applicant is hereby accepted for membership in UTAC.

Dated: _____

Universal Telephone Assistance Corporation

By: _____

Title: _____

MEMBERSHIP APPLICATION AND AGREEMENT
ILLINOIS TELECOMMUNICATIONS ACCESS CORPORATION

Name of Applicant: _____ Vitcom LLC _____

Address of Applicant: _____ 1425 37th St., Suite 210 _____

_____ Brooklyn, NY 11218 _____

Name, title, address and telephone number of responsible individual with applicant to whom communications should be sent:

Zalmen Ashkenazi, President, 212-571-4000 Phone / 718-689-1379 Facsimile

1425 37th Street, Suite 210 Brooklyn, NY 11218

The applicant hereby applies for membership in the Illinois Telecommunications Access Corporation ("Corporation"), an Illinois non-for-profit corporation. Upon the applicant's execution of this application and submission of this application to the corporation, the corporation will accept and execute this application in the space provided below, and will return and executed copy of this application to the applicant.

In support of its application for membership, the applicant states and agrees as follows:

1. Applicant is a telecommunications carrier providing local service as defined in the Illinois Public Utilities Act ("PUA").
2. Applicant agrees that it will be subject to, and have those rights and obligations set forth in, the By-laws of the corporation as adopted by the corporation's board of directors and approved by the Illinois Commerce Commission ("Commission"), as now in effect and as amended from time to time in the future.
3. Applicant acknowledges that the corporation is subject to the continuing supervision of and regulation by the Commission, and that the rights and obligations of each member may change as a result of this supervision and regulation.
4. To the extent from time to time approved by the Commission, the applicant delegates to the corporation authority to make such actions on behalf of the applicant as shall be necessary for the applicant to comply with its obligations under Section 13-703 of the PUA.
5. Applicant agrees to pay such portions of the monies collected by or on behalf of the applicant under and pursuant to Section 13-703 of the PUA (including income there from and appreciation thereon) as the Commission may from time to time order or as the corporation may from time to time request in accordance with orders of the Commission.

Dated: 3/10/15

By: _____

Title: president

SPACE BELOW TO BE COMPLETED BY ITAC ONLY

Acceptance: The above application and agreement is hereby accepted and the applicant is hereby accepted for membership in the corporation.

Date: _____

Illinois Telecommunications Access Corporation

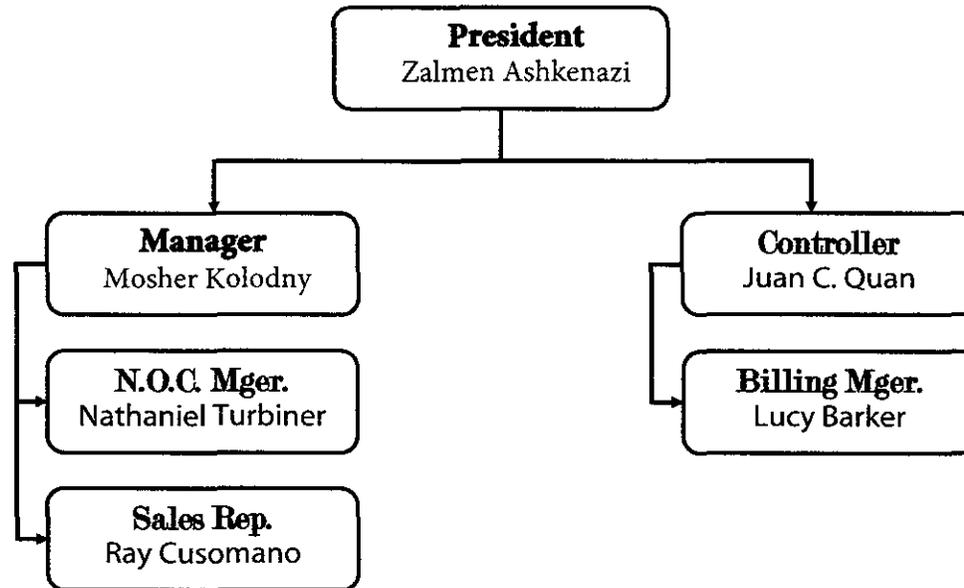
By: _____

Title: _____

Please submit completed form to:
Illinois Telecommunications Access Corporation
3001 Montvale Drive
Suite D
Springfield, IL 62704
217-698-4170 (V/TTY)
217-698-0942 (Fax)
nhostick@itactv.org

VITCOM LLC

Organization Chart



Zalmen Ashkenazi

Zalmen@vitcom.net

President,

- Industry recognized professional with 22 years of experience in telecommunications focusing on revenue assurance, cost optimization and profitability.
- Respected leader of technical teams, back office operations and corporate communications departments. Design and orchestrate network deployment that effectively promotes product growth and profitability.
- Expert in the technical, conceptual and content development of network planning. Proven ability to drive and deliver planned deployment of network interconnects.

Skills

- Network Planning and forecast
- Creative Team Leadership
- Contract Negotiations
- Best cost routing
- New Product Planning & execution
- Technical Development of Training Materials
- Cost audit and analysis

Recent Accomplishments

Planned & Deployed Nationwide VoIP platform for Transit network 2009-2013
Planned & Deployed New York Interconnect Network with Verizon, 2005 - 2010
Planned & deployed Transition from TDM to VoIP for SMB and enterprise, 2002-2005

Professional Experience

Tandem Transit LLC– Brooklyn, NY

CTO , 11/2009 to 12/2013

Directly responsible for defining and executing detailed regular cost and performance analysis and recommendation along the optimization process chain, the functional service units and vendor types.

Selected Accomplishments:

- Identified the network frameworks and requirements, defined and aligned requirements with the corporate efforts and oversaw the system related realization and implementation. Responsible for forecast, negotiation and deployment of Interconnect Networks with other Tandem carriers to establish a facility-based network.
- Deployed a full redundant VoIP network to operate as a TANDEM nationwide.
- Proactively drove the improvement of efficiency and effectiveness of internal provisioning process to deliver timely and fulfill customers' expectation.
- Leveraged strengths in cost-effective network re-design and vendor negotiations to end each year an average of 15% under-budget (without compromising business growth goals). Work directly with finance for monthly Cost of Goods Sold & Margin reporting.

XCHANGE TELECOM CORP – Brooklyn, NY

Vice President, Network Operations, 9/2005 to 11/2009

Developed and implemented plans for UNE-L and CLEC facilities based, for cost reductions, revenue assurance and profitability.

- Audited and groomed voice network to optimize and cut cost by approximately 40%.
- Implemented best cost routing for quality and cost reduction.
- Implemented process and policy surrounding pricing. Responsible for all tariff filings.
- Responsible for all products margin reporting to demonstrate profitability of the various business units. Provided guidance to maximize profitability.
- Build and developed the migration for resale to facilities based.

Vitcom Corporation – New York, NY

CEO , 6/1996 to 6/2001

Advanced through a series of promotions, primarily responsible for company's profitability through detailed product margin reporting, pricing analysis, least cost routing, network planning and contract negotiations.

- Planned and deployed First Voice Over IP network nationwide serviced through 6 switches in the United States. Responsible for least cost routing in a 14-switches fully ubiquitous network (6 in USA, 1 in Canada, 7 in Europe).
- Accountable for all audits/verification of vendor invoices including filing disputes and handling dispute resolutions & settlements.
- Provided detailed margin reporting. All Business units were held responsible for profitable contribution to the growth of the company. The monthly management margin report was an instrumental tool utilized for operations. It provided a comprehensive view of entire business operations.

Boro Tel – New York, NY

President , 2/1992 to 5/1996

Built and developed Payphone Coin operated phones, throughout the city of New York

- Managed a team of installers and repair crew of over 1000 payphones.
- Install over 1000 phones in a period of 16 months.
- Sold with great success

Technology

Software: Equinox, Routing Translation DMS250, DMS500, MetaSwitch, MS Office (Word, Access, Excel, PowerPoint), SMS/800 Database, HP-12C

Education

Untied Talmudical academy – Monroe , NY



30 Avenida D, 14-45
Ciudad de Plata II, Zona 7
Guatemala, Guatemala

Mobil +011 (502) 2473 8903
E-mail juan@vitcom.net

Juan Carlos Quan

- Objective** *Senior Management Position in an Industry where I can contribute with my wide experience in sales, consulting, business development in emerging markets and profit developing strategies.*
- Professional experience**
- 2013 – To date Vitcom Corp Florida
Chief Financial Officer
- Responsible for the Accounting department
 - Set up Treasury, budgeting and Cash flow
- 2009 – To date TandemTransit LLC New York
Chief Financial Officer
- Responsible for the Accounting department
 - Set up Treasury, budgeting and Cash flow
- 2005 – 2009 Fusion Telecom (VoIP Division) Fort Lauderdale, Florida
Regional Director Latin America, VoIP Division
- Developed and manage Sales and Support channels through models of profit sharing deals, Joint Ventures and Services for Cable operators, ISPs, Private Labels, Resellers and Direct Sales.
 - Created VoIP services business models for sales to Ex Pats, Residential, SoHo, Corporate, Call shops, With solutions from Softphones, ATAs and specialized billing services.
 - Implemented Call Center VoIP services with an array of solutions from Sip Trunking, Hosted IP PBX and Asterisk options among others, with specialized Call Center requirement features.
 - Organized the Latin America division for Sales and Support channels
 - Obtained a full Telecommunications License in the Dominican Republic
- 2004 – 2005 Fusion Telecom (Carrier Division) Fort Lauderdale, Florida
Manager Latin America, Business Dev. Carrier Division
- Negotiated Interconnection contracts for Central America, Mexico and Cuba
 - Created a business model for corporate sales for VoIP services

2000 – 2004 Vitcom Corporation Miami, Florida

Central America and Caribbean Business Development Manager

- Negotiated Interconnection contracts in El Salvador, Guatemala, Nicaragua, Mexico and Cuba
- Negotiated, Implemented and managed POPs in El Salvador, Guatemala, Honduras, Mexico, Haiti, Jamaica, Colombia, Panama
- Personally generated sales of over US\$ 20 Million with profits of over US\$ 4 Million

1996 – 2000 Omega Group San Salvador, El Salvador

Chief Operating Officer

Holding company for Computer Sales and services stores in 3 countries

- Responsible for overall market strategy, as well as financial operations of the group.
- Responsible for international operations in Honduras, Guatemala and El Salvador
- Sales of US\$ 11 Million per year

1984 – 1996 Omega Electrónica San Salvador, El Salvador

General Manager

Company dedicated to the sale of computer hardware, software, service contracts and training.

- Founder of the company
- Created specialized divisions for Networking, Microsoft Certified Training, Government Sales, Retail and Corporate Sales Divisions (75 employees)
- Negotiated distribution for IBM, Compaq, Acer, Microsoft, Novell
- Sales of US\$ 7 Million per year

1983 – 1984 Omega Electrónica Guatemala, Guatemala

Sales Manager

- Co-founder of the company
- Responsible for sales of Personal Computers division

1982 -1983 Omega Data Center Guatemala, Guatemala

Sales Manager

- Co-Founder of the company
- Responsible for sales of Data Processing Services

Education

1978-1982 University Of Southern Mississippi Hattiesburg, MS

BS Business Administration



OFFICE OF THE SECRETARY OF STATE

JESSE WHITE • Secretary of State

OCTOBER 17, 2014

0494123-3

INCORP SERVICES INC
901 S 2ND STREET STE 201
SPRINGFIELD, IL 62704-7909

RE VITCOM LLC

DEAR SIR OR MADAM:

IT HAS BEEN OUR PLEASURE TO APPROVE YOUR REQUEST TO TRANSACT BUSINESS IN THE STATE OF ILLINOIS. ENCLOSED PLEASE FIND THE APPROVED APPLICATION FOR ADMISSION.

PLEASE NOTE! THE LIMITED LIABILITY COMPANY MUST FILE AN ANNUAL REPORT PRIOR TO THE FIRST DAY OF THIS MONTH OF QUALIFICATION NEXT YEAR. FAILURE TO TIMELY FILE WILL RESULT IN A \$300 PENALTY AND/OR REVOCATION. A PRE-PRINTED ANNUAL REPORT WILL BE MAILED TO THE REGISTERED AGENT AT THE ADDRESS ON OUR RECORDS APPROXIMATELY 45 DAYS BEFORE THE DUE DATE.

MANY OF OUR SERVICES ARE AVAILABLE AT OUR CONTINUOUSLY UPDATED WEBSITE. VISIT WWW.CYBERDRIVEILLINOIS.COM TO VIEW THE STATUS OF THIS COMPANY, PURCHASE A CERTIFICATE OF GOOD STANDING, OR EVEN FILE THE ANNUAL REPORT REFERRED TO IN THE EARLIER PARAGRAPH.

SINCERELY YOURS,

JESSE WHITE
SECRETARY OF STATE
DEPARTMENT OF BUSINESS SERVICES
LIMITED LIABILITY DIVISION
(217) 524-8008

04941233

Form **LLC-45.5**

May 2012

Secretary of State

Department of Business Services

Limited Liability Division

501 S. Second St., Rm. 351

Springfield, IL 62756

217-524-8008

www.cyberdriveillinois.com

Payment must be made by certified check, cashier's check, Illinois attorney's check, C.P.A.'s check or money order payable to Secretary of State.

Illinois
Limited Liability Company Act
Application for Admission to
Transact Business

SUBMIT IN DUPLICATE

Type or Print Clearly.

This space for use by Secretary of State.

Filing Fee: \$500

Penalty: \$

Approved: *[Signature]*

FILE #

This space for use by Secretary of State.

FILED**OCT 17 2014****JESSE WHITE
SECRETARY OF STATE**1. Limited Liability Company Name: Vitcom LLC2. Assumed Name: _____
(This item is only applicable if the company name in Item 1 is not available for use in Illinois, in which case form LLC 1.20 must be completed and submitted with this application.)3. Jurisdiction of Organization: New York4. Date of Organization: 04/25/20065. Period of Duration: Perpetual
(Enter Perpetual unless there is a Date of Dissolution provided in the agreement, in which case enter that date.)

6. Address of the Principal Place of Business: (P.O. Box alone or c/o is unacceptable.)

<u>1428</u> Number	<u>36th Street</u> Street	<u>Suite 203A</u> Suite #
<u>Brooklyn</u> City	<u>NY</u> State	<u>11218</u> ZIP Code

7. Registered Agent: InCorp Services, Inc.

<u>901 S.</u> Number	<u>2nd Street</u> Street	<u>Ste. 201</u> Suite #
<u>Springfield</u> City	<u>IL</u>	<u>62704-7909</u> Zip Code

(P.O. Box alone or c/o is unacceptable.)

Note: The registered agent must reside in Illinois. If the agent is a business entity, it must be authorized to act as agent in this state.

8. If applicable, Date on which Company first conducted business in Illinois: _____

(continued on back)

9. Purpose(s) for which the Company is Organized and Proposes to Conduct Business in Illinois: Telecommunications

10. The Limited Liability Company: (check one)

a. Is managed by the manager(s) (List names and addresses.)

b. has management vested in the member(s) (List names and addresses.)

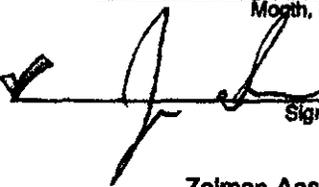
Zalman Aashkenazi 1428 36th St, Suite 209, Brooklyn, NY 11218

11. The Illinois Secretary of State is hereby appointed the agent of the Limited Liability Company for service of process under circumstances set forth in subsection (b) of Section 1-50 of the Illinois Limited Liability Company Act.

12. This application is accompanied by a Certificate of Good Standing or Existence, duly authenticated within the last 60 days, by the officer of the state or country wherein the LLC is formed.

13. The undersigned affirms, under penalties of perjury, having authority to sign hereto, that this application for admission to transact business is to the best of my knowledge and belief, true, correct and complete.

Dated: 09/22/2014
Month, Day, Year


Signature

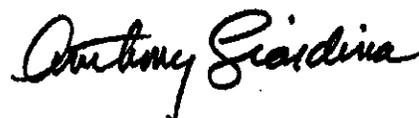
Zalman Aashkenazi, Member
Name and Title (type or print)

If applicant is signing for a Company or other Entity, state Name of Company and indicate whether it is a member or manager of the LLC.

**State of New York
Department of State } ss:**

I hereby certify, that VITCOM LLC a NEW YORK Limited Liability Company filed Articles of Organization pursuant to the Limited Liability Company Law on 04/25/2006, and that the Limited Liability Company is existing so far as shown by the records of the Department.

*WITNESS my hand and the official seal
of the Department of State at the City of
Albany, this 26th day of September two
thousand and fourteen.*



Executive Deputy Secretary of State

**STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION**

Docket No. 15-0328

VITCOM LLC :
 :
Application for a certificate of :
Local and interexchange :
Authority to operate as a reseller :
and facilities based carrier of :
telecommunications services :
throughout the :
State of Illinois. :

NOTICE OF FILING

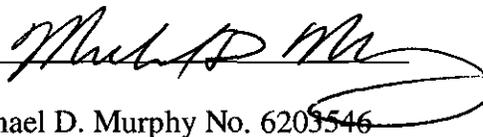
To Attached Service List

You are hereby notified that we have on this 18th day of June 2015, filed Vitcom's Application for a Certificate of Local and Interexchange Authority to Operate as a Reseller and Facilities Based Carrier of Telecommunications Services Throughout the State of Illinois. This Application is identical to the Application previously filed by Vitcom with the Illinois Commerce Commission, with the exception that the signature of the principal of Vitcom is properly notarized. Administrative Law Judge Riley has reset the hearing on this matter for June 29, 2015, at 10:00 a.m.

A copy of this Application is hereby served upon you.

Dated June 18, 2015

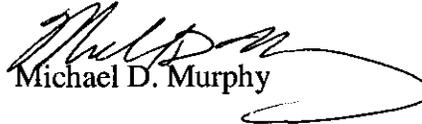
Respectfully submitted,

By: 
Michael D. Murphy No. 6203546

Michael D. Murphy No. 6203546
Law Offices of Michael I. Glaser, LLC
1720 South Bellaire Street, Suite 607
Denver, CO 80222
Telephone: 303-757-1600
Cell: 303-725-7580
Fax: 303-757-2874
mmurphy@glaserlegal.com

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing Notice, together with the document referred to therein, were served upon the parties on the following Service List, by messenger, electronic mail, facsimile, and/or first class mail, proper postage prepaid from Springfield Illinois, on this 18th day of June, 2015.


Michael D. Murphy

Service List:

Zalmen Ashkenazi Vitcom LLC
1425 37th St., Ste. 210
Brooklyn, NY 11218
zalmen@vitcom.net

Mordy Gross
Law Offices of Mordy Gross LLP 221 Pine St.
Lakewood, NJ 08701 mg@vitcom.net

George Light, Case Manager Illinois Commerce Commission 160 N. LaSalle St., Ste.
C-800 Chicago, IL 60601-3104 glight@icc.illinois.gov

John T. Riley, Administrative Law Judge Illinois Commerce Commission
160 N. LaSalle St., Ste. C-800 Chicago, IL 60601-3104 jriley@icc.illinois.gov