

RCN Telecom Services of Illinois, L.L.C.
Application for State-Issued Authorization to Provide Cable Service

EXHIBIT 2

Present Cable Operations and Proposed Construction Budget

PUBLIC VERSION



FOR HOME

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- New York City
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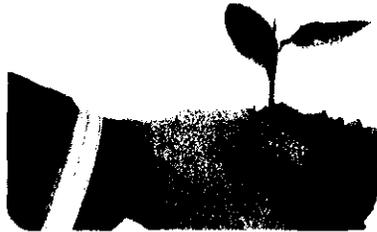
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Consistent growth.

RCN began on the strength of its own advanced fiber-optic network, which extensively expanded over time.

Constant Innovation

Our powerful, scalable fiber-optic network offers significant competitive advantages – it allows us to provide comprehensive communications services to both multi-dwelling and single family units; established us as a technology leader, with superfast high-speed Internet service, an impressive digital cable TV lineup, including a large number of high-definition channels, and highly reliable digital phone service; and by design supports continuous product and service innovation.

As our residential service grew, we also focused increasingly on providing premier telecommunications services to small businesses through RCN Business Services, and high-capacity transport services to medium and large-sized companies through RCN Metro Optical Networks, a wholly-owned subsidiary. RCN's past success stems from its foresight in acquiring, maintaining and growing its expansive fiber-optic network to serve multiple customer segments with an unwavering commitment to offering premium services with the very best in value.

The Early Years

RCN was founded in 1996 and began offering triple play service in Boston. The company expanded tremendously in 1998 through the acquisition of a number of Internet and cable companies.

Then, beginning in 2005, management focused on RCN's strategic Northeast Corridor and Chicago markets, selling non-core assets including its 49% stake in Megacable, the largest cable company in Mexico, as well as its West Coast assets.

Entry into Competitive Local Exchange Carriers (CLEC) Space

With close to a decade of experience providing cable TV, Internet and phone service using fiber optics already under its belt, RCN again grew significantly in 2006. First, the company acquired Con Edison Communications (CEC), a subsidiary of Consolidated Edison, Inc., with its own fiber-optic network in New York City. The combination of CEC with RCN's existing business services capability created the subsidiary RCN Business Solutions. Second, RCN completed a substantial network upgrade, including conversion to a 100% digital network.

In 2007, RCN Business Solutions acquired NEON Communications gaining an advanced fiber-optic network stretching across twelve northeastern and mid-Atlantic states. NEON was a wholesale service provider of high-bandwidth transport services to service providers and Fortune 100 companies. With this acquisition, RCN Business Solutions became RCN Metro Optical Networks, a leading facilities-based provider to medium and large carriers and enterprises in the Northeast, mid-Atlantic and Chicago metro area.

The New Frontier

RCN entered a new phase in 2008. Equipped with two business units, RCN residential and Business Services and RCN Metro Optical Networks, serving three customer segments, the company continued to win customers in its markets.

By 2009, RCN completed its movement to an all-digital video platform, enabling an increase in high-definition availability and improving picture quality to cable TV customers. In addition, the company offers the fastest high-speed Internet available with cable modem speeds that challenge industry standards.

ABRY Partners, LLC acquired RCN Corporation in August 2010. This transaction separated RCN residential and Business Services from RCN Metro, allowing each company to build upon their strengths. Although operating independently, the businesses will continue to maintain strong relationships.

Service offerings are contingent upon RCN verification that the specific address covered by the service request is an RCN serviceable location. Prices do not include taxes, franchise fees or other surcharges. Services and pricing are subject to change. All photos used within rcn.com are intellectual properties of their respective owners. Services are subject to terms and conditions of RCN's subscriber agreements, on-line policies, and other applicable terms and conditions. Other restrictions may apply.

High-Speed Internet
Services & Pricing

Digital Cable TV
Services & Pricing

Phone
Services & Pricing

Service Redefined

RCN provides industry-leading High-Speed Internet, all-Digital TV and Phone services for residential,

[Bundles](#)
[Cable vs. DSL](#)
[Home Networking](#)

[Bundles](#)
[Channel Lineups](#)
[ON DEMAND Movies](#)

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small/medium and Enterprise business customers. RCN's affordably priced advanced digital services are delivered through our proprietary, state-of-the-art fiber-rich network and supported by 100% U.S.-based customer service. RCN's primary service areas include Boston, Chicago, New York City, the Lehigh Valley, Philadelphia and Washington, D.C.

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In Boston, we provide service to the surrounding cities of Arlington, Burlington, Newton, Lexington and more. [Read more](#)





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As a company, we strive to make a difference in the communities where we provide service.

RCN continues to bring competition, better prices, premier programming, high-value bundles, superior services (including one of the fastest Internet connections in the market), and quality customer care to residents in our service areas. As a competitor to the telecom and cable giants, we feel it is also important to champion and support the local communities we serve. Our goal is to be viewed by our customers as their hometown service provider – a company that cares.

We care about our customers, our employees, our investors, and we seek to be an outstanding corporate citizen in the communities where we live and provide service. This corporate citizenship is evident in our charitable giving, as well as in the local sponsorships we've created as part of our community relations/ commercial partnership efforts.

Charitable Giving

One way that RCN fulfills its commitment to corporate citizenship is through corporate philanthropy, supporting a broad range of nonprofit organizations and their initiatives. These include arts and culture, health and human services, education, environmental and civic—and help enhance the quality of life of individuals living in our Boston, Chicago, Eastern Pennsylvania, New York and Washington, D.C. markets.

To support as many worthy programs and organizations as possible, RCN typically partners with broad-based charities such as the United Way. In many cases, we are able to promote the goals of these organizations through in-kind cable TV advertising space donations that reach our expansive subscriber base. In addition, our market teams support the local chapters of a number of charities through monetary and in-kind donations.

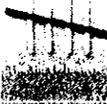
Contribution Guidelines

RCN has established a set of charitable giving guidelines to assist 501(c)(3) nonprofit organizations seeking cash or in-kind donations.

View the guidelines

RCN also encourages its employees to take part in the communities in which they work and live by volunteering their time and talents to local chapters of their favorite charity or organizations bettering their neighborhoods or improving the lives of others.

The 1in5 Initiative



RCN fully supports this important initiative, whose goal is to drive greater public awareness of dyslexia, which impacts 1 in 5 students—and to empower those kids and parents to act and feel supported in a dynamic online destination where people can find resources, share their stories, and become part of a growing community of support.

[Learn more](#)

United Way of America



RCN Telecom Services, LLC renewed its commitment to the United Way in 2009, giving \$3 Million of donated cable television time. It's also continuing an annual company-wide employee-giving campaign with corporate matching contributions.

[Learn more](#)

Alzheimer's Association



In 2009, RCN donated more than \$210,000 in cable television time to the Alzheimer's Association, National Capital Area Chapter. The company also partnered with the Chapter on community events including its National Memory Walk in Washington, D.C.

[Learn more](#)

American Diabetes Association



The American Diabetes Association received \$25,000 in donated cable television time from RCN in 2009 to promote the Tour de Cure fundraising cycling event and the Step Out: Walk to Fight Diabetes fundraising event.

[Learn more](#)



[FOR HOME](#)

CHICAGO

RCN's Customer Pledge

[Can I get service at my home?](#)
Check to see if RCN is available to you.

RCN CUSTOMER PLEDGE

We've made a pledge to our customers to put them first in everything we do. We are dedicated to going the extra mile to ensure our customers' experiences are great, every time.

At RCN, we work to provide innovative customer experiences that deliver friendly and convenient services to you – we understand how busy your life is and work to find ways to make things faster and easier for you.

PUTTING YOU FIRST - with convenient services!

Tech on Time

When you schedule an appointment for an RCN technician to visit your home, you can confirm your technician's arrival via [MyRCN](#). Please have your MyRCN user name and password ready. If you are new to MyRCN, register here using your RCN Account Number. It's easy! If you need assistance at any time, contact us.

2 Hour Service Windows



Flexible appointment windows is another way RCN is committed to providing you the best customer service. RCN now offers convenient 2-hour windows, 7 days a week.

**At any time if you need assistance,
please contact us at 1.800.746.4726**

SCTE Certified Technicians



Our technicians receive advanced training that makes them part of an elite technical team. Each RCN technician is SCTE, Society of Cable Telecommunications Engineers, certified to deliver expert technical experience to our customers.

OUR PLEDGE TO YOU

24/7 US based customer service



Our customer service teams are locally based and our 24/7 customer support is in the US – ready to help anytime!

Service calls 7 days a week



RCN is here for you – every day of the week to assist you.

30-Day money back guarantee



If you are not completely satisfied with your RCN services, within 30 days of your installation date, we will refund your first month charges.

We will do what we say we're going to do



We live by our customer pledge and we are proud of it!

Easy to understand bill



So you will know exactly what you are paying for and what to expect, we explain every item on your bill and make it easy to read.

[How to read your Bill >](#)

On time guarantee



We value your time. If we are not on time, we will give you a \$20 credit.

No mandatory contracts



With three year price assurance you know the cost of your services up front and you are never locked into a contract with RCN!

We'll make every effort to resolve your issue the first time



Personal service and putting you, the customer, first in everything we do.

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