

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
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For Commission Use Only:  
Case: 15-0388

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

2015 JUN 11 P 12:43  
CHIEF CLERK'S OFFICE *EMM*

Regarding a complaint by (Person making the complaint): PHILIP L. BERNSTEIN  
Against (Utility name): SPARK ENERGY COMPANY <sup>ELECTRIC</sup> <sub>SUPPLIER</sub>  
As to (Reason for complaint) SPARK FAILED TO SEND ME NOTICE  
OF ANNUAL CONTRACT EXPIRATION

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 5525 N. CHESTER #44, CHICAGO <sup>IL 60656</sup>

The service address that I am complaining about is SAME

My home telephone is (773) 693-0331

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 710-8258

My e-mail address is pberny28@aol.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) SPARK ENERGY COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
83-IL ADM PART 412(C), § 412.240

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

IN MAY, 2011 I HAD ENTERED INTO A 1 YR. CONTRACT WITH SPARK AT A FIXED CHARGE OF 6¢/KILOWATT; AS THE NEW YEAR APPROACHED SPARK FAILED TO SEND ME NOTICE OF THE IMPENDING CONTRACT EXPIRATION SEPARATE FROM THE BILL; SPARK CONTINUED TO SUPPLY ME WITH electric service at a rate averaging 14¢/kilowatt (including an adjustment charge from) 5/12 => 5/15.

Please clearly state what you want the Commission to do in this case:

RATE ADJUSTMENT NON PRO TUNC 36 MOS (BACK) FROM 5/12 TO 5/15

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 6/8/2015  
(Month, day, year)

Complainant's Signature: Philip L. Bernstein

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

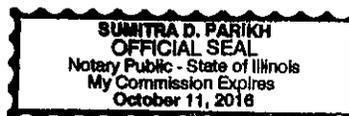
A notary public must witness the completion of this part of the form.

I, PHILIP L. BERNSTEIN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Philip L. Bernstein  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 06/09/2015

Sumitra D. Parikh  
Signature, Notary Public, Illinois



(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.