

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
COMMISSION

For Commission Use Only:
Case: 15-0379

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

2015 JUN -4 A 11: 11
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Micah W Phillips
Against (Utility name): Illinois Bell Telephone Company - AT&T Illinois
As to (Reason for complaint) Damages caused by AT&T technicians and repairs to restore all telephone and internet services with compensation

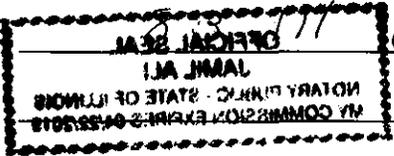
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 5201 S. Cornell Ave, #26B, Chicago, IL 60615
The service address that I am complaining about is 5201 S. Cornell Ave, #26B, Chicago, IL 60615
My home telephone is [773] 363-2436
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 363-2436
My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Illinois Bell Telephone Co AT&T IL (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 111 Code 730
Code 735.20



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Informal Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Loss of telephone services to all rooms except Kitchen after U-verse technician visit on June 3, 2013.
2. Damage to posterior of Kitchen wall, made hole drilled (useless).
3. Specialists above technicians should do repairs and prevent further damage to my property.
4. AT&T will repay me for Internet services and charges billed since damage to Pute, \$801.00.

Please clearly state what you want the Commission to do in this case:

Repairs to restore telephone and Internet services + update to status before damages occurred, pay + arrange.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: June 2, 2015
(Month, day, year)

Complainant's Signature: Mich L Phillips

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

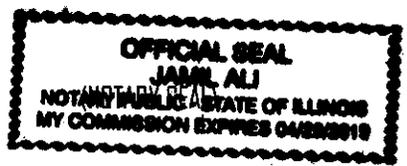
A notary public must witness the completion of this part of the form.

I, Mich L Phillips, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mich L Phillips
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) June 2nd, 2015

Jamil Ali
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.