

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
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FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 15-0363

ORIGINAL

2015 MAY 18 P 12:48

Regarding a complaint by (Person making the complaint):

Paula Johnson

Against (Utility name):

Ameren Illinois 63724-1531

As to (Reason for complaint)

Excessive Billing. See Attached bill is

3,321 for 30 days on a 3271 square foot structure.

Billing is outrageous - excessive - and hard on the
person. Cant afford.

in Springfield Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

715 N. 2nd St, East Hill East

The service address that I am complaining about is

715 N. 2nd St East Hill East

My home telephone is

[618] 580-1150

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[618] 580-1150

My e-mail address is

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

Ameren Illinois 63724-1531

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Each and Every Statute and Law in the Book.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Excessive Billing - Outrageous Billing -
Home is only 2372 square feet but they bill
for larger complex - see attached bill - DU says \$3331.00.

Please clearly state what you want the Commission to do in this case:

Force them to fairly Bill - Billing Excessive for the person

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5-07-2015
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

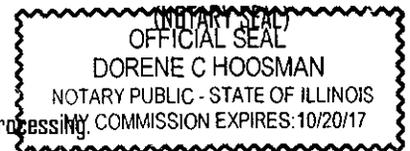
A notary public must witness the completion of this part of the form.

[Signature], Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 07, 2015

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.