

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

ILLINOIS COMMERCE  
COMMISSION

2015 MAY 11 P 12:38

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 15-0349

**ORIGINAL**

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

MARLENE C Mosby

Against (Utility name):

The Peoples Gas Light and Coke Company

As to (Reason for complaint)

Dispute as to whether my gas meter was functioning properly during period of Feb, 2013 thru Jan 2015. My contention that I should only be billed for differences that go back only 12 months.

in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City)

8352 S. Wabash Avenue 2nd Fl Chicago, IL 60619

The service address that I am complaining about is

SAME AS ABOVE

My home telephone is

773 1874-7123

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

773 1874-7123

My e-mail address is

NA

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company)

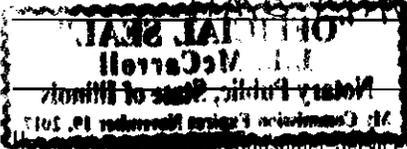
The Peoples Gas Light and Coke Company

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

SECTION 280.100 paragraph b

Time limits 1 + 3



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On or about 2/5/15, I received a series of gas bills dating from Feb, 2013 thru Jan 23, 2015, with an amount due as of 2/14/15 of \$864.16, with no letter of explanation

2. On 2/12/15 I spoke to a Peoples Gas representative who stated that there was an incorrect reading of the meter for the previous 2 yrs

3. On 4/1/15 I spoke to a Peoples Gas representative, Mr. Ruben McCable,

Please clearly state what you want the Commission to do in this case:

That Peoples gas check meter and that billing differences can only go back 12 months to Jan 2014 and that otherwise be to make whole.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: May 6, 2015  
(Month, day, year)

Complainant's Signature: Marlene Mosby

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

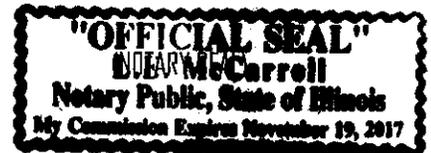
A notary public must witness the completion of this part of the form.

I, Marlene Mosby, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Marlene Mosby  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 6, 2015

LE McCarroll  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

P. 2 of Formal Complaint against The Peoples Gas Light and Coke Co.  
by Marlene Mosby, 8352 So Wash Ave, South, Chicago, Ill 60619

Paragraph 3, cont.

1.7 who stated that the company's records showed either a malfunctioning or tampered with meter resulting in an incorrect reading for the two (2) previous years' billing.