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ILLINOIS COMMERCE COMMISSION

ILLINOIS COMMERCE COMMISSION
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For Commission Use Only:
Case: 15-0300

ORIGINAL

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Ronald & Linda Errthum

Against (Utility name): Utility Service of IL - Apple Canyon

As to (Reason for complaint) Charging for a Availability service that we are never going to use.

in Apple Canyon Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) PO Box 126 Dickeyville, WI 53808

The service address that I am complaining about is 3116 E. Apple Canyon Rd, Apple Canyon, IL 61001

My home telephone is [608] 568-3316

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [608] 732-1205

My e-mail address is & I will accept documents by electronic means (e-mail) ☐ Yes ☒ No

(Full name of utility company) Utility Services of IL - Apple Canyon (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Do not Know

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1) Bought lot on 6/1/13 at a Sheriff Auction. Nothing mention about the Utility, Inc.
2) March 2, 2015 Received a bill from Utility Services of IL for $92.64. this is the first we heard from them.
3) March 3, 2015 called & ask what it was for. They said availability service. I told them I did not plan on ever using it so to cancel it. they said I had to call Illinois Commerce Commission
4) 3/5/15 called Illinois Commerce Commission, talked to Jessa. She will report it.
5) 3/26/15 Counselor John called me back & we need to get a formal hearing. Jessa would take care of it
6) 4/18/15 received this form, filled it out & mailed 4/21/15

Please clearly state what you want the Commission to do in this case:

Cancel it.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. ***Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.*** If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: April 21, 2015 (Month, day, year)

Complainant's Signature: Linda Erthum
Ronald J Erthum

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

We Ronald Erthum & Linda Erthum, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Ronald J Erthum Linda Erthum
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 4-21-2015

Amy M Splinter
Signature, Notary Public, ~~Illinois~~ WI

AMY M. SPLINTER NOTARY PUBLIC STATE OF WISCONSIN
(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.