

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
ILLINOIS COMMERCE
COMMISSION

For Commission Use Only:
Case: 15-0265

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

2015 APR -2 P 1:28

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Les M Batterman / Elvira Batterman

Against (Utility name):

Starion Energy PA Inc

As to (Reason for complaint)

was charging .04990 per KWh for two months then raised to .10990 per KWh. This is once doubling the rate. When we called they refused to lower rate. They agreed to lower rate to .075 in the future, but would not adjust the current charge.

in Monroe Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

24904 S. Ridgeland Ave Monroe IL 60449

The service address that I am complaining about is

24904 S Ridgeland Ave Monroe IL 60449

My home telephone is

(708) 534-8660

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 534-8660

My e-mail address is _____

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

Starion Energy PA Inc

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

No Notification of Increasing Cost to once double of rate

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has the office been closed?

Yes No

OFFICE OF THE CHIEF CLERK
ILLINOIS COMMERCE COMMISSION
527 E. CAPITOL AVENUE
SPRINGFIELD, ILLINOIS 62701
TELEPHONE: 217-786-2000
FAX: 217-786-2001
WWW.ICC.ILGOV.US

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. We quit Starion because they more than doubled our rate. We started in Sept with a rate of .04990. Oct we were billed .04990. Our Nov Bill they increased to .10970.
 2. Our bills for Sept + Oct were 90.58, 199.56. Nov 765.46 Dec 943.88. Jan we went back to Com Ed our bill was 536.93. You can see Starion was scamming us in Nov and Dec.

Please clearly state what you want the Commission to do in this case:

We feel we should receive money back for Nov + Dec as these were out of line

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: March 26, 2015
(Month, day, year)

Complainant's Signature: Elnira Batterman

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Les + Elnira Batterman, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Les Batterman Elnira Batterman
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3/31/2015

Jacqueline F. Williams
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

