

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 15-0224

ORIGINAL

Regarding a complaint by (Person making the complaint): Midway Broadcasting Corporation

Against (Utility name): AT & T

As to (Reason for complaint) Failure to provide proper credits and
proof of credits applied to account

in Chicago Illinois.

CHIEF CLERK'S OFFICE
2015 MAR 25 P 1:04
ILLINOIS COMMERCE COMMISSION
[Signature]

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1000 East 87th Street, Chicago IL 60619

The service address that I am complaining about is 1000 East 87th Street, 60619 and
3350 South Kedzie 60623

My ^{work} home telephone is [773] 336-3422

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 324-3422

My e-mail address is bridget@wvonicom I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Illinois Bell Telephone Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
over billing

MA COMMISSION EXPRESS
MOTABA PUBLIC UTIL
BEME LYNNE
OBLICIVE BEVE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. *This issue has persisted for over 12 months. \$30,000*

- ① At&t has failed to issue proper credits to a telephone account that was not put under contract in a timely manner which caused the account to over bill.
- ② At&t has failed to explain additional charges on the account
- ③ at&t has refused to explain and breakdown the credits on a monthly basis

Please clearly state what you want the Commission to do in this case:

Compel At&t to explain the amount of credit and where it has been APPLIED

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: March 5, 2015
(Month, day, year)

Complainant's Signature: Burdett Davis

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

*Christina Mary Law Offices LLC
Linda Chatman
180 N. Stefson
Suite 2500 Chicago, IL 60601
312 917-1005*

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

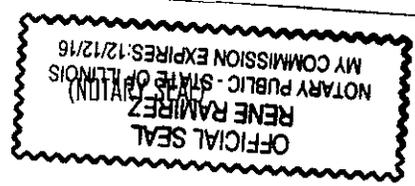
A notary public must witness the completion of this part of the form.

I, _____, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Burdett M. Davis
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 03/14/2015

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.