

Exhibit 4

North Shore Gas

Customer Inquiries 1-866-556-6004
 Emergencies 1-866-556-6005

TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
04/02/2012	9 5000 4181 9997	04/24/2012	\$135.59

Name **Ming Zhang**
 Service Address 2414 Seminole CT
 Riverwoods IL 60015-3853
 Service Classification Rate 1 - Small Residential Service - Heating

Current Usage
 Billing Period From 03-14-12 To 03-16-12 2 days

Meter Reading
 Meter Number N239941
 Current Customer 9971 03-16-12
 Previous Estimate 9951 03-14-12
 Difference 20 (100 Cubic Feet)

Activity Since Last Bill
 Previous Balance \$123.88
 Balance \$123.88

Therm Conversion
 20 x 1,012 BTU Factor = 20.24 Therms

Delivery Charge
 Customer Charge \$1.49
 First 50 Therms \$.16942 x 3.33Therms = \$0.56
 Over 50 Therms \$.05032 x 16.91Therms = \$0.85
 Storage Service Charge \$.00769 x 20.24Therms = \$0.16
 \$3.06

Average Daily
 Therms Used Mar 2011 7.94 Mar 2012 10.12
 Temperature 38 F 64 F

The gas charge for April is 34.00 cents per therm and for March it was 37.46 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

Gas Charge \$.37450 x 20.24Therms = \$7.58
 Efficiency Program -\$0.01
 Natural Gas Savings Pgm \$.00540 x 20.24Therms = \$0.11
 Environmental Charge -\$0.00690 x 20.24Therms = -\$0.14
 Franchise Adjustment \$0.02
 UEA - Gas Cost Adjustment \$7.58 x 0.0053 = \$0.04

See back of bill for definitions of terms used on this bill.

Taxes
 Municipal Utility Tax \$10.66 x 5.15 % = \$0.55
 State Tax \$10.66 x 0.10 % = \$0.01
 State Gas Revenue Tax \$.024 x 20.24Therms = \$0.49
 \$1.05

Total Current Charges \$11.71

AMOUNT DUE \$135.59

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$102.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$102.00.

Spring is the time for landscaping and home improvement projects that involve digging. Before you dig, make sure you identify the location of underground utilities. Learn more in this month's Customer Connection.

Duplicate Bill

ACCOUNT NUMBER: 9 5000 4181 9997

Please Pay By 04/24/2012 \$135.59	
Please write your account number on your check.	
Amount Due	Amount Enclosed
\$135.59	

MING ZHANG
 2414 SEMINOLE CT
 RIVERWOODS IL 60015-3853

NORTH SHORE GAS
 PO BOX A3991
 CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box

OFFICIAL FILE

I.C.C. DOCKET NO. 13-0468

Res. CX Exhibit No. 1

Witness _____

Date 3-9-15 Reporter TG

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North Shore Gas

Customer Inquiries 1-866-556-6004
 Emergencies 1-866-556-6005

TDD Line 1-866-556-6007

Meter Number N239941

Bill Date	Account Number	Payment Due Date	Amount Due
04/09/2012	9 5000 4181 9997	05/01/2012	\$11.71

The gas charge for April is 34.00 cents per therm and for March it was 37.45 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

Name **Ming Zhang**
 Service Address **2414 Seminole CT**
Riverwoods IL 60015-3853
 Service Classification **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill
 Previous Balance \$135.59
 Cancel Prior Billing (02-14-2012 to 03-14-2012) - \$123.88
 Balance \$11.71

AMOUNT DUE \$11.71

Messages

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Duplicate Bill

ACCOUNT NUMBER: 9 5000 4181 9997

Please Pay By 05/01/2012 \$11.71	
<i>Please write your account number on your check.</i>	
<i>Amount Due</i>	<i>Amount Enclosed</i>
\$11.71	

MING ZHANG
2414 SEMINOLE CT
RIVERWOODS IL 60015-3853

NORTH SHORE GAS
PO BOX A3991
CHICAGO IL 60690-3991

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North Shore Gas

Customer Inquiries 1-866-556-6004
 Emergencies 1-866-556-6005

TDD Line 1-866-556-6007

Meter Number N239941

The gas charge for April is 34.00 cents per therm and for March it was 37.45 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

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Bill Date	Account Number	Payment Due Date	Amount Due
04/10/2012	9 5000 4181 9997	No Amount Due	\$.00

Name Ming Zhang
 Service Address 2414 Seminole CT
 Riverwoods IL 60015-3853
 Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill

Previous Balance \$11.71
 Cancel Prior Billing (03-14-2012 to 03-16-2012) - \$11.71
 Balance \$0.00

AMOUNT DUE

\$0.00

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Duplicate Bill

ACCOUNT NUMBER: 9 5000 4181 9997

NO PAYMENT DUE

 MING ZHANG
 2414 SEMINOLE CT
 RIVERWOODS IL 60015-3853

 NORTH SHORE GAS
 PO BOX A3991
 CHICAGO IL 60690-3991

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