

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 15-0112

ORIGINAL

Regarding a complaint by (Person making the complaint): PERCY ALLEN JR.

Against (Utility name): PEOPLES GAS LIGHT AND COKE COMPANY

As to (Reason for complaint) EXCESSIVE NATURAL GAS BILLING

in CHICAGO Illinois.

RECEIVED
FEB 17 2015
ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 11427 S. WESTERN CHICAGO ILL 60643

The service address that I am complaining about is 11427 S. WESTERN CHICAGO ILL 60643

My home telephone is [773] 881-8709

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 438-0535

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) PEOPLES GAS LIGHT AND COKE COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
SECTION # 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. REVIEW ATTACHED DOCUMENTS

NOTE: INFORMAL COMPLAINT # 2015-00955

Please clearly state what you want the Commission to do in this case:

A GAS SERVICE REBATE IS REQUESTED

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: FEBRUARY, 11, 2015
(Month, day, year)

Complainant's Signature: *[Handwritten Signature]*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Percy J Allen Jr, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 2/11/15

[Handwritten Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Percy J. Allen Jr.
11427 South Western Avenue
Chicago, Illinois 60643
773-881-8709 (Home)

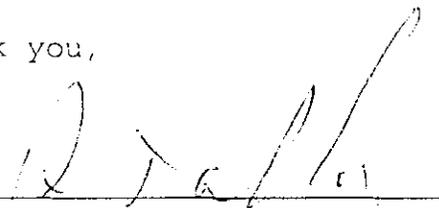
773-438-0535 (24-Hour Service)
Acc# 9 5 0 0 0 - 1 7 4 5 - 0 6 8 4

January 6, 2015

Peoples Gas: Several calls were made to Peoples Gas via myself Percy J Allen Jr. during the service years 2013, 2014 regarding excessive charge amounts and People Gas graph customer use. Several requests were also made for a inspection. All of the above request refused.

On 6-Jan-2015 at 7:30 am on the north exterior side of my residence 11427 S Western Ave. I smelled a very strong odor of natural gas. I contacted Peoples Gas and a service person responded. The service person worked on my gas meter for one hour stating to me that I had a serious gas leak, which he stated was repaired. I am requesting a review and refunded amount for service years 2013, 2014.

Thank you,


Percy J. Allen Jr.

Percy J. Allen Jr.
11427 South Western Avenue
Chicago, Illinois 60643

773-881-8709(Home)

773-438-0535 (24-Hour Service)

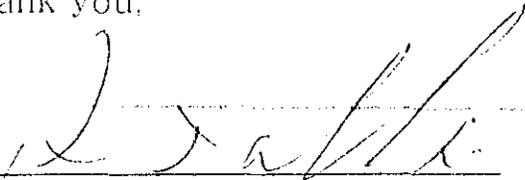
Acc# 9 5 0 0 0 - 1 7 4 5 - 0 6 8 4

11-Jan-2015

People Gas: On 6-Jan-2015 a service person was dispatched to my home address regarding a gas leak. After inspecting the gas meter he stated that there was a serious gas leak, also stating the problem was repaired.

On 11-Jan-2015 (Sunday) in the process of inspecting the previous gas (natural) leak area I smelled a strong odor of natural gas and a second service person was dispatched. He worked approximately 1 hour stating the leak had been fixed.

Thank you,



Percy J Allen Jr.