

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:  
Case: 15-0102

FEB 13 2015  
ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): MUTHAPPAN YEGAPPA

Against (Utility name): COMED

As to (Reason for complaint) FOR APPROXIMATELY 8 YEARS, COMED CHARGED ME THE UTILITY COSTS ASSOCIATED WITH AN INCORRECT METER AND NOT MY METER. THEREFORE, I INCURRED CHARGES IN EXCESS OF WHAT I SHOULD HAVE INCURRED. COMED ONLY PROVIDED A CREDIT FOR TWO YEARS AND REFUSES TO PROPERLY EXPLAIN THE AMOUNT CREDITED  
in ROUND LAKE Illinois. (MY RESIDENCE) COMED IS IN CHICAGO, IL

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 796 S WINCHESTER DRIVE ROUND LAKE, IL 60073

The service address that I am complaining about is 796 S WINCHESTER DRIVE ROUND LAKE, IL 60073

My home telephone is [847] 740-9262

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 407-8513

My e-mail address is YEGAPPAMUTHAPPAN@YAHOO.COM I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) COMED AN EXELON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
① TITLE 83: PUBLIC UTILITIES PART 420 PRESERVATION OF RECORDS  
② TITLE 83: PUBLIC UTILITIES PART 280 SUBPART G: REFUNDS & CREDITS SECTION 280.110 PARAGRAPH b) PART 2)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

ON DECEMBER 30, 2014, COMED WROTE ME A LETTER INDICATING THAT I HAVE BEEN PAYING FOR USE BASED ON THE WRONG METER. I REVIEWED MY UTILITY BILLS FROM DECEMBER 2006 AND NOTED THE ERRONEOUS METER NUMBER WAS PRESENT ON ALL BILLS FOR THE PREVIOUS EIGHT YEARS. COMED, HOWEVER, ONLY PROVIDED A CREDIT FOR TWO YEARS. FURTHERMORE, IT HAS BEEN IMPOSSIBLE TO ASCERTAIN HOW THEY CALCULATED THE CREDIT. I SPOKE TO COMED AND THEY INDICATED THEY ARE ONLY REQUIRED BY LAW TO HAVE BILLING RECORDS FOR TWO YEARS (CONT'D)

Please clearly state what you want the Commission to do in this case:

I WOULD LIKE FOR COMMISSION TO HAVE COMED REIMBURSE ME FOR 8 YEARS OF ERRONEOUS BILLING IN A MUTUALLY AGREED METHODOLOGY.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: FEBRUARY 9, 2015  
(Month, day, year)

Complainant's Signature: *Y Muthappan*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

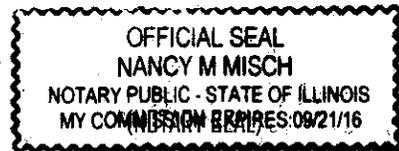
I, MUTHAPPAN YEGAPPA, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Y Muthappan*

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) FEBRUARY 9, 2015

*Nancy M. Misch*  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

(CONT'D). THEREFORE, THEY INDICATED THAT THEY ARE REIMBURSING ME FOR TWO YEARS.

I HAVE MAINTAINED ~~THE~~ <sup>(ERRONEOUS)</sup> BILLS THAT I RECEIVED FOR 8 YEARS. I BELIEVE COMED SHOULD BE ABLE TO USE THE <sup>(CORRECT)</sup> ACTUAL BILLS FOR THE PRECEDING TWO YEARS THEY HAVE RECORDS FOR, PRO-RATE THE USE FOR 8 YEARS AND ESTIMATE MY ~~BILL~~ CORRECT LEVEL OF USAGE FOR 8 YEARS. THE DIFFERENCE SHOULD BE REIMBURSED.

COMED REFUSES TO ATTEMPT TO PAY ME FOR 8 YEARS OF ERRONEOUS BILLING.

Y. Muthappan