

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 15-0092

ORIGINAL

Regarding a complaint by (Person making the complaint): Sharon Hibbley

Against (Utility name): People Gas

As to (Reason for complaint) On Jan (4) 2015 @ 2:15 pm on a Sunday, evening my Gas, services was Interrupte. I was told that people did not shut the Gas off. Jan (5) Monday 2015 I call them again asking why. I was because of a bill where never live and, that I own a bill @ this location 7742 So Colfax ^{SI} in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 9731 60 Merrill Ave

The service address that I am complaining about is 7742 So Colfax Ave

My home telephone is [773] 812-9113

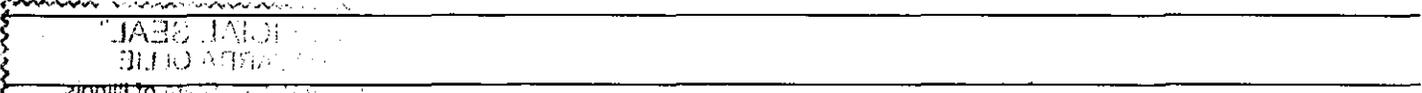
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 812-9113

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) People Gas Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

RECEIVED
FEB 10 2015
ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

On Jan, 26 2015 I Spoke to Valerie at OCC. She tell me that I own 3,800.00 before my Service can turnback on. All of this, is not my fault for (3 yr)^s was told my People Gas kept saying that I own a bill at another address I never live there, I sent two them all information stating that I never live there, I was denied Gas Services in my named on Jan (4) that date it was cold Please clearly state what you want the Commission to do in this case: I called people Gas telling them that ANE would put my Gas Back on & out payment because the error was on them

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Jan 29 2015
(Month, day, year)

Complainant's Signature: Sharon Niver

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Sharon Niver, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year)

January 30th 2015

Janara Ollie
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.