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ILLINOIS COMMERCE COMMISSION
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For Commission Use Only:
Case: 15-0069

FORMAL COMPLAINT

ORIGINAL

2015 JAN 26 P 3:48

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): BONALD Hamilton
Against (Utility name): People Gas NATURAL GAS Delivery
As to (Reason for complaint) failure To supply Gas service at my location of Residence (8338 S. Buffalo 1fl) and fraudulent charges.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 8338 S. Buffalo 1fl Chicago IL

The service address that I am complaining about is 8338 S. Buffalo 1fl Chicago IL

My home telephone is [224] 310-0386

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [224] 310-0386

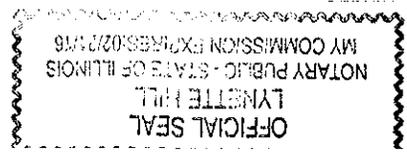
My e-mail address is hamilton.bonald86@gmail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) People Gas NATURAL GAS Del. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83-IL Adm Part 280.50 (a) 280.70. a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No



Lynette Hill

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. I am a 48 year old Disable man living on a fixed income.
2. On October 3, 2014 I applied for service at 8338 S. Buffalo I was advise that an outstanding balance of 599.07 would have to be paid first to receive service.

Please clearly state what you want the Commission to do in this case:

That my service be connected and my name cleared of all fraudulent charges.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Jan. 14, 2015
(Month, day, year)

Complainant's Signature: Ronald Hamilton

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.
Caroline Manley (312) 376-1884 cmanley@cdelaw.org.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Ronald Hamilton, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Ronald Hamilton
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) Jan. 14, 2015

Lynette Hill
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

3. When I asked why they replied that an old bill from a previous address 10714 S. Hoxie Ave.

4. I applied for Ceda liheap on October 16, 2014. Liheap informed me that my application had been approved and that I was eligible.

5. On December 2, 2014 Peoples Gas received payment from liheap paying off my bill in full.

6. December 3, 2014 Peoples Gas service representative came out to turn on my service.

7. At this time when they came out, they said that the lock on the unit was damaged and that they would have to replace the cross bar on the unit.

8. At this time Peoples Gas removed and replaced the crossbar.

9. Upon reconnecting the meter the smell of gas was very strong so they capped my line and removed the meter.

10. Now they are saying that I had an illegal gas connection and that the equipment has been tampered with.

11. They are also claiming that I owe \$2,317.16 from Jan 21, 2012 until now.

12. I did not live at this address in 2012, and didn't move in until October of 2013 and there has not been any gas service since I moved in.