

For Commission Use Only:

Case: 15-0068

OFFICIAL FILE FORMAL COMPLAINT
ILLINOIS COMMERCE COMMISSION Commerce Commission
627 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): MICHAEL & LENA RISPER
Against (Utility name): Commonwealth Edison Company
As to (Reason for complaint) OVERCHARGED ON BILLS

2015 JAN 26 P 3:18
ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2217B East 100th St., Chicago, IL 60617-5234

The service address that I am complaining about is 2217B East 100th St., Chicago, IL 60617-5234

My home telephone is (713) 719-8956 CELL - LENA

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (713) 719-1953 CELL - MICHAEL

My e-mail address is l.risper@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83IL ADM Code 200.350 83IL ADM Code 200.670
83IL ADM Code 200.690

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

My name is Lena S. Risper. When my husband and I first signed up for the budget plan, we paid approximately \$203.00 per month to ComEd. Once we mentioned that everything in our home was electric, our rates went from \$203.00 per month to \$474.00 per month a year later in 2014. These same heaters were installed by an electrician in September 2011. They are hard-wired on a 240 line. We were never offered special rates for using all electric, but was only required to stay on a budget plan of \$474.00 which we could not afford because we are on a fixed income. We also have pictures of the heaters that were used to heat our home. We would like the Illinois Commerce Commission to have ComEd to adjust our rates, and/or reimburse us for over-payments.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.*

Today's Date: 01-24/2015
(Month, day, year)

Complainant's Signature: Michael B. Risper Sr.
1/24/2015 Lena S. Risper

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

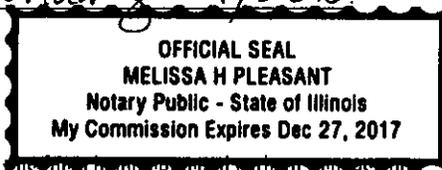
I, Lena Risper & Michael B. Risper, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Michael B. Risper Sr.
Complainant's Signature

Lena S. Risper

Subscribed and sworn/affirmed to before me on (month, day, year) January 24, 2015

Melissa H. Pleasant
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.