

For Commission Use Only:
Case: 15-0054

OFFICIAL FILE FORMAL COMPLAINT
ILLINOIS COMMERCE COMMISSION
Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Denise Tynd

Against (Utility name): People Gas

As to (Reason for complaint) Deposit request

CHIEF CLERK'S OFFICE
2015 JAN 21 P 2:10
ILLINOIS COMMERCE COMMISSION
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in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 738 S. Kostner Chgo Ill.

The service address that I am complaining about is 738 S. Kostner Chgo Ill.

My home telephone is 312-216-8625

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 312-216-8625

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) People Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In July my service was terminated I paid the bill for restore and the person come out and "done so as well" on a fee. But the workman didn't put information in system. So from the time of July to December there was no gas bill. Unbelievable every one I spoke with could not explain to me why been living in my home for 8 yrs always received a bill I even called about they gave me some number which always
Please clearly state what you want the Commission to do in this case: voice mail picks up - continue

Refund my money

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.*

Today's Date: 1-16-2015
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

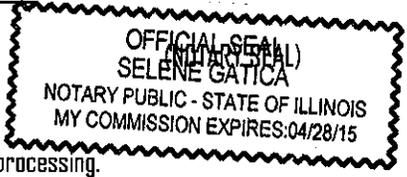
A notary public must witness the completion of this part of the form.

I, Denise Tyus, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 01-16-2015

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

work for the postal service and I am
at the facility where my mail is delivered and
I ask my mailman has he seen a bill he
responded no. Usually if the bld. is vacant
or they think the person still lives there
they will send a bill all my data is correct
in the system still no one has an answer,
but they cut my gas off Dec 11 2014
then I received a bill to let me know
how much the service was unacceptable
just by God's Grace it was not
freezing under Below 0 that my pipes
didn't burst so now they have changed
the old account to a new one now I
am receiving my mail still some
address haven't moved still would like
to know what the problem was this
issue could have been solved before
December.