

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION NORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 15-0050

ORIGINAL

Regarding a complaint by (Person making the complaint): Momma and Jimmy's Genie, Inc. d/b/a Tradition

Against (Utility name): Commonwealth Edison Company (ComEd)

As to (Reason for complaint) Improper billing, wrong charges, inaccurate charges, billing discrepancies, unresolved complaint regarding billing discrepancies

in Chicago, Cook County, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 160 N. Franklin Street, Chicago, Illinois 60606

The service address that I am complaining about is 160-162 N. Franklin, Chicago, Illinois 60606

My home telephone is [847] 318-6272

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 962-8201

My e-mail address is marc@traditionchicago.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (ComEd) (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Part 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

CHIEF CLERK'S OFFICE
2015 JAN 20 P 1:08

ILLINOIS COMMERCE COMMISSION
[Signature]

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

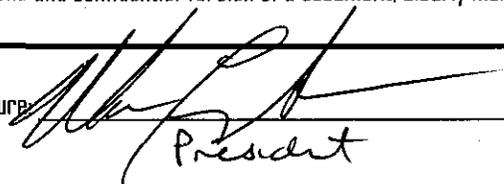
SEE ATTACHED

Please clearly state what you want the Commission to do in this case: Determine the proper amount, if any, that is owed and determine that no deposit is required since the bills have been paid timely for the past 2 years (except the disputed amounts)

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: January 14, 2015
(Month, day, year)

Complainant's Signature



If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

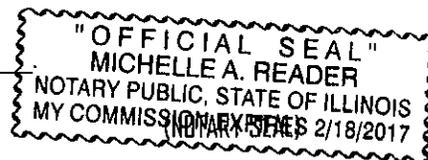
A notary public must witness the completion of this part of the form.

I, Marc C. Smith, President of the Company Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 01/16/2015


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Insert – ICC Complaint

Complainant: Momma and Jimmy's Genie, Inc. d/b/a Tradition

Utility Company: Commonwealth Edison (ComEd)

Beginning in or about October 2011, ComEd purported to back bill the account. Since then, ComEd has been to the property repeatedly, changing out meters, telling me that we were getting billed for meters tied to an address that does not exist. When I attempted to resolve the billing issue, I found out that payments the company had been making do not appear or were not properly credited to the account.

ComEd's back billing procedure and calculations are incorrect. The Company should not be billed for interest since the delay was due to ComEd's inability to explain or justify charges and there is no reason for an excessive deposit.