



HOPCA FAMILY & COMMUNITY CENTER

5503 NORTH PARK DRIVE
WASHINGTON PARK, IL 62204
OFFICE: (618) 274-3865 • FAX: (618) 874-1270
WEBSITE: WWW.HOPCA.COM • EMAIL: HOPCA@HOPCA.COM

Mr. Anthony D. Pettiford, Sr., CEO
Mrs. Tina Y. Pettiford, CEO



501(c)3 Non-for-Profit Organization

November 11, 2014

Before the Illinois Commerce Commission

House of Prayer (Tina Pettiford),)	
Complainant)	
)	Case No. 14-0463
v.)	
Illinois-American Water Company)	
Respondent)	

CHIEF CLERK'S OFFICE
2015 JAN -9 P 1:11
ILLINOIS COMMERCE
COMMISSION

Direct Testimony

First I would like to say that since we have had an open case with Illinois Commerce Commission, we have received numerous harassing calls from Illinois-American Water threatening that they will disconnect our water if we do not pay the bill in full. I explained to Illinois-American Water that we have an open case with Illinois Commerce Commission and that we have been paying above the current charges on our account. I also pleaded with Illinois-American Water not to disconnect our water due to having children in our Childcare Center. Illinois-American Water disconnected our water on Tuesday, July 22, 2014 for numerous hours. This was not just the most embarrassing and humiliating experience a business can encounter, it eliminated the sanitized care of the children and their food services. We had just open up for business in April 2014. Gabriel (618-239-3239) with Illinois-American Water Company called and stated that they disconnected our water in error and he will offer a liability scripting.

The computer errors started with billing date **September 12, 2013**. The total current charges were **\$226.47**. This amount was automatically deducted from our checking account. We did not catch the increase until billing date **October 10, 2013**. At that time the bill was for **\$579.65**. We immediately stop the automatic deduction and notified Illinois America Water Company on October 15, 2013. Thereafter the monthly charges were as followed:

Billing date:	November 7, 2013	\$ 307.97	Actual Read
Billing date:	December 9, 2013	\$ 58.97	Actual Read
Billing date:	January 1, 2014	\$ 50.44	Actual Read
Billing date:	February 2014	-0-	(meter changed February 20, 2014)
Billing date:	March 14, 2014	\$ 296.92	Actual Read

***Note: This March bill reflected re-calculated "Jan" & "Feb" bills ... addressing the transitioning of the new meter, erroneous meter readings, and minor compensation in the March bill.**

As you can see in the following list, the monthly readings are now within the expected values. These bills are now in line despite them still carrying the original erroneous "prior balance" of 996.99 ... prompting the troubleshooting actions of January and February ... terminating with the March bill illustrating another example of the outrageous and erroneous billing practices that brings us to the courts today.

THEN Followed:

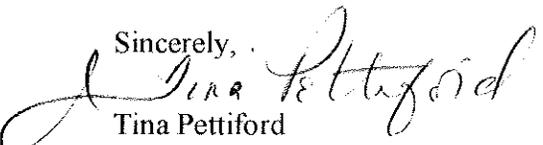
April 7, 2014	\$46.74	Actual Read
May 13, 2014	\$65.37	Actual Read
June 5, 2014	\$74.47	Actual Read
July 7, 2014	\$79.63	Actual Read
August 6, 2014	\$76.70	Actual Read
September 8, 2014	\$77.81	Actual Read
October 7, 2014	\$78.93	Actual Read
November 6, 2014	\$59.00	Actual Read

This actually brings us to the original problem at hand. Please note the spike in for the months of September 2013(\$226.47), October 2013 (\$579.65), November 2013 (\$307.97) ... not forgetting the reference to March 2014 issues. Also please note our average bill prior to September 2013 was approximately \$50.00. **Taking in to consideration we did not occupy our new facility until April 2014.** After April 2014 our average bill \$73.00 per month (see above). The incidents between September thru November 2013 and March 2014, truly demonstrate glitches in their faulty system and processes.

On October 16, 2013 Illinois American Water came out to access the outrageous increase in our water bill. We also contacted our licensed plumber Don Hulbert (IL License 058-029828). Don completed a thorough investigation and determined there was no water leakage (See exhibit A). Dwight O'Neal a retired employee of American Water Works for more than 18 years checked underground, inside water lines, meter, restroom, hot water tanks, and facility parameters ... and found no leaks. Also Lamar Pickens a current employee of American Water Works completed the same task as Dwight O'Neal and found no logical explanation for the high water usage that was indicated on the bill (see exhibit B). Throughout this entire time, no one has spotted any external water pooling on our grounds.

Patrick with Illinois Water stated Illinois Water will make adjustment to our account. November 7, 2013 Illinois Water stated it could take up to 60 days. On November 29, 2013, I talked with Charles with Illinois Water at (850) 471-4729 ext 4729 which stated that an adjustment will be made for the overage and it could take 30 days. Illinois American Water issued a credit associated with March readings issues but nothing that addressed September, October, and November mystical "empty facility" billings that was prior the meter change. We are appealing for these bills to be adjusted IAW the averages of prior & post bills. If you have any questions, please call me at (618) 274-3865. Thanks

Sincerely,


Tina Pettiford



HUBERT PLUMBING & HEATING CO., INC.

Plumbing, Heating, Repairing
IL License 058-029828
1609 NORTH BELT EAST BELLEVILLE, ILLINOIS 62221
(618) 233-7531

August 5, 2014

Re: House of Prayer to All Nations
5501 North Park Drive
East Saint Louis, IL 62204

To Whom It May Concern,

Hubert Plumbing Company was called to the above property on October 16, 2013 to look for a leak, which was suspected due to a high water bill. We inspected all the plumbing fixtures in the community building for signs of water leakage or constant water running. Many of the fixtures had partially dried drain traps, indicating no water running through them recently, and none had any signs of malfunctioning or leaking. Our plumber checked areas of the building that were known to have plumbing water pipes in them to look for obvious signs of leakage. We found no conditions indicating any sizable water leaks anywhere in the building.

In summary, we found no signs above ground level of any water running or leaking that would contribute to a high water bill.

Sincerely,

Donald Hubert

President
Hubert Plumbing & Heating Co., Inc.

September 28, 2014

To Whom It May Concern:

Re: House of Prayer Christian Academy Center (HOPCA)
5503 N. Park Drive (adjacent to House of Prayer Church-5501 N. Park Dr.)
Washington Park, IL 62204

My name is Dwight O'Neal. I am retired employee of American Water Works (formerly Illinois American Water Company). For more than 18 years, my job required me to read water meters, inspected homes and water mains for leaks and make repairs when necessary.

The week of October 13, 2013, I was asked to inspect the House of Prayer Christian Academy Center (HOPCA) for water lines for leaks. They had been receiving extremely high water bills for a facility that was not being used.

I inspected the underground and inside water lines for leakage and found none. I checked between the meter (outside the building) and the water waste valve (inside the building) for an underground leak and found none. Then I checked the restrooms, upstairs and downstairs hot water tanks and found no leak.

My suggestions to HOPCA were to have the meter tested and if necessary be replaced to ascertain if the water flow is being registered accurately.

Also, Lamarr Pickens an employee of American Water Works inspected the lines, restrooms, upstairs and downstairs hot water tanks... and found no leakage.

If you have any question, I can be contacted at (618) 581-2003.

Sincerely,


Dwight O'Neal



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

00010252100020677070000000000022647018

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	October 4, 2013
Total Due	\$226.47
If Paid After Due Date	\$229.70 after 10/4/13

Amount Enclosed \$ Paid electronically. Thank you.

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

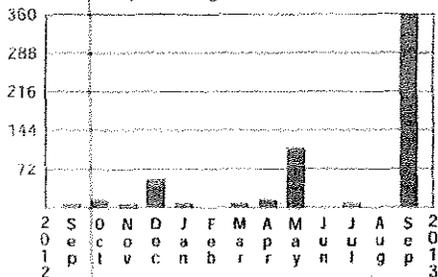
- Billing date: September 12, 2013
- Due Date: October 4, 2013
- Billing period: Aug 06 to Sep 05 (31 Days)
- Next reading on or about: Oct 03, 2013
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	118 (Actual)
Previous Read	70 (Actual)
Total water used this billing period	48 units (35,904 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2013: 359.04 CGL
- Same billing period 2012: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Account 1025-210002067707

- Prior Balance
- Balance from last bill 46.23
- Payments as of Aug 29. Thank you! -46.23

TOTAL PAST DUE AMOUNT 0.00

Current Water Service

- Water Service Charge 39.10
- Water Usage Charge (\$0.51300000 x 224.00) 114.91
- (\$0.42010000 x 135.04) 56.73
- Total Water Service Related Charges 210.74

Fire Service

- Public Fire Protection Charge 1" Washington Park 4.91
- Total Fire Service Related Charges 4.91

Other Charges

- QIP Surcharge Water (210.74 x -0.23%) -0.48
- Total Other Charges -0.48

Taxes

- State Recovery Tax 0.22
- Gross Receipts Tax 11.08
- Total Taxes 11.30

TOTAL CURRENT CHARGES 226.47

TOTAL AMOUNT DUE \$226.47

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
100000200925



PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000057965012

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	November 1, 2013
Total Due	\$579.65
If Paid After Due Date	\$587.91 after 11/1/13

Amount Enclosed \$ Paid electronically. Thank you.

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

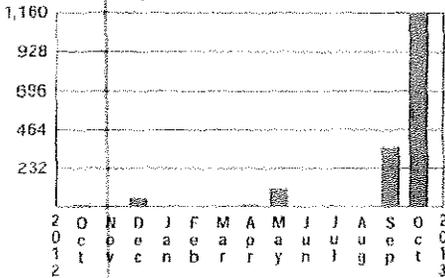
BILLING PERIOD AND METER READINGS

- Billing date: October 10, 2013
- Due Date: November 1, 2013
- Billing period: Sep 06 to Oct 03 (28 Days)
- Next reading on or about: Nov 05, 2013
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	273 (Actual)
Previous Read	118 (Actual)
Total water used this billing period	155 units (115,940 gallons)

- Total Water Use Comparison (in 100 gallons)
- Current billing period 2013: 1,159.40 CGL
 - Same billing period 2012: 14.96 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance		
• Balance from last bill		226.47
• Payments as of Oct3, Thank you!		-226.47
TOTAL PAST DUE AMOUNT		0.00
Current Water Service		
• Water Service Charge		39.10
• Water Usage Charge	(\$0.51300000 x 224.00)	114.91
	(\$0.42010000 x 935.40)	392.96
• Total Water Service Related Charges		546.97
Fire Service		
• Public Fire Protection Charge 1" Washington Park		4.91
• Total Fire Service Related Charges		4.91
Other Charges		
• QIP Surcharge Water (56.37 x -0.02%)		-1.14
• Total Other Charges		-1.14
Taxes		
• State Recovery Tax		0.55
• Gross Receipts Tax		28.36
• Total Taxes		28.91
TOTAL CURRENT CHARGES		579.65

TOTAL AMOUNT DUE ➔ **\$579.65**

Important messages from Illinois American Water

- **SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS**
- Effective October 1, 2013, the Quality Infrastructure Program (QIP) surcharge will be revised to reflect infrastructure improvements made in your district. The QIP surcharge percentage has been changed from -0.23% to -0.02% and applies to general water service revenues. A copy of Illinois American Water's filing with the Illinois Commerce Commission (ICC) may be inspected by any interested party at the business office of the company. Interested parties may intervene in any proceeding conducted by the ICC to consider proposed changes in rates pursuant to §3.III.Adm.Code 200.
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
10000262926



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000088758014

Account Number	1025-210002067707
Due Date	December 2, 2013
Total Due	\$887.58
If Paid After Due Date	\$900.24 after 12/2/13

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Amount Enclosed \$

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

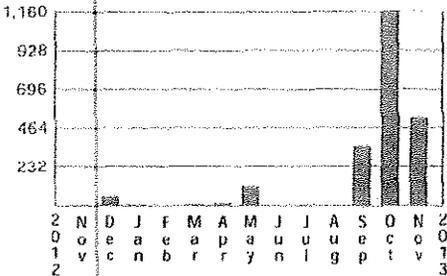
- Billing date: November 7, 2013
- Due Date: December 2, 2013
- Billing period: Oct 04 to Nov 05 (33 Days)
- Next reading on or about: Dec 04, 2013
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	343 (Actual)
Previous Read	273 (Actual)
Total water used this billing period	70 units (52,360 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2013: 523.60 CGL
- Same billing period 2012: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance		
• Balance from last bill		579.65
TOTAL PAST AMOUNT - DUE IMMEDIATELY		579.65
Current Water Service		
• Water Service Charge		39.10
• Water Usage Charge	(\$0.51300000 x 224.00)	114.91
	(\$0.42010000 x 299.60)	125.86
• Total Water Service Related Charges		279.87
Fire Service		
• Public Fire Protection Charge 1" Washington Park		4.91
• Total Fire Service Related Charges		4.91
Other Charges		
• QIP Surcharge Water (279.87 x -0.02%)		0.06
• Water Late Payment Charge		8.26
• Total Other Charges		8.20
Taxes		
• State Recovery Tax		0.29
• Gross Receipts Tax		14.66
• Total Taxes		14.95
TOTAL CURRENT CHARGES		307.93

TOTAL AMOUNT DUE **\$887.58**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Effective October 1, 2013, the Quality Infrastructure Program (QIP) surcharge will be revised to reflect infrastructure improvements made in your district. The QIP surcharge percentage has been changed from -0.23% to -0.02% and applies to general water service revenues. A copy of Illinois American Water's filing with the Illinois Commerce Commission (ICC) may be inspected by any interested party at the business office of the company. Interested parties may intervene in any proceeding conducted by the ICC to consider proposed changes in rates pursuant to 83.Ill.Adm.Code 200.
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
66000178539



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000094655014

Account Number	1025-210002067707
Due Date	December 31, 2013
Total Due	\$946.55
If Paid After Due Date	\$960.18 after 12/31/13

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Amount Enclosed \$

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



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BILLING PERIOD AND METER READINGS

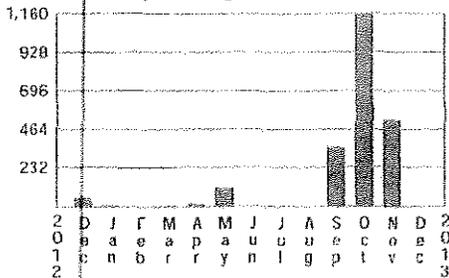
- Billing date: December 9, 2013
- Due Date: December 31, 2013
- Billing period: Nov 06 to Dec 04 (29 Days)
- Next reading on or about: Jan 03, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	343 (Actual)
Previous Read	343 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2013: 0.00 CGL
- Same billing period 2012: 52.36 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	887.58
TOTAL PAST AMOUNT - DUE IMMEDIATELY	887.58
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 0.00)	0.00
• Total Water Service Related Charges	39.10
Fire Service	
• Public Fire Protection Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water (39.10 x -0.02%)	-0.01
• Water Late Payment Charge	12.66
• Total Other Charges	12.65
Taxes	
• State Recovery Tax	0.04
• Gross Receipts Tax	2.27
• Total Taxes	2.31
TOTAL CURRENT CHARGES	58.97

TOTAL AMOUNT DUE ➔ **\$946.55**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.
- For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.
- We are now offering paperless billing. It's a convenient, environmentally friendly and secure way to receive your water and/or wastewater bill. Users must enroll online. To get started, visit www.amwater.com/myh2o. Go to Account Detail and click on the green Paperless Billing button. Follow the steps, press submit and you're enrolled!

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
655000237357



**ILLINOIS
AMERICAN WATER**

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000099699017

For Service To: 5501 N PARK DR

Check this box for address changes and
note new address on back.

Account Number	1025-210002067707
Due Date	February 3, 2014
Total Due	\$996.99
If Paid After Due Date	\$1,011.53 after 2/3/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



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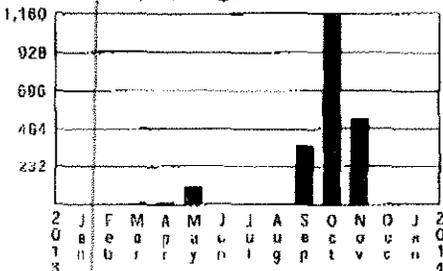
BILLING PERIOD AND METER READINGS

- Billing date: January 10, 2014
- Due Date: February 3, 2014
- Billing period: Dec 05 to Jan 06 (33 Days)
- Next reading on or about: Feb 05, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	344 (Estimated)
Previous Read	343 (Actual)
Total water used this billing period	1 units (748 gallons)

- Total Water Use Comparison (in 100 gallons)
- Current billing period 2014: 7.48 CGL
 - Same billing period 2013: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	946.55
TOTAL PAST AMOUNT - DUE IMMEDIATELY	946.55
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 7.48)	3.84
• Total Water Service Related Charges	42.94
Fire Service	
• Public Fire Protection Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water	
• 12/05/13 to 12/31/13 (35.13 x -0.02%)	-0.01
• 01/01/14 to 01/06/14 (7.81 x 1.03%)	0.08
• Total Other Charges	0.07
Taxes	
• State Recovery Tax	0.05
• Gross Receipts Tax	2.47
• Total Taxes	2.52
TOTAL CURRENT CHARGES	50.44

TOTAL AMOUNT DUE **\$996.99**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
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- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
605000130921



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

00010252100020677070000000000131088013

Account Number	1025-210002067707
Due Date	March 5, 2014
Total Due	\$1,310.88
If Paid After Due Date	\$1,329.57 after 3/5/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



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BILLING PERIOD AND METER READINGS

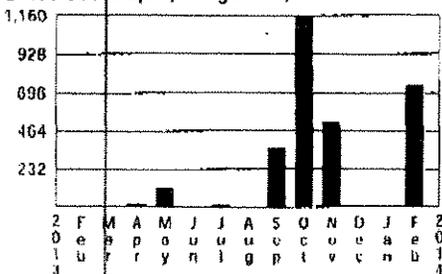
- Billing Date: February 11, 2014
- Due Date: March 5, 2014
- Billing period: Jan 07 to Feb 05 (30 Days)
- Next reading on or about: Mar 05, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	443 (Actual)
Previous Read	344 (Estimated)
Total water used this billing period	99 units (74,052 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2014: 740.52 CGL
- Same billing period 2013: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	996.99
• Payments as of Jan 21, Thank you!	-100.00
TOTAL PAST AMOUNT - DUE IMMEDIATELY	896.99
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 224.00)	114.91
• (\$0.42010000 x 516.52)	216.99
• Total Water Service Related Charges	371.00
Fire Service	
• Public Fire Protection Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water (371.00 x 1.03%)	3.82
• Water Late Payment Charge	14.22
• Total Other Charges	18.04
Taxes	
• State Recovery Tax	0.38
• Gross Receipts Tax	19.56
• Total Taxes	19.94
TOTAL CURRENT CHARGES	413.89

TOTAL AMOUNT DUE ➔ **\$1,310.88**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Effective January 1, 2014, the Quality Infrastructure Program (QIP) surcharge will be revised to reflect infrastructure improvements made in your district. The QIP surcharge percentage has been changed from 0.02% to 1.03% and applies to general water service revenues. A copy of Illinois American Water's filing with the Illinois Commerce Commission (ICC) may be inspected by any interested party at the business office of the company. Interested parties may intervene in any proceeding conducted by the ICC to consider proposed changes in rates pursuant to 83 Ill. Adm. Code 200.
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
100000837284



**ILLINOIS
AMERICAN WATER**

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000137745012

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	April 1, 2014
Total Due	\$1,377.45
If Paid After Due Date	\$1,397.32 after 4/1/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

- Billing date: March 10, 2014
- Due Date: April 1, 2014
- Billing period: Feb 05 to Mar 05 (28 Days)
- Next reading on or about: Apr 03, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	443 (Actual)
Previous Read	443 (Actual)
Total water used this billing period	0 units (0 gallons)

Meter Changed: 02/20/2014

Meter No.	052312696T
Size of meter	1"
Current Read	0 (Actual)
Previous Read	0 (Actual)
Total water used this billing period	0 units (0 gallons)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2014: 0.00 CGL
- Same billing period 2013: 7.48 CGL

BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,310.88
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,310.88
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 0.00)	0.00
• Total Water Service Related Charges	39.10
Fire Service	
• Public Fire Protection Charge	4.92
• Total Fire Service Related Charges	4.92
Other Charges	
• QIP Surcharge Water (39.10 x 1.03%)	0.40
• Water Late Payment Charge	19.82
• Total Other Charges	20.22
Taxes	
• State Recovery Tax	0.04
• Gross Receipts Tax	2.29
• Total Taxes	2.33

TOTAL CURRENT CHARGES 66.57

TOTAL AMOUNT DUE \$1,377.45

Important messages from Illinois American Water

SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS

Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.

The due date pertains to current charges only. Any past due balance should be paid immediately.

For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.

We are now offering paperless billing. It's a convenient, environmentally friendly and secure way to receive your water and/or wastewater bill. Users must enroll online. To get started, visit www.amwater.com/myh2o. Go to Account Detail and click on the green Paperless Billing button. Follow the steps, press submit and you're enrolled!

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
01375031306



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

0001025210002067707000000000109391019

Account Number	1025-210002067707
Due Date	April 7, 2014
Total Due	\$1,093.91
If Paid After Due Date	\$1,109.44 after 4/7/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 NORTH PARK DR
WASHINGTON PARK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

- Billing date: March 14, 2014
- Due Date: April 7, 2014
- Billing period: Jan 07 to Mar 05 (58 Days)
- Next reading on or about: Apr 03, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	051011063T
Size of meter	1"
Current Read	443 (Actual)
Previous Read	344 (Estimated)
Total water used this billing period	50 units (37,400 gallons)

Meter Changed: 02/20/2014

Meter No.	052312696T
Size of meter	1"
Current Read	0 (Actual)
Previous Read	0 (Actual)
Total water used this billing period	0 units (0 gallons)
Total water used this billing period	50 units (37,400 gallons)

Total Water Use Comparison (in 100 gallons)
 • Current billing period 2014: 374.00 CGL
 • Same billing period 2013: 7.48 CGL

BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	996.99
• Payments as of Mar 7, Thank you!	200.00
TOTAL PAST AMOUNT - DUE IMMEDIATELY	796.99

Cancelled Bill	
• Cancelled Invoice Period 01/07/2014 - 02/05/2014	
• Cancelled Invoice Amount	1,310.88
• Reason for Reversal: Leak Adjustment with Change to Consumpti	

Cancelled Bill	
• Cancelled Invoice Period 02/06/2014 - 03/05/2014	
• Cancelled Invoice Amount	1,377.45
• Reason for Reversal: Leak Adjustment with Change to Consumpti	

Total Amount Reversed 2,688.33

Rebill (01/07/2014 - 02/05/2014)	
Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 224.00)	114.91
• (\$0.42010000 x 150.00)	63.02
• Total Water Service Related Charges	217.03

Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91

Other Charges	
• QIP Surcharge Water (217.03 x 1.03%)	2.24
• Total Other Charges	2.24

Rebill (02/06/2014 - 03/05/2014)
(Continued on next page)

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.
- For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.
- We are now offering paperless billing. It's a convenient, environmentally friendly and secure way to receive your water and/or wastewater bill. Users must enroll online. To get started, visit www.amwater.com/myh2o. Go to Account Detail and click on the green Paperless Billing button. Follow the steps, press submit and you're enrolled!

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
100000725120



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK, IL 62204-2121

00010252100020677070000000000104065014

Account Number	1025-210002067707
Due Date	April 29, 2014
Total Due	\$1,040.65
If Paid After Due Date	\$1,055.48 after 4/29/14

Amount Enclosed \$

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

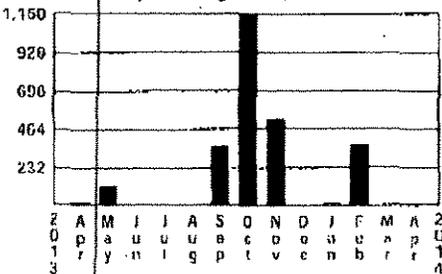
- Billing date: April 7, 2014
- Due Date: April 29, 2014
- Billing period: Mar 06 to Apr 03 (29 Days)
- Next reading on or about: May 05, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	052312696T
Size of meter	1"
Current Read	0 (Actual)
Previous Read	0 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2014: 0.00 CGL
- Same billing period 2013: 14.96 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,093.91
• Payments as of Mar 31, Thank you!	-100.00
TOTAL PAST AMOUNT - DUE IMMEDIATELY	993.91
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 0.00)	0.00
• Total Water Service Related Charges	39.10
Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water	
• 03/06/14 to 03/31/14 (35.06 x 1.03%)	0.36
• 04/01/14 to 04/03/14 (4.04 x 1.07%)	0.04
• Total Other Charges	0.40
Taxes	
• State Recovery Tax	0.04
• Gross Receipts Tax	2.29
• Total Taxes	2.33
TOTAL CURRENT CHARGES	46.74

TOTAL AMOUNT DUE **\$1,040.65**

Important messages from Illinois American Water

- Effective April 1, 2014, the Quality Infrastructure Program (QIP) surcharge will be revised as a result of the annual QIP reconciliation required by the Illinois Commerce Commission (ICC). The QIP surcharge percentage has been changed from 1.03% to 1.07% and applies to general water service revenues. A copy of Illinois American Water's filing with the Illinois Commerce Commission (ICC) may be inspected by any interested party at the business office of the company. Interested parties may intervene in any proceeding conducted by the ICC to consider proposed changes in rates pursuant to 83 Ill. Adm. Code 200.
- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/ESL.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-422-2782.
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
021250264072

(continued from previous page)

BILLING SUMMARY

For Service To: 5501 N PARK DR

For Account 1025-210002067707

Water Service

• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 0.00)	0.00
• Total Water Service Related Charges	<u>39.10</u>

Fire Service

• Fire Meter Charge	4.92
• Total Fire Service Related Charges	<u>4.92</u>

Other Charges

• QIP Surcharge Water (39.10 x 1.03%)	0.40
• Total Other Charges	<u>0.40</u>

Other Charges

• Water Late Payment Charge	14.22
• Total Other Charges	<u>14.22</u>

Taxes

• State Recovery Tax	0.26
• Gross Receipts Tax	13.84
• Total Taxes	<u>14.10</u>

TOTAL CURRENT CHARGES 296.92**TOTAL AMOUNT DUE**  **\$1,093.91**

** DUPLICATE BILL **

Date Printed 7/18/14
Time Printed 5:52 am
Printed By MILLERM3

Illinois American Water
PO Box 94551
Palatine, IL 60094-4551
For Service To: 5501 N Park Dr

Account Number: 09-0829472-1
Amount Due \$110.28
Due Date May 22, 2013

ELECTRONIC

House Of Prayer
New Building
5501 N Park Dr
Washington Park IL 62204

Illinois American Water
PO Box 94551
Palatine, IL 60094-4551

Customer Account Information
Service To: House Of Prayer
5501 N Park Dr
Account #: 09-0829472-1
Premise #: 09-0328247

Billing Summary	
-----Prior Balance-----	
Balance from last bill	58.00
Payments as of May 08, 2013.	-58.00
Total prior balance, May 08,	
-----Current Water Charges-----	
Basic Service	39.10
Use (\$3.83760 x 15.00)	57.56
-0.23% QIP Surcharge	-.22
1" Fire Protect Wshgtn Pk	8.33
Total water charges, May 08,	104.77
-----Taxes-----	
Municipal Tax	5.40
State Recovery Tax	.11
Total taxes, May 08, 2013	5.51
-----Total Current Charges-----	110.28
-----TOTAL AMOUNT DUE-----	110.28

Billing Period & Meter Information
Billing Date: May 08, 2013
Billing Period: Apr 03 to May 03
Next reading: Jun 05, 2013
Rate Type: Commercial

Meter reads in current period:
Meter Number 051011063T
Present-actual 69
Last-actual 54
100CF used 15
100 CF equals 750 gallons
Gallons used 11250

* If payment is not received by the due date, a penalty of 1.5% will be assessed on your outstanding balance.
**SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
*For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.

* Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.

=====

** IMPORTANT WATER QUALITY INFORMATION:
Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/esl.pdf
If you prefer a paper copy to be sent to you, please contact our

** DUPLICATE BILL **

Date Printed
Time Printed
Printed By

Customer Service Center at 800-422-2782.

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ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000110602016

For Service To: 5501 N PARK DR

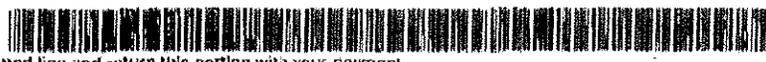
Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	June 4, 2014
Total Due	\$1,106.02
If Paid After Due Date	\$1,121.80 after 6/4/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

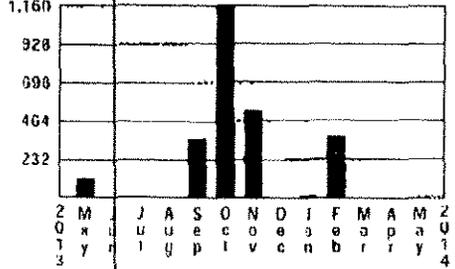
- Billing date: May 13, 2014
- Due Date: June 4, 2014
- Billing period: Apr 04 to May 05 (32 Days)
- Next reading on or about: Jun 04, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	052312696T
Size of meter	1"
Current Read	0 (Actual)
Previous Read	0 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2014: 0.00 CGL
- Same billing period 2013: 112.20 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,040.65
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,040.65
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 0.00)	0.00
• Total Water Service Related Charges	39.10
Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water (39.10 x 1.07%)	0.42
• Water Late Payment Charge	18.61
• Total Other Charges	19.03
Taxes	
• State Recovery Tax	0.04
• Gross Receipts Tax	2.29
• Total Taxes	2.33
TOTAL CURRENT CHARGES	65.37

TOTAL AMOUNT DUE **\$1,106.02**

Important messages from Illinois American Water

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- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/ESL.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-422-2782.
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Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
10000043746



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000113049017

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	June 27, 2014
Total Due	\$1,130.49
If Paid After Due Date	\$1,146.91 after 6/27/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

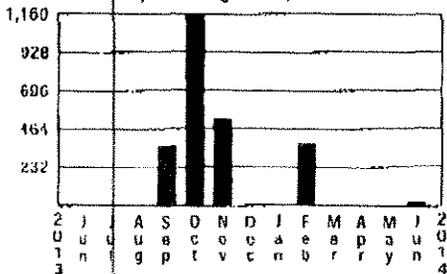
BILLING PERIOD AND METER READINGS

- Billing date: June -5, 2014
- Due Date: June 27, 2014
- Billing period: May 06 to Jun 04 (30 Days)
- Next reading on or about: Jul 03, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	052312698T
Size of meter	1"
Current Read	2 (Actual)
Previous Read	0 (Actual)
Total water used this billing period	2 units (1,496 gallons)

- Total Water Use Comparison (in 100 gallons)
- Current billing period 2014: 14.96 CGL
 - Same billing period 2013: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,106.02
• Payments as of May 15. Thank you!	-50.00
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,056.02
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 14.98)	7.67
• Total Water Service Related Charges	46.77
Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water (46.77 x 1.07%)	0.50
• Water Late Payment Charge	10.56
• Total Other Charges	20.05
Taxes	
• State Recovery Tax	0.05
• Gross Receipts Tax	2.69
• Total Taxes	2.74
TOTAL CURRENT CHARGES	74.47

TOTAL AMOUNT DUE ➔ **\$1,130.49**

Important messages from Illinois American Water

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www.illinoisamwater.com
001250269895



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000111012017

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	July 29, 2014
Total Due	\$1,110.12
If Paid After Due Date	\$1,125.99 after 7/29/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

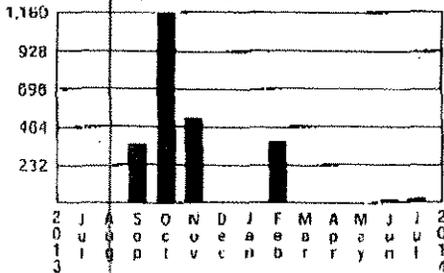
BILLING PERIOD AND METER READINGS

- Billing Date: July 7, 2014
- Due Date: July 29, 2014
- Billing period: Jun 05 to Jul 03 (29 Days)
- Next reading on or about: Aug 05, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	052312896T
Size of meter	1"
Current Read	5 (Actual)
Previous Read	2 (Actual)
Total water used this billing period	3 units (2,244 gallons)

- Total Water Use Comparison (In 100 gallons)**
- Current billing period 2014: 22.44 CGL
 - Same billing period 2013: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,130.49
• Payments as of Jun 18, Thank you!	-100.00
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,030.49

Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 22.44)	11.51
• Total Water Service Related Charges	50.61

Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91

Other Charges	
• QIP Surcharge Water (50.61 x 1.07%)	0.54
• Water Late Payment Charge	20.63
• Total Other Charges	21.17

Taxes	
• State Recovery Tax	0.05
• Gross Receipts Tax	2.89
• Total Taxes	2.94

TOTAL CURRENT CHARGES	79.63
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TOTAL AMOUNT DUE ➔ **\$1,110.12**

Important messages from Illinois American Water

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Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
656250522050



PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000118682010

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	August 28, 2014
Total Due	\$1,186.82
If Paid After Due Date:	\$1,203.79 after 8/28/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

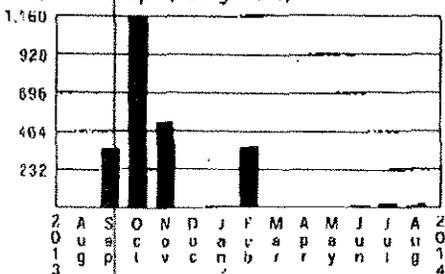
- Billing date: August 6, 2014
- Due Date: August 28, 2014
- Billing period: Jul 04 to Aug 05 (33 Days)
- Next reading on or about: Sep 04, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	052312696T
Size of meter	1"
Current Read	7 (Actual)
Previous Read	5 (Actual)
Total water used this billing period	2 units (1,486 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2014: 14.96 CGL
- Same billing period 2013: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,110.12
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,110.12
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 14.96)	7.67
• Total Water Service Related Charges	46.77
Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water (46.77 x 1.07%)	0.50
• Water Late Payment Charge	21.78
• Total Other Charges	22.28
Taxes	
• State Recovery Tax	0.05
• Gross Receipts Tax	2.69
• Total Taxes	2.74

TOTAL CURRENT CHARGES 76.70

TOTAL AMOUNT DUE \$1,186.82

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.
- For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
027500370164



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000118500014

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	September 30, 2014
Total Due	\$1,185.00
If Paid After Due Date	\$1,201.97 after 9/30/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

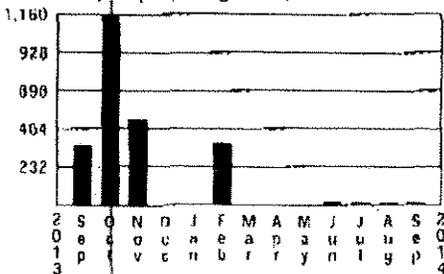
- Billing date: September 8, 2014
- Due Date: September 30, 2014
- Billing period: Aug 06 to Sep 04 (30 Days)
- Next reading on or about: Oct 03, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	0523126961
Size of meter	1"
Current Read	9 (Actual)
Previous Read	7 (Actual)
Total water used this billing period	2 units (1,496 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2014: 14.98 CGL
- Same billing period 2013: 359.04 CGL

Bill of Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,186.82
• Payments as of Aug 15. Thank you!	-79.63
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,107.19
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 14.98)	7.67
• Total Water Service Related Charges	46.77
Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water (46.77 x 1.07%)	0.50
• Water Late Payment Charge	22.89
• Total Other Charges	23.39
Taxes	
• State Recovery Tax	0.05
• Gross Receipts Tax	2.69
• Total Taxes	2.74
TOTAL CURRENT CHARGES	77.81

TOTAL AMOUNT DUE ➔ **\$1,185.00**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
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- For questions, contact our Customer Service Center, 24/7. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
062500450808



ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000118723012

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Account Number	1025-210002067707
Due Date	October 29, 2014
Total Due	\$1,187.23
If Paid After Due Date	\$1,204.25 after 10/29/14

Amount Enclosed \$

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK, IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

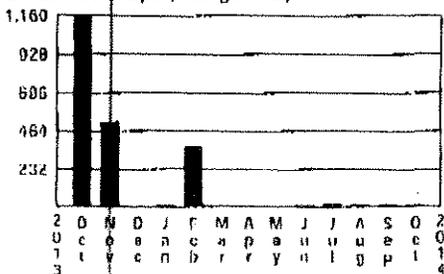
BILLING PERIOD AND METER READINGS

- Billing date: October 7, 2014
- Due Date: October 29, 2014
- Billing period: Sep 05 to Oct 03 (29 Days)
- Next reading on or about: Nov 05, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	052312696T
Size of meter	1"
Current Read	11 (Actual)
Previous Read	9 (Actual)
Total water used this billing period	2 units (1,496 gallons)

- Total Water Use Comparison (in 100 gallons)
- Current billing period 2014: 14.96 CGL
 - Same billing period 2013: 1,159.40 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,185.00
• Payments as of Sep8, Thank you!	-76.70
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,108.30

Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 14.96)	7.67
• Total Water Service Related Charges	46.77

Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91

Other Charges	
• QIP Surcharge Water (46.77 x 1.07%)	0.50
• Water Late Payment Charge	24.01
• Total Other Charges	24.51

Taxes	
• State Recovery Tax	0.06
• Gross Receipts Tax	2.69
• Total Taxes	2.74

TOTAL CURRENT CHARGES 78.93

TOTAL AMOUNT DUE → \$1,187.23

Important messages from Illinois American Water

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Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
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ILLINOIS AMERICAN WATER

PO Box 94551, Palatine, IL 60094-4551

0001025210002067707000000000109623015

Account Number	1025-210002067707
Due Date	December 1, 2014
Total Due	\$1,096.23

For Service To: 5501 N PARK DR

Check this box for address changes and note new address on back.

Amount Enclosed \$

HOUSE OF PRAYER
5501 N PARK DR
WASHINGTON PK. IL 62204-2121

ILLINOIS AMERICAN WATER
PO BOX 94551
PALATINE, IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

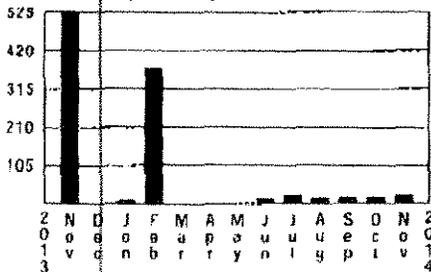
BILLING PERIOD AND METER READINGS

- Billing date: November 6, 2014
- Due Date: December 1, 2014
- Billing period: Oct 04 to Nov 05 (33 Days)
- Next reading on or about: Dec 03, 2014
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	052312696T
Size of meter	1"
Current Read	14 (Actual)
Previous Read	11 (Actual)
Total water used this billing period	3 units (2,244 gallons)

- Total Water Use Comparison (in 100 gallons)**
- Current billing period 2014: 22.44 CGL
 - Same billing period 2013: 523.60 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5501 N PARK DR
For Account 1025-210002067707

Prior Balance	
• Balance from last bill	1,187.23
• Payments as of Oct30. Thank you!	-150.00
TOTAL PAST AMOUNT - DUE IMMEDIATELY	1,037.23
Current Water Service	
• Water Service Charge	39.10
• Water Usage Charge (\$0.51300000 x 22.44)	11.51
• Total Water Service Related Charges	50.61
Fire Service	
• Fire Meter Charge 1" Washington Park	4.91
• Total Fire Service Related Charges	4.91
Other Charges	
• QIP Surcharge Water (50.61 x 1.07%)	0.54
• Total Other Charges	0.54
Taxes	
• State Recovery Tax	0.05
• Gross Receipts Tax	2.89
• Total Taxes	2.94
TOTAL CURRENT CHARGES	59.00

TOTAL AMOUNT DUE **\$1,096.23**

Important messages from Illinois American Water

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Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-422-2782

www.illinoisamwater.com
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