

ILLINOIS COMMERCE
COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Lowell Simpson

Against (Utility name):

Peoples Gas Light and Coke Company

As to (Reason for complaint)

Negative Credit Bureau reporting

in chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

910 S Michigan Ave # 710 ^{chicago 60605}

The service address that I am complaining about is

900 S Wabash Ave # 605 ^{chicago, IL 60605}

My home telephone is

[713] 444-6209

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[713] 444-6209

My e-mail address is lowellsimpson@utexas.edu

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Peoples Gas Light and Coke Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

[Faint stamp or text, illegible]

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached

Please clearly state what you want the Commission to do in this case:

see attached

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/23/14 Complainant's Signature: [Signature]
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Lowell Simpson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12-23-2014

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

1. In September 2012 I established service at 900 S Wabash Unit 605 Chicago, IL 60605 via Peoples Gas website. In the process my credit was checked without my consent.
2. In September 2013 I disconnected the gas service at 900 S Wabash Unit 605 Chicago, IL 60605 as I moved to a different location.
3. Peoples is reporting my payment history to the three national credit bureaus: Transunion, Equifax and Experian. The reporting is negative and inaccurate. I have tried many times to have Peoples correct the information to no avail. Furthermore, when I established service with Peoples there was no mention that payment history would be reported.

I respectfully ask that the commission demand Peoples to remove the negative reporting and completely remove the account from the three national credit bureaus.