

ORIGINAL

For Commission Use Only:

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION  
NORMAL COMPLAINT

ILLINOIS COMMERCE COMMISSION

Case 15-0062

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

2015 JAN -2 A 11:37

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): CLAUDIA D. STANCIU  
Against (Utility name): PEOPLES GAS LIGHT AND COKE COMPANY  
As to (Reason for complaint) Reconnection of services because I am not responsible for the outstanding bill. The utility company should seek payment from the person responsible for the services used during the period in question.  
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 5643 W LAWRENCE AVE. APT #2 Chicago IL 60630

The service address that I am complaining about is Same as above

My home telephone is [773] 571 - 4202

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 571 - 4202

My e-mail address is stanciuc1@gmail.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) People Gas Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-II, Adm. Part 280.50(a), 280.35(a), 280.170, 280.180

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On June 2010, I applied for service at 5643 W Lawrence. A week later I received a bill for \$3,154.96 in order to have the service connected.
2. My previous address was at 2115 W Farnell #112 Chicago 60645 where I have paid for services and for my outstanding balance when the services were interrupted for moving to this new location.
3. See attached extra sheet ...

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/29/2014  
(Month, day, year)

Complainant's Signature: Claudia Stanciu

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

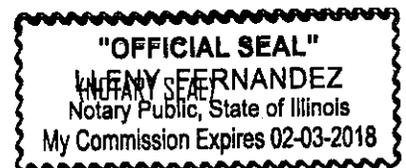
A notary public must witness the completion of this part of the form.

I, Claudia Stanciu, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Claudia Stanciu  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12/29/2014.

[Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

# 2014 - 15897

Extra Sheet Formal Complaint. Claudia Stanciu

1. On June 2010, I applied for service at 5643 W Lawrence Ave. Apt#2, Chicago IL. A week later I received a bill for \$3,154.96 that I needed to pay before services can be reinstated.
2. My previous address was at 2115 W Farwell Ave. Apt 112, Chicago IL where I have lived for 4 years and maintained my gas account in good standings, and I have paid my last bill before I closed it.
3. This bill that the utility company put it in my name when I have applied for services is a non-residential account (commercial) and it belongs to the tenant that had the account opened before I have applied. The commercial account was servicing the entire building (all 3 apartments) which were occupied by 3 different tenants and had 3 different owners.
4. I was not aware of the situation and when I moved in, I sent my personal information such as a copy of my driver license and my social security # to People Gas company in order to establish service. The gas was shut off for the entire building and the other 2 apartments were vacant. Only when I have received the outstanding bill from People Gas, I learned that indeed, the tenants run up the gas bill and when the gas was shut off they tried to connect it again to continue receiving services. Eventually they moved out and when I tried to re-establish service, the gas company transferred the entire balance in my name.
5. I should not be held responsible for such account, nor should I be penalized and accused of tampering with the services. I have nothing to do with pipes and meter tampering as the utility company is claiming. When I moved to my apartment the gas was shut off and I have lived there with my children for 5 years struggling without heat and cooking gas.