

For Commission Use Only:

Case: 15-0011

**OFFICIAL FILE**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): YVONNE RAPIER

Against (Utility name): PEOPLE GAS

As to (Reason for complaint) SEE attached letter

ILLINOIS COMMERCE  
COMMISSION  
2015 JAN -2 A 11:37  
CHIEF CLERK'S OFFICE

in CHICAGO Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 9416 S WINCHESTER AV, CHICAGO, IL 60643

The service address that I am complaining about is 9416 S WINCHESTER AV, CHICAGO, IL 60643

My home telephone is [219] 669-0089

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [219] 669-0089

My e-mail address is YRAPIER@att.net I will accept documents by electronic means (e-mail)  Yes  No  
YRAPIER@gmail.com

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

OFFICIAL SEAL  
KARLA FIGUEROA  
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached documents, letter and timeline

Please clearly state what you want the Commission to do in this case:

Grant the adjustment \$2803.31 as offered.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: December 15, 2014  
(Month, day, year)

Complainant's Signature: Yvonne Rapier

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

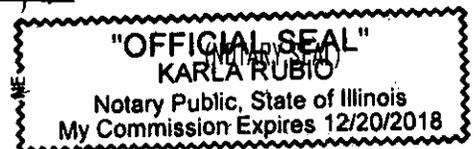
A notary public must witness the completion of this part of the form.

I, Yvonne Rapier, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Yvonne Rapier  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) December 15, 2014

Karla Rubio  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.