

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 14-0770

FORMAL COMPLAINT

ILLINOIS COMMERCE
COMMISSION

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

2014 DEC 31 AM 11:26

CHIEF CLERK'S OFFICE
Regarding a complaint by (Person making the complaint): CONRAD Muehrcke

Against (Utility name): People's Gas Light and Coke Company

As to (Reason for complaint) BASIC CONTRACT LAW - paid for utilities not received. Not told gas turned off. Not told to close account. Not advised of procedure to escalate.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 5531 N. Glenwood, Chicago, IL 60640

The service address that I am complaining about is 5531 N. Glenwood, Chicago, IL 60640

My home telephone is 847-772-3568

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 847-772-3568

My e-mail address is CONRADMUEHRCKE@comcast.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) People's Gas Light and Coke Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Time period 2002-2014, billing for account over \$2,151.21, for no gas service. Not told gas was turned off. Not told to close account. Not advised on procedure to escalate complaint

Please clearly state what you want the Commission to do in this case:

Reimbursement for all billing for no service received.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/23/14
(Month, day, year)

Complainant's Signature: Conrad A Muehrcke

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, CONRAD A. Muehrcke, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Conrad A Muehrcke
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) December 23rd, 2014

[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.