

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 14-0759

ORIGINAL

Regarding a complaint by (Person making the complaint): MICHAEL SIEBOLD

Against (Utility name): COMMONWEALTH EDISON COMPANY

As to (Reason for complaint) A REVENUE PROTECTION TAMPERING FEE

CHIEF CLERK'S OFFICE
2014 DEC 22 P 3:46
ILLINOIS COMMERCE COMMISSION

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 3430 N. LEAVITT ST.#1, CHICAGO, IL 60618

The service address that I am complaining about is 3430 N LEAVITT ST.#1, CHICAGO IL 60618

My home telephone is [773] 327-7633

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 368-9394

My e-mail address is SIEBOLD@SPRGLOBAL.NET I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL. ADM. CODE CH. 1 SEC 200.150
83-IL ADM. CODE CH. 1 SEC 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. ON MAY 13, 2014 MY ELECTRIC SERVICE WAS SHUT OFF. THAT SAME MORNING I CALLED COMED AND PAID MY BILL. THEY SAID SERVICE WOULD BE TURNED ON. I ASKED THE AGENT IF IT WOULD BE RETURNED ON THAT SAME DAY. AGENT SAID "THEY WOULD TRY, BUT NO GUARANTEE."
2. I ASKED MY NEIGHBOR IF I COULD RUN AN EXTENSION CORD TO POWER MY REFRIGERATOR. HE SAID "YES". MY FOOD WOULD NOT SPOIL, THAT WAS ALL I NEEDED.
3. ON THE EVENING OF MAY 13, 2014 MY ELECTRICITY CAME ON. I THOUGHT COMED HAD MADE IT OUT AND TURNED IT BACK ON. IT WAS NOT UNTIL JULY 18, 2014 WHEN I RECEIVED A BILL WITH A TAMPERING FEE OF \$498.61 THAT I REALIZE COMED WAS ACCUSING ME OF TURNING MYSELF ON.
4. I DID NOT TURN MY ELECTRIC SERVICE ON, I DO NOT KNOW HOW TO. I ALSO HAD NO REASON TO, THE BILL WAS PAID, SO COMED WOULD TURN IT BACK ON.
5. I DO NOT KNOW WHO TURNED MY ELECTRIC SERVICE ON, IT WAS NOT ME OR ANYONE I KNOW. I HAVE ASKED EVERYONE. FOR ALL I KNOW IT WAS A COMED SERVICEMAN.

Please clearly state what you want the Commission to do in this case:

THAT THE REVENUE PROTECTION TAMPERING FEE OF \$498.61 BE REMOVED FROM MY ACCOUNT.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12.15.2014
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, MICHAEL E. SIEBOLD, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.
[Signature]
Complainant's Signature

Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Subscribed and sworn/affirmed to before me on (month, day, year) December 15, 2014

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.