

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 14-0753

ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

2014 DEC 19 P 1:54

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

John Fletcher

Against (Utility name):

Northern Illinois Gas Company

As to (Reason for complaint)

Refused to restore service

After receiving funds from LHFF
AND filing Bankruptcy

in South Holland Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

16730 S MERRILL South Holland IL 60473

The service address that I am complaining about is

16736 S MERRILL South Holland IL 60473

My home telephone is

(708) 903 9931

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 903 9931

My e-mail address is

JohnB Fletcher 1216
A small.com

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) to the provisions of the Illinois Public Utilities Act.

Northern Illinois Gas Company (respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

209, 160 209, 170 209, 350

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I have a bill that actually started at \$8,000, I have work done to pay down the amount, but every time I get closer to pay in full more charge have been added so I can never restore service.

Please clearly state what you want the Commission to do in this case:

I would like to have my service restored

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12-5-14
(Month, day, year)

Complainant's Signature: John B. Fletcher

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

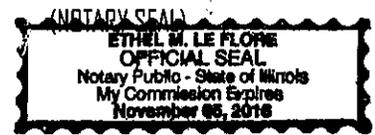
A notary public must witness the completion of this part of the form.

I, John Fletcher, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

John Fletcher
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12-17-14

Ethel M. Le Flore
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.