

**STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION**

In the Matter of

Virgin Mobile USA, L.P.

Application for Limited Designation as an
Eligible Telecommunications Carrier.

Docket No. 14 – 0475

**VIRGIN MOBILE USA, L.P.’s RESPONSE TO STAFF’S THIRD SET OF
DATA REQUESTS**

Virgin Mobile USA, L.P. (“Virgin Mobile”) hereby submits the attached response to
Staff’s Third Set of Discovery.

**VIRGIN MOBILE USA, L.P.'s RESPONSE TO STAFF'S THIRD SET OF
DATA REQUESTS**

JZ 3.01 Does Virgin Mobile propose to include within its designated eligible telecommunications carrier ("ETC") service area only the portions of the exchanges identified in Virgin Mobile Exhibit 2.1 that are within the Sprint Coverage Areas (the green shaded areas, in Virgin Mobile Exhibit 2.2)?

Response: Yes.

Name: James R. Burt

Title: Director - Policy

Number: 913-315-9384

VIRGIN MOBILE USA, L.P.'s RESPONSE TO STAFF'S THIRD SET OF DATA REQUESTS

JZ 3.02 If Virgin Mobile proposes to include within its designated eligible telecommunications carrier ("ETC") service area only the portions of the exchanges identified in Virgin Mobile Exhibit 2.1 that are within the Sprint Coverage Areas (the green shaded areas in Virgin Mobile Exhibit 2.2), please explain how Virgin Mobile would determine whether a customer residing within the Abingdon Exchange at 542 Knox Rd 400 N., Abingdon, IL (southwest of the intersection of Knox Rd 400 N and Knox Rd 550 E) is within or outside of the proposed Virgin Mobile ETC service area.

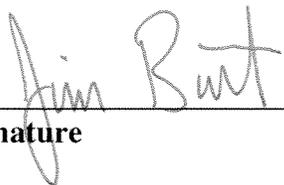
Response: If a customer residing at 542 Knox Rd 400 N, Abingdon, IL qualifies to obtain Lifeline Service, fills out the appropriate documentation and submits it to Virgin Mobile USA, L.P. d/b/a Assurance Wireless ("Virgin Mobile"), then: (1) Virgin Mobile will take the address provided by the potential customer and input it into its data bases to determine if the customer resides in a geographic area where Sprint (Virgin Mobile's parent company) provides wireless coverage in Illinois; and, (2) if it is determined based upon that search that the potential customer does reside in such an area, then Virgin Mobile will check the customer's status in the NLAD database, review the customer's application for Lifeline eligibility, and if approved, ship the customer a handset. Service can be activated by the customer upon receipt of the handset.

Should a customer be dissatisfied with the strength of the wireless signal received either at the home address or otherwise, the customer can contact Customer Care to voluntarily de-enroll from Lifeline service with Virgin Mobile and keep the handset at any time without charge or penalty. If the customer deactivates service, Virgin Mobile will not report the customer as an active account and will not receive reimbursement from the Federal Universal Service Fund for that customer. Virgin Mobile has agreed to Staff's proposed condition 8 (See ICC Staff Ex. 1.0, p. 37) where it will file reports in this docket on the dates it files such reports with the FCC copies of any and all annual reports showing the number of subscribers de-enrolled for non-usage that it files with the FCC. Furthermore, Virgin Mobile has agreed to Staff's proposed condition 6 (See ICC Staff Ex. 1.0, p. 37) where it agrees to file all denials of Lifeline service requests from eligible customers in its designated ETC service area within 30 days of the denial of service.

Name: James R. Burt
Title: Director - Policy
Number: 913-315-9384

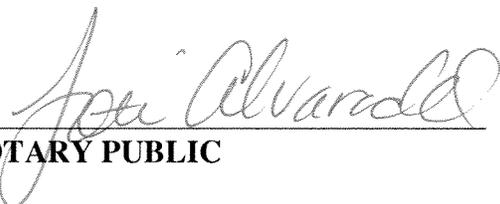
VERIFICATION

I, James R. Burt, being first duly sworn on oath, deposes and states that I have read the responses of Virgin Mobile USA, L.P. to Data Requests JZ 3.01 through JZ 3.02 and the answer made therein is true, correct and complete to the best of my knowledge and belief.



Signature

SUBSCRIBED AND SWORN to before me this 15th day of December 2014.



NOTARY PUBLIC

