

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

ILLINOIS COMMERCE  
COMMISSION *low*

2014 NOV 24 P 12:03

Regarding a complaint by (Person making the complaint): Dr. SARODE K. PUNO ALLEKA CHIEF CLERK'S OFFICE

Against (Utility name): COMMONWEALTH EDISON COMPANY

As to (Reason for complaint) UNDUE DELAY IN PROCESSING DISCONNECTION  
HEAVY AMOUNT OF MONEY TO DISCONNECT SERVICE  
INCREASED FROM FEW THOUSAND TO SEVENTEEN  
THOUSAND DOLLARS

in CRESTHILL Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 500 2614 W. JEFFERSON AVENUE JOLIET  
IL-60435

The service address that I am complaining about is 1521 CEDARWOOD DRIVE CRESTHILL-IL-60403

My home telephone is (630) 908-7262 Cell 815-405-6875

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 725-1351

My e-mail address is DHYNA@AOL.Com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) COMMONWEALTH EDISON Co (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

\*

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No *9*

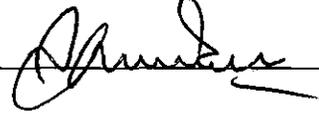
Has your complaint filed with that office been closed?  Yes  No *6*

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- I IT HAS TAKEN 3-4 MONTHS TO GET SERVICE DISCONNECTED AS THE BUSINESS IS CLOSED AND WE NEED TO DETACH OURSELVES. IMPERATIVE TO DISCONNECT SERVICE TO REDUCE OUR TAXES.
  - II INCREASE IN CHARGES FROM VERBAL COMMUNICATION OF FEN THOUSANDS TO \$17,000
  - III NO DETAILS AS TO AMOUNT OF WORK INVOLVED TO ACCOM.
- Please clearly state what you want the Commission to do in this case: FOR \$17,000. NO EXPLANATION OF WORK INVOLVED

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: NOV-6-2014  
(Month, day, year)

Complainant's Signature: 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

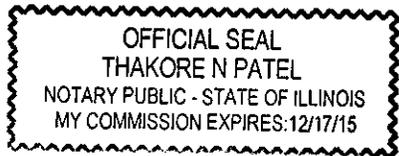
A notary public must witness the completion of this part of the form.

I, Sarode K. Pundabeska, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11-6-2014

  
Signature, Notary Public, Illinois



(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.