

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

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COMMISSION

For Commission Use Only:
Case: 14-0680

2014 NOV 12 A 11: 21 **FORMAL COMPLAINT**

CHIEF CLERK'S OFFICE

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): GREG KENNER

Against (Utility name): PEOPLE'S GAS

As to (Reason for complaint) I was erroneously billed for gas service that was the responsibility of a tenant. I notified Peoples Gas of this error and sent them, via fax, the tenants lease that they requested; proving that the unit was occupied and that I was not liable. Additionally, the bill in question was mailed to me two years after the service was started. I received no bills subsequent to that and Peoples Gas agreed that none had been mailed based on an internal error. Certainly, if I had received even one bill I would have notified them to the error.

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 53 W. Jackson STE. 919 Chicago, Illinois 60604

The service address that I am complaining about is 7543 S. May APT. 1 Chicago, Illinois 60620

My home telephone is [312] 405-6804

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 405-6804

My e-mail address is greg@jewltd.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) PEOPLES GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83-Il.Adm.Part 280.50 (a). 280.70(a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. I was erroneously billed for gas service that was the responsibility of a tenant. I notified Peoples Gas of this error and sent them, via fax, the tenants lease that they requested; proving that the unit was occupied and that I was not liable. Additionally, the bill in question was mailed to me two years after the service was started. I received no bills subsequent to that and Peoples Gas agreed that none had been mailed based on an internal error. Certainly, if I had received even one bill I would have notified them to the error.

TIME PERIOD: 8/22/12-7/23/14

AMOUNT: \$2,705.80

Please clearly state what you want the Commission to do in this case:

I want the Commission to have the total bill removed from my name and account.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11-6-14
(Month, day, year)

Complainant's Signature: *Greg W. Kennel*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Lewis W. Powell III
53 W. Jackson Ste. 1219
Chicago, Illinois 60604

EMAIL: lwp_law@yahoo.com

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, GREG W. KENNEL, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Greg W. Kennel
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 11-10-2014

Pascha Windham
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.