

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:  
Case: 14-0679

**FORMAL COMPLAINT**

ILLINOIS COMMERCE  
COMMISSION

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

**ORIGINAL**

2014 NOV 12 AM 11:21

CHIEF CLERK'S OFFICE

Ronnie Simmons

Regarding a complaint by (Person making the complaint)

Against (Utility name):

CommonWEALTH EDISON

As to (Reason for complaint)

ACCUSED OF TAMPERING WITH COM. ED METER.  
REFUSED PAYMENT PLAN.

in CHICAGO Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City)

10805 S. HALE AVE CHICAGO, IL 60643

The service address that I am complaining about is

10805 S. HALE AVE CHICAGO, IL 60643

My home telephone is

(312) 218-5244

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(312) 218-5244

My e-mail address is \_\_\_\_\_

I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison, Electric Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

① SECTION 200.345 ② SECTION 200.350 ③ SECTION 200.300  
④ 200.130

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Nov 3, 2014  
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

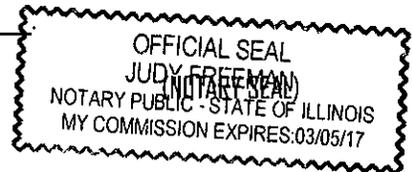
A notary public must witness the completion of this part of the form.

I, Bonnie Simmons, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11-6-2014

[Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

August 22, 2014

Ronnie Simmons

10805 S Hale Ave.

Chicago, IL 60643

To Whom This May Concern:

Re: Informal Complaint # 2014-08767

Utility of record: commonwealth Edison Company

A ComEd worker came to my house at 10805 S. Hale Ave. Chicago, IL 60643 to shut my electric service off. I left him on my property as I went to the C.E.D.A office on 104<sup>th</sup> and Charles to tell the C.E.D.A representative what ComEd was doing.

I returned home and discovered the electrical power was still on in the house. After a couple of weeks passed by, I called ComEd to arrange a payment plan and the ComEd representative informed me I was not eligible because my electricity had been cut off and I told her my electrical power was still on at my address. I asked her how much C.E.D.A had agreed to toward my utility bill and she told me C.E.D.A will not pay and I would have to pay the total bill.

A week later I get a bill in the mail stating the full balance due, plus tampering fee's. I called ComEd again and asked for an explanation of the bill and again, the comEd representative stated they sent a technician out and the technician said the meter had been tampered with.

After our conversation, I went outside and took pictures of the tag the first ComEd rep put on the first time. I asked the representative how can I be accused of tampering when the same original tag is still attached that the first representative installed proving the tag had not been cut. I took the brown cut tag off the ground to help prove my case.

Shortly after, my electrical service was terminated.

I went outside on my property just as a Comed worker was checking my Tag and shutting off my service.

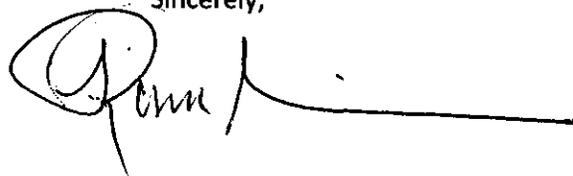
I explained to the Comed worker and supervisor what has been happening with my account and found another tag/number installed.

I asked if the tag/numbers are recorded to determine who installed and removed them and I was told the system was not up to date.

I am attaching pictures of the tags involved in this matter, I hope you can assist me in clearing up this matter.

Please feel free to call me at 312 218-5244 anytime.

Sincerely,



Ronnie Simmons

6th November 14

