

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION** FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 14-0677

**ORIGINAL**  
*Public copy*

Regarding a complaint by (Person making the complaint): Thomas W. Coyle  
Against (Utility name): North Shore Gas  
As to (Reason for complaint) Inappropriate billing

in Lake Bluff Illinois.

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CHIEF CLERK'S OFFICE  
2014 NOV 10 P 1:11  
ILLINOIS COMMERCE COMMISSION  
*(la)*

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 610 Sunrise Avenue, Lake Bluff, IL 60044

The service address that I am complaining about is 610 Sunrise Avenue, Lake Bluff, IL 60044

My home telephone is 847 [ ]

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 847 [ ]

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) North Shore Gas Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL.Adm.Part 280.80 (a), 280.160 (a) (b) (d)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

