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ILLINOIS COMMERCE COMMISSION

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STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

Petition for Resolution of Disputed Issues Pursuant to Condition (30) of the SBC/Ameritech Merger Order	)

01-0120
OFFICIAL FILE
I.C.C. DOCKET NO. 01-0120
Ameritech Exhibit No. 4
Witness
Date 8/31/01 Reporter

JOINT PETITION

Pursuant to the Commission's Orders of September 23, 1999, November 15, 1999, and November 23, 1999, Illinois Bell Telephone Company ("Ameritech Illinois"), along with AT&T Communications of Illinois, Inc. ("AT&T"); TCG Illinois, TCG Chicago, TCG St. Louis, CoreComm Illinois, Inc. ("CoreComm"); WorldCom, Inc. ("WorldCom"); McLeodUSA Telecommunications Services, Inc. ("McLeodUSA"); XO Illinois, Inc. ("XO"); Northpoint Communications, Inc. ("NorthPoint"); Rhythms Netconnections and Rhythms Links, Inc. ("Rhythms"); Sprint Communications L.P. ("Sprint"); Focal Communications Corporation of Illinois ("Focal"); and Gabriel Communications of Illinois, Inc. (collectively "CLECs"), respectfully request that the Commission resolve certain disputed issues arising out of the collaborative process required by Condition (30) of the SBC/Ameritech Merger Order (Docket 98-0555). In support of their joint submission, the parties state as follows:

1. Pursuant to Condition (30) of the SBC/Ameritech Merger Order, Ameritech Illinois, Staff and interested CLECs have been engaged in a collaborative process addressing performance measures, benchmarks and liquidated damages commitments. The parties participating in the Illinois collaborative have met 10 times covering 19 days and held 5 conference calls over a period of 10 months. In the course of these meetings, the parties have made significant progress in developing performance measurements that address specific areas of CLEC concern. Ameritech Illinois has agreed to add 38 new measurements, which disaggregate into 279 additional submeasures. Ameritech Illinois has also agreed to modify 70 existing measurements, adding 160 additional submeasures. It has modified basic business rules for 22 measurements. In addition, CLECs and Ameritech Illinois have agreed to remove 9 of the original Texas measurements.

2. At this juncture, there are no performance measurements which are still in dispute between Ameritech Illinois and the CLECs. Ameritech Illinois and the CLECs have agreed to a quarterly status meeting during March, when they will discuss progress to date as well as set the groundwork for the six-month review meeting to be scheduled for June 2001. Separately, Ameritech Illinois will be filing revised tariff pages implementing these agreed-upon performance measurements. A list of the agreed upon performance measures and applicable standards is attached as Appendix A.

3. There are two areas in which Ameritech Illinois and the CLECs are not in agreement. First, the parties disagree as to the appropriate remedies. Ameritech Illinois believes that the Texas Remedy Plan should be implemented, as has been done in accordance with the Company's commitment in the SBC/Ameritech merger proceeding. The CLECs have sponsored the Joint CLEC Remedy Plan, which they argue should be adopted by the Commission.[1] Second, the Joint CLEC Remedy Plan recommends that remedies be triggered if Ameritech Illinois' wholesale performance, while at parity with retail performance standards, still is below state-mandated performance benchmarks. Ameritech Illinois does not support this proposal.

4. The Joint Petitioners request that a proceeding be initiated addressing the above-described issues, so that they can be resolved by the Commission.

WHEREFORE, in view of the foregoing, the Petitioners request that a proceeding be initiated to resolve the issues outlined in this Joint Petition.

Respectfully submitted,

[1] Sprint introduced a separate remedy plan in the collaborative discussions that it may or may not introduce in this proceeding.

By: Louise A. Sunderland

Louise A. Sunderland

As Authorized By:
AMERITECH ILLINOIS

Date: 1/24/01

STATE OF ILLINOIS)
) SS
COUNTY OF COOK)

VERIFICATION

I, Louise A. Sunderland, on oath state that I represent Ameritech Illinois, that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Louise A. Sunderland

Subscribed and Sworn to
Before me this 24 day of
January, 2001.

Mary C Velez
Notary Public

My Commission Expires: June 30, 2002

"OFFICIAL SEAL"
Mary C. Velez
Notary Public, State of Illinois
My Commission Expires June 30, 2002

By: Doug Trabani
(signature)

Douglas W. Trabani
(printed or typed name)

As Authorized By:
AT & T COMMUNICATIONS, INC.

Date: 6/11/01

STATE OF ILLINOIS)
) **SS**
COUNTY OF COOK)

VERIFICATION

I, Douglas W. Trabar, on oath state that I represent AT & T Communications of Illinois, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Doug Trabar

Subscribed and Sworn to
Before me this 12th day of
January, 2001.

Margaret M. Plucinsky
Notary Public

My Commission Expires: May 12, 2003

OFFICIAL SEAL
MARGARET M PLUCINSKY
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES:05/12/03

By: Doug Trabani
(signature)

Douglas W. Trabani
(printed or typed name)

As Authorized By:
TCG ILLINOIS, TCG, CHICAGO AND TCG ST. LOUIS

Date: 1/11/01

STATE OF ILLINOIS)
) **SS**
COUNTY OF COOK)

VERIFICATION

I, Douglas W. Trabaris on oath state that I represent TCG Illinois, TCG, Chicago and TCG St. Louis, that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Doug Trabaris

Subscribed and Sworn to
Before me this 12th day of
January, 2001.

Margaret M. Plucinsky
Notary Public

My Commission Expires: May 12, 2003

OFFICIAL SEAL
MARGARET M PLUCINSKY
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES:05/12/03

By: _____
(signature)

Thomas J. O'Brien
(printed or typed name)
As Authorized By:
CORECOMM ILLINOIS, INC.

Date: 1-11-'01

STATE OF OHIO)
) **SS**
COUNTY OF FRANKLIN)

VERIFICATION

I, Thomas J. O'Brien, on oath state that I represent CoreComm Illinois, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Subscribed and Sworn to
Before me this 11th day of
January, 2001.

Notary Public

My Commission Expires:

ERIC RAY
NOTARY PUBLIC, STATE OF OHIO
MY COMMISSION EXPIRES JUNE 20, 2001

By: Darrell Townsley
(signature)

DARRELL TOWNSLEY
(printed or typed name)

As Authorized By:
WORLDCOM, INC.

Date: 1/11/01

STATE OF ILLINOIS)
) **SS**
COUNTY OF COOK)

VERIFICATION

I, DARRELL TOWNSLEY, on oath state that I represent WorldCom, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Darrell Townsley

Subscribed and Sworn to
Before me this 11 day of
January, 2001.

Pauline M. Kerkstra
Notary Public

My Commission Expires: 8/29/03

OFFICIAL SEAL
PAULINE M KERKSTRA
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES:08/29/03

By: William A. Haas
(signature)

William A. Haas
(printed or typed name)

As Authorized By:
MCLEODUSA TELECOMMUNICATIONS SERVICES, INC.

Date: 1/10/01

STATE OF ILLINOIS)
) **SS**
COUNTY OF COOK)

VERIFICATION

I, William A. Haas, on oath state that I represent McLeodUSA Telecommunications Services, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

William A. Haas

Subscribed and Sworn to
Before me this 11th day of
January, 2001.

Melanie Kadera
Notary Public

My Commission Expires:

MELANIE KADERA
MY COMMISSION EXPIRES
April 11, 2003

By: Carol P. Pomponio

Carol P. Pomponio

As Authorized By:
XO ILLINOIS, INC.

Date: 01/09/01

STATE OF ILLINOIS)
) SS
COUNTY OF COOK)

VERIFICATION

I, Carol P. Pomponio, on oath state that I represent XO Illinois, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Carol Pomponio

Subscribed and Sworn to
Before me this 9th day of
January, 2001.

Therese M. Moore
Notary Public

My Commission Expires: 02/17/04

"OFFICIAL SEAL"
THERESE M. MOORE
COMMISSION EXPIRES 02/17/04

By: _____
(signature)

Glenn A. Harris
(printed or typed name)

As Authorized By:
NORTHPOINT COMMUNICATIONS, INC.

Date: January 25, 2001

STATE OF ILLINOIS)
) SS
COUNTY OF COOK)

VERIFICATION

I, Glenn A. Harris, on oath state that I represent Northpoint Communications, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Subscribed and Sworn to
Before me this 25th day of
January, 2001.

Notary Public

My Commission Expires: July 26, 2002

Commission # 1191354
Notary Public - California
San Francisco County
My Comm. Expires Jul 26, 2002

By: _____
(signature)

Thomas H.Rowland
(printed or typed name)

As Authorized By:
RHYTHMS NETCONNECTIONS AND RHYTHMS LINKS, INC.

Date: January 31, 2001

STATE OF ILLINOIS)
) SS
COUNTY OF COOK)

VERIFICATION

I, Thomas H. Rowland, on oath state that I represent Rhythms Netconnections and Rhythms Links, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Subscribed and Sworn to
Before me this 2nd day of
February, 2001.

Notary Public

My Commission Expires:

OFFICIAL SEAL
EILEEN R LYONS
NOTARY PUBLIC STATE OF ILLINOIS
MY COMMISSION EXP. JAN. 24 2004

By: Kenneth A. Schifman
(signature)

Kenneth A. Schifman
(printed or typed name)

As Authorized By:
SPRINT COMMUNICATIONS, L.P.

Date: 1/23/01

Missouri
STATE OF ~~ILLINOIS~~)
) SS
COUNTY OF ~~COOK~~)
Jackson

VERIFICATION

I, Kenneth Schifman, on oath state that I represent Sprint Communications L.P., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Kenneth Schif

Subscribed and Sworn to
Before me this 23rd day of
January, 2001.

Sally J. Werts
Notary Public

My Commission Expires:

SALLY J. WERTS
Notary Public - Notary Seal
State of Missouri
Platte County
My Commission Expires: Oct. 3, 2004

By: Paul Rebey
(signature)

PAUL REBEY
(printed or typed name)

As Authorized By:
FOCAL COMMUNICATIONS CORPORATION OF ILLINOIS

Date: January 25, 2001

STATE OF ILLINOIS)
) SS
COUNTY OF COOK)

VERIFICATION

I, PAUL REBEY, on oath state that I represent Focal Communications Corporation of Illinois, that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Paul Rebey

Subscribed and Sworn to
Before me this 26th day of
January, 2001.

Patricia Lee Metzger
Notary Public

"OFFICIAL SEAL"
PATRICIA LEE METZGER
Notary Public, State of Illinois
My Commission Expires 11/06/2003

My Commission Expires: 11/06/03

By: Carrie J. Hightman
(signature)

Carrie J. Hightman
(printed or typed name)

As Authorized By:
GABRIEL COMMUNICATIONS OF ILLINOIS, INC.

Date: 2/2/01

STATE OF ILLINOIS)
) **SS**
COUNTY OF COOK)

VERIFICATION

I, Carrie J. Hightman, on oath state that I represent Gabriel Communications of Illinois, Inc., that I have read the foregoing Joint Petition, and that the information contained therein is true and correct to the best of my knowledge and belief.

Carrie J. Hightman

Subscribed and Sworn to
Before me this 2ND day of
~~January,~~ 2001.
Feb.

Caroline Hewitt
Notary Public

OFFICIAL SEAL
CAROLINE A HEWITT
NOTARY PUBLIC STATE OF ILLINOIS
MY COMMISSION EXP. SEPT. 6,2004

My Commission Expires:

CERTIFICATE OF SERVICE

I, Louise A. Sunderland, an attorney, hereby certify that copies of the Joint Petition were served upon the persons on the attached service list on February 2, 2001, and upon the other persons on the attached service list by U.S. Mail or Federal Express from Chicago, Illinois.

Louise A. Sunderland

Louise A. Sunderland

SERVICE LIST

Sean Brady
Illinois Commerce Commission
160 North LaSalle Street, Suite C-800
Chicago, Illinois 60601

Douglas W. Trabaris
AT&T//TCG Illinois, TCG Chicago, TCG St. Louis
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San Francisco, California 94107

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Chicago Illinois 60601

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Kenneth A. Schifman
Sprint Communications L.P.
State Regulatory, Central Region
8140 Ward Parkway, SE
Kansas City, Missouri 64114

Carol Pompanio
XO Illinois, Inc.
303 East Wacker
Chicago, Illinois 60601

Illinois Disaggregation Schedule

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
Pre-Ordering			
1	Average Response Time for OSS Pre-Order Interfaces		Address Verification
1			Request for Telephone Number
1			Service Availability
1			Service Appointment Scheduling
1			Dispatch Required
1			PIC
1			Feature Availability
1			DSL Loop Qualification
1			NC/NCI Service Availability
1			CFA Availability
1.2	Accuracy of Actual Loop Makeup Information Provided for DSL Orders	*Manual Requests*	XDSL actual Loop Makeup Information
1.2		*Electronic Requests*	XDSL actual Loop Makeup Information
2	Percent Responses Received within "x" seconds-OSS Interfaces		Address Verification
2			Address Verification
2			Request for Telephone Number
2			Request for Telephone Number
2			Request for Customer Service Record
2			Request for Customer Service Record
2			Service Availability
2			Service Availability
2			Service Appointment Scheduling
2			Service Appointment Scheduling
2			Dispatch Required
2			Dispatch Required
2			PIC
2			PIC
2			FAV/SAV
2			FAV/SAV
2			DSL Loop Qualification
2			DSL Loop Qualification
2			NC/NCI Service Availability
2			NC/NCI Service Availability
2			CFA Availability
2			CFA Availability
3	EASE Average Response Time - Technically Infeasible		
4	OSS Interface Availability		EDI
4			TCNET
4			AEMS
4			EBTA
4			EBTA- GUI
4			ARIS
4			BOP-GUI
Order Quality & Status Measurements			
5	Percent Firm Order Confirmations (FOCs) Returned within "X" Hours	*Manual Requests*	Simple Res.and Bus. < 24 hours
5		*Manual Requests*	Simple Res. and Bus. < 24 Hours
5		*Manual Requests*	Complex Bus. (1-200 Lines) < 24 hours
5		*Manual Requests*	Complex Bus. (1-200 Lines) < 24 hours
5		*Manual Requests*	Complex Bus. (> 200 Lines) < 48 hours
5		*Manual Requests*	Complex Bus. (> 200 Lines) < 48 hours
5		*Manual Requests*	UNE Loop (1-49 Loops) < 24 hours
5		*Manual Requests*	UNE Loop (1-49 Loops) < 24hrs
5		*Manual Requests*	UNE Loop (>=50 Loops) < 48 hours
5		*Manual Requests*	UNE Loop (>= 50 Loops) <48 hrs.
5		*Manual Requests*	Switch Ports < 24 Hours
5		*Manual Requests*	Switch Ports < 24 Hours
5		*Manual Requests*	CIA Centrex (1-200 Lines) < 24 Hours
5		*Manual Requests*	CIA Centrex (1-200 Lines) < 24 Hours
5		*Manual Requests*	CIA Centrex (> 200 Lines) < 48 Hours
5		*Manual Requests*	CIA Centrex (> 200 Lines) < 48 Hours
5		*Manual Requests*	CPO (UNE P) Simple Res and Bus <24hours
5		*Manual Requests*	CPO (UNE P) Simple Res and Bus <24hours
5		*Manual Requests*	CPO (UNE P) Clomplex Business (1-200) <24hours
5		*Manual Requests*	CPO (UNE P) Clomplex Business (1-200) <24hours
5		*Manual Requests*	CPO (UNE P) Clomplex Business (>200) < 48 hours
5		*Manual Requests*	CPO (UNE P) Clomplex Business (>200) < 48 hours
5		*Electronic Requests*	Res & Bus > 5 Hours
5		*Electronic Requests*	Ris & Bus > 5 Hours
5		*Electronic Requests*	Complex Bus. (1 - 200 Lines) < 24 hours
5		*Electronic Requests*	Complex Bus. (1-200 Lines) < 24 hours
5		*Electronic Requests*	Complex Bus. (> 200 Lines) < 48 hours
5		*Electronic Requests*	Complex Bus. (> 200 Lines) < 48 hours
5		*Electronic Requests*	UNE Loop (1-49 Loops) Manually Processed < 5 hours
5		*Electronic Requests*	UNE Loop (1-49 Loops) Manually Processed< 5 Hours
5		*Electronic Requests*	UNE Loop (1-49 Loops) Electonically Processed < 2 hours
5		*Electronic Requests*	UNE Loop (1-49 Loops) Electonically Processed < 2 hours
5		*Electronic Requests*	UNE Loop (> 50 Loops) < 48 hours
5		*Electronic Requests*	UNE Loop (> 50 Loops) < 48 hours
5		*Electronic Requests*	Switch Ports - Manually Processed < 5 Hours
5		*Electronic Requests*	Switch Ports >5 Hours
5		*Electronic Requests*	Switch Ports - Electronically Processed < 2 Hours
5		*Electronic Requests*	Switch Ports - Electronically Processed < 2 Hours
5		*Electronic Requests*	CIA Centrex (1-200 Lines) < 24 Hours
5		*Electronic Requests*	CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours
5		*Electronic Requests*	CIA Centrex (> 200 Lines) < 48 Hours
5		*Electronic Requests*	CIA Centrex (> 200 Lines) - Avg for FOCs > 48 Hours
5		*Electronic Requests*	CPO (UNE P) Simple Res and Bus - Manually Processed < 5 hours
5		*Electronic Requests*	CPO (UNE P) Simple Res and Bus - Manually Processed < 5 hours
5		*Electronic Requests*	CPO (UNE P) Simple Res and Bus - Electronically Processed < 2 hours
5		*Electronic Requests*	CPO (UNE P) Simple Res and Bus - Electronically Processed < 2 hours
5		*Electronic Requests*	CPO (UNE P) Clomplex Business (1-200) <24hours
5		*Electronic Requests*	CPO (UNE P) Clomplex Business (1-200) <24hours
5		*Electronic Requests*	CPO (UNE P) Clomplex Business (>200) < 48 hours
5		*Electronic Requests*	CPO (UNE P) Clomplex Business (>200) < 48 hours
5		*Electronic Requests*	Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days
5		*Electronic Requests*	Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days
5		*Electronic Requests*	Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 6 days
5		*Electronic Requests*	Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 6 days
5.1	Percent Firm Order Confirmations (FOCs) for xDSL Capable Loops & Line Sharing	*Manual Requests*	UNE xDSL Capable Loop (1-49 Loops) < 24 Hours
5.1		*Manual Requests*	UNE xDSL Capable Loop (1-49 Loops) < 24 Hours
5.1		*Manual Requests*	UNE xDSL Capable Loop (> 49 Loops) < 48 Hours
5.1		*Manual Requests*	UNE xDSL Capable Loop (> 49 Loops) < 48 Hours
5.1		*Manual Requests*	Line Sharing (1-49 Loops) < 24 Hours
5.1		*Manual Requests*	Line Sharing (1-49 Loops) < 24 Hours

Illinois Disaggregation Schedule

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
5.1		*Manual Requests*	Line Sharing (> 49 Loops) < 48 Hours
5.1		*Manual Requests*	Line Sharing (> 49 Loops) < 48 Hours
5.1		*Electronic Requests*	UNE xDSL Capable Loop (1-20 Loops) < 6 Hours
5.1		*Electronic Requests*	UNE xDSL Capable Loop (1-20 Loops) < 6 Hours
5.1		*Electronic Requests*	UNE xDSL Capable Loop (> 20Loops) < 14 Hours
5.1		*Electronic Requests*	UNE xDSL Capable Loop (> 20Loops) < 14 Hours
5.1		*Electronic Requests*	Line Sharing (1-49 Loops) < 6 Hours
5.1		*Electronic Requests*	Line Sharing (1-49 Loops) < 6 Hours
5.1		*Electronic Requests*	Line Sharing (> 49 Loops) < 14 Hours
5.1		*Electronic Requests*	Line Sharing (> 49 Loops) < 14 Hours
5.2	Percentage of Unsolicited FOCs by Reason Code		Cancel Customer Order
5.2			Add Service Order Number and or Line
5.2			Cancel Service Order
5.2			Service Order Due Date Change
5.2			Service Order Line Change
6	Average Time to Return FOC	*Manual Requests*	All Res. And Business
6		*Manual Requests*	Complex Business (1-200)
6		*Manual Requests*	Complex Business (>200)
6		*Manual Requests*	UNE (1-49 Loops) < 24 Hours
6		*Manual Requests*	UNE Loop (>= 50 Loops)
6		*Manual Requests*	Switch Ports
6		*Manual Requests*	CIA Centrex (1-200 Lines) (hours)
6		*Manual Requests*	CIA Centrex (>200 Lines) (hours)
6		*Manual Requests*	CPO (UNE P) Simple Res and Bus
6		*Manual Requests*	CPO (UNE P) Clomplex Business (1-200)
6		*Manual Requests*	CPO (UNE P) Clomplex Business (>200)
6		*Electronic Requests*	Simple Res. and Bus. - Manually Processed
6		*Electronic Requests*	Simple Res. and Bus. - Electronically Processed
6		*Electronic Requests*	Complex Bus. (1 - 200 Lines)
6		*Electronic Requests*	Complex Bus. (> 200 Lines)
6		*Electronic Requests*	UNE Loop (1-49 Loops) - Manually Processed
6		*Electronic Requests*	UNE Loop (1-49 Loops) - Electronically Processed
6		*Electronic Requests*	UNE Loop (>= 50 Loops)
6		*Electronic Requests*	Switch Ports - Manually Processed
6		*Electronic Requests*	Switch Ports - Electronically Processed
6		*Electronic Requests*	CIA Centrex (1-200 Lines) (hours)
6		*Electronic Requests*	CIA Centrex (>200 Lines) (hours)
6		*Electronic Requests*	Interconnection Trunks
6		*Electronic Requests*	CPO (UNE P) Simple Res and Bus - Manual
6		*Electronic Requests*	CPO (UNE P) Simple Res and Bus - Electronic
6		*Electronic Requests*	CPO (UNE P) Clomplex Business (1-200)
6		*Electronic Requests*	CPO (UNE P) Clomplex Business (>200)
6.1	Average Time to Return DSL FOCs	*Manual Requests*	UNE xDSL Capable Loop (1-49 Loops)
6.1		*Manual Requests*	UNE xDSL Capable Loop (> 49 Loops)
6.1		*Manual Requests*	Line Sharing (1-49 Loops)
6.1		*Manual Requests*	Line Sharing (> 49 Loops)
6.1		*Electronic Requests*	UNE xDSL Capable Loop (1-49 Loops)
6.1		*Electronic Requests*	UNE xDSL Capable Loop (> 49 Loops)
6.1		*Electronic Requests*	Line Sharing (1-49 Loops)
6.1		*Electronic Requests*	Line Sharing (> 49 Loops)
7	Percent Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems		Resale
7			UNEs
7			Combinations
7.1	Percent Mechanized Completions Returned Within 1 Day of Work Completion		Resale
7.1			UNEs
7.1			Combinations
8	Average Time to Return Mechanized Completions		Resales
8			UNEs
8			Combinations
9	Percent Rejects		CLEC caused Reject
9			Ameritech Caused Rejects (Re-flowed Orders)
10	Percent Mechanized Rejects Returned within 1 Hour of Receipt of Reject in MOR		
10.1	Percent Mechanized Rejects Returned within 1 Hour of Receipt of Order		
10.2	Percent Manual Rejects Received Electronically and Returned within 5 hours		
10.3	Percent Manual Rejects Received Manually and Returned Within 5 Hours		
11	Mean Time To Return Mechanized Rejects		
11.1	Mean Time To Return Manual Rejects that are Received Electronically via an Interface		
11.2	Mean Time to Return Manual Rejects that are Received thru the Manual Process		
12	Mechanized Provisioning Accuracy		
13	Order Process Percent Flow Through		UNE Loops
13			Resale
13			UNE Combos
13			Other
13.1	Total Order Process Flow Through		Resale
13.1			UNE Loops
13.1			LNP
13.1			LSNP
13.1			CPO (UNE-P)
Billing			
14	Billing Accuracy		Resale Monthly Recurring/Non-recurring
14			Usage/Unbundled Local Switching
14			Other Unbundled Network Elements
15	Percent of Accurate and Complete Formatted Mechanized Bills		RBS/AEBS
16	Percent of Usage Records Transmitted Correctly		
17	Billing Completeness		ACIS/CABS
18	Billing Timeliness (Wholesale Bill)		CABS
18			AEBS
19	Daily Usage Feed Timeliness		DUF
20	Unbillable Usage		
Miscellaneous Administrative			
21	Local Service Center (LSC) Average Speed of Answer		Resale
21			UNE
21.1	Average Hold Time for LSC		Resale
21.1			UNE
21.1			DSL
22	Local Service Center (LSC) Grade of Service (GOS)		Resale
22			UNE
23	Percent Busy in the Local Service Center (LSC)		Resale
23			UNE
24	Local Operations (LOC) Average Speed of Answer		
24.1	Average Hold Time for LOC		Resale
24.1			UNE
24.1			DSL
25	Local Operations Center (LOC) Grade of Service (GOS)		
26	Percent Busy in the Local Operations Center (LOC)		

Resale POTS and UNE Loop and Port Combinations Combined by AIT

Illinois Disaggregation Schedule

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
Provisioning			
27	Mean Installation Interval	POTS:	Res. - Field Work
27		POTS:	Res. - No Field Work
27		POTS:	Business - Field Work
27		POTS:	Business - No Field Work
27		POTS:	CIA Centrex - No FW (Days)
27		POTS:	CIA Centrex - FW (Days)
27		UNE Combinations:	Res. - Field Work
27		UNE Combinations:	Res. - No Field Work
27		UNE Combinations:	Business - Field Work
27		UNE Combinations:	Business - No Field Work
28	Percent Installations Completed in "X" Business Days (POTS)	POTS:	Res. - Field Work
28		POTS:	Res. - No Field Work
28		POTS:	Business - Field Work
28		POTS:	Business - No Field Work
28		POTS:	CIA Centrex - Field Work
28		POTS:	CIA Centrex - No Field Work
28		UNE Combinations:	Res. - Field Work
28		UNE Combinations:	Res. - No Field Work
28		UNE Combinations:	Business - Field Work
28		UNE Combinations:	Business - No Field Work
29	Percent Ameritech Caused Missed Due Dates	POTS:	Res. - Field Work
29		POTS:	Res. - No Field Work
29		POTS:	Business - Field Work
29		POTS:	Business - No Field Work
29		UNE Combinations:	Res. - Field Work
29		UNE Combinations:	Res. - No Field Work
29		UNE Combinations:	Business - Field Work
29		UNE Combinations:	Business - No Field Work
30	Percent Company Missed Due Dates Due to Lack of Facilities	POTS:	Business class of service % missed
30		POTS:	Business class of service % missed >30
30		POTS:	Business class of service % missed > 90
30		POTS:	Residence class of service % missed
30		POTS:	Residence class of service % missed > 30
30		POTS:	Residence class of service % missed > 90
30		UNE Combinations:	UNE Combo Residence class of service % missed
30		UNE Combinations:	UNE Combo Residence class of service % missed > 30
30		UNE Combinations:	UNE Combo Residence class of service % missed > 90
30		UNE Combinations:	UNE Combo Business class of service % missed
30		UNE Combinations:	UNE Combo Business class of service % missed > 30
30		UNE Combinations:	UNE Combo Business class of service % missed > 90
31	Average Delay Days For Missed Due Dates Due to Lack of Facilities	POTS:	Residence class of service
31		POTS:	Business class of service
31		UNE Combinations	Business class of service
31		UNE Combinations	Residence class of service
32	Average Delay Days for Ameritech Caused Missed Due Dates	POTS:	Residence class of service - FW
32		POTS:	Residence class of service - No FW
32		POTS:	Business class of service - FW
32		POTS:	Business class of service - No FW
32		UNE Combinations	Residence class of service - FW
32		UNE Combinations	Residence class of service - No FW
32		UNE Combinations	Business class of service - FW
32		UNE Combinations	Business class of service - No FW
33	Percent Ameritech Caused Missed Due Dates > 30 Days	POTS:	Residential - Field Work (FW)
33		POTS:	Residential - No Field Work (NFW)
33		POTS:	Business - Field Work (FW)
33		POTS:	Business - No Field Work (NFW)
33		UNE Combinations	Residence class of service - FW
33		UNE Combinations	Residence class of service - No FW
33		UNE Combinations	Business class of service - FW
33		UNE Combinations	Business class of service - No FW
34	Count of Orders Canceled After the Due Date Which Were Caused by Ameritech	POTS:	Residence class of service 1-30
34		POTS:	Residence class of service 31-90
34		POTS:	Residence class of service > 90
34		POTS:	Business class of service 1-30
34		POTS:	Business class of service 31-90
34		POTS:	Business class of service > 90
34		UNE Combinations	Business class of service 1-30
34		UNE Combinations	Business class of service 31-90
34		UNE Combinations	Business class of service > 90
34		UNE Combinations	Residence class of service 1-30
34		UNE Combinations	Residence class of service 31-90
34		UNE Combinations	Residence class of service > 90
34.1	Average Delay Days for Ameritech Caused Canceled Orders	POTS:	Business Class of Service
34.1		POTS:	Residence Class of Service
34.1		UNE Combinations:	Business Class of Service
34.1		UNE Combinations	Residence Class of Service
35	Percent Trouble Reports within 30 Days (1-30) of Installation	POTS:	Residence - Field Work (FW)
35		POTS:	Residence - No Field Work (NFW)
35		POTS:	Business - Field Work (FW)
35		POTS:	Business - No Field Work (NFW)
35		UNE Combinations:	Field Work (FW), aggregated
35		UNE Combinations:	Residence class of service - FW
35		UNE Combinations:	Residence class of service - No FW
35		UNE Combinations:	Business class of service - FW
35		UNE Combinations:	Business class of service - No FW
36	Percent No Access (Service Orders With No Access)	POTS:	Residence class of service
36		POTS:	Business class of service
36		UNE Combinations	Residence class of service
36		UNE Combinations	Business class of service
Resale POTS and UNE Loop and Port Combinations Combined by AIT			
Maintenance			
37	Trouble Report Rate	POTS:	Residence class of service
37		POTS:	Business class of service
37		UNE Combinations	Residence class of service
37		UNE Combinations	Business class of service
38		POTS:	Residence - Dispatch
38		POTS:	Residence - Non-Dispatch
38		POTS:	Business - Dispatch
38		POTS:	Business - Non-Dispatch
38		UNE Combo:	Residence - Dispatch
38		UNE Combo:	Residence - Non-Dispatch
38		UNE Combo:	Business - Dispatch
38		UNE Combo:	Business - Non-Dispatch
39	Receipt to Clear Duration	POTS:	Residence - Dispatch - Affecting Service
39		POTS:	Residence - Dispatch - Out of Service

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
39		POTS:	Residence - Non-Dispatch - Affecting Service
39		POTS:	Residence - Non-Dispatch- Out of Service
39		POTS:	Business - Dispatch - Affecting Service
39		POTS:	Business - Dispatch- Out of Service
39		POTS:	Business - Non-Dispatch - Affecting Service
39		POTS:	Business - Non-Dispatch - Out of Service
39		UNE Combo:	Res. - Dispatch - Affecting Service
39		UNE Combo:	Res. - Dispatch - Out of Service
39		UNE Combo:	Res. - No Dispatch - Affecting Service
39		UNE Combo:	Res. - No Dispatch - Out of Service
39		UNE Combo:	Bus. - Dispatch - Affecting Service
39		UNE Combo:	Bus. - Dispatch - Out of Service
39		UNE Combo:	Bus. - No Dispatch - Affecting Service
39		UNE Combo:	Bus. - No Dispatch - Out of Service
40	Percent Out of Service (OOS) < 24 Hours	POTS:	Residence class of service
40		POTS:	Business class of service
40		UNE Combinations	Residence class of service
40		UNE Combinations	Business class of service
41	Percent Repeat Reports - POTS	POTS:	Business class of service
41		POTS:	Residence class of service
41		UNE Combinations	Residence class of service
41		UNE Combinations	Business class of service
42	Percent No Access (Percent of Trouble Reports with No Access)	POTS:	Residence class of service
42		POTS:	Business class of service
42		UNE Combinations	Residence class of service
42		UNE Combinations	Business class of service
Resale Specials and UNE Loop and Port Combinations Combined by AIT (Excludes "Access" Orders)			
Provisioning			
43	Average Installation Interval	Resold Specials:	DD6
43		Resold Specials:	DS1
43		Resold Specials:	DS3
43		Resold Specials:	Voice Grade Private Line (VGPL)
43		Resold Specials:	ISDN BRI
43		Resold Specials:	ISDN PRI
43		Resold Specials:	Other Services Available for Resale
43		UNE Loop & Port:	ISDN
43		UNE Loop & Port:	Other Combinations
44	Percent Installations Completed within 20 Calender Days	Resold Specials:	DD6
44		Resold Specials:	DS1
44		Resold Specials:	DS3
44		Resold Specials:	Voice Grade Private Line (VGPL)
44		Resold Specials:	ISDN BRI
44		Resold Specials:	ISDN PRI
44		Resold Specials:	Other Services Available for Resale
44		UNE Loop & Port:	ISDN
44		UNE Loop & Port:	Other Combinations
45	Percent Ameritech Caused Missed Due Dates	Resold Specials:	DD6
45		Resold Specials:	DS1
45		Resold Specials:	DS3
45		Resold Specials:	Voice Grade Private Line (VGPL)
45		Resold Specials:	ISDN BRI
45		Resold Specials:	ISDN PRI
45		Resold Specials:	Other Services Available for Resale
45		UNE Loop & Port:	ISDN
45		UNE Loop & Port:	Other Combinations
46	Percent Installation Reports (Trouble Reports) Within 30 Days (1-30) of Installation	Resold Specials:	DD6
46		Resold Specials:	DS1
46		Resold Specials:	DS3
46		Resold Specials:	Voice Grade Private Line (VGPL)
46		Resold Specials:	ISDN BRI
46		Resold Specials:	ISDN PRI
46		Resold Specials:	Other Services Available for Resale
46		UNE Loop & Port:	ISDN
46		UNE Loop & Port:	Other Combinations
47	Percent Ameritech Missed Due Dates Due to Lack of Facilities	Resold Specials:	% of DD6
47		Resold Specials:	DD6 >30
47		Resold Specials:	DD6 >90
47		Resold Specials:	% of DS1
47		Resold Specials:	DS1 >30
47		Resold Specials:	DS1 >90
47		Resold Specials:	% of DS3
47		Resold Specials:	DS3 >30
47		Resold Specials:	DS3 >90
47		Resold Specials:	% of VGPL
47		Resold Specials:	VGPL >30
47		Resold Specials:	VGPL >90
47		Resold Specials:	% ISDN BRI
47		Resold Specials:	ISDN BRI (>30 Days)
47		Resold Specials:	ISDN BRI (>90 Days)
47		Resold Specials:	% ISDN PRI
47		Resold Specials:	ISDN PRI (>30 Days)
47		Resold Specials:	ISDN PRI (>90 Days)
47		Resold Specials:	% of Other Services Available for Resale
47		Resold Specials:	Other Services Available for Resale > 30
47		Resold Specials:	Other Services Available for Resale > 90
47		UNE Loop & Port:	% of ISDN
47		UNE Loop & Port:	ISDN > 30
47		UNE Loop & Port:	ISDN > 90
47		UNE Loop & Port:	% of Other Combinations
47		UNE Loop & Port:	Other Combinations > 30
47		UNE Loop & Port:	Other Combinations > 90
48	Average Delay Days for Missed Due Dates Due to Lack of Facilities	Resold Specials:	DD6
48		Resold Specials:	DS1
48		Resold Specials:	DS3
48		Resold Specials:	ISDN BRI
48		Resold Specials:	ISDN PRI
48		Resold Specials:	Voice Grade Private Line (VGPL)
48		Resold Specials:	Other Services Available for Resale
48		UNE Loop & Port:	ISDN
48		UNE Loop & Port:	Other Combinations
49	Average Delay Days for Ameritech Caused Missed Due Dates	Resold Specials:	DD6
49		Resold Specials:	DS1
49		Resold Specials:	DS3
49		Resold Specials:	Voice Grade Private Line (VGPL)
49		Resold Specials:	ISDN BRI
49		Resold Specials:	ISDN PRI

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
49		*Resold Specials:*	Other Services Available for Resale
49		*UNE Loop & Port:*	ISDN
49		*UNE Loop & Port:*	Other Combinations
50	Percent Ameritech Caused Missed Due Dates > 30 Days	*Resold Specials:*	DDS
50		*Resold Specials:*	DS1
50		*Resold Specials:*	DS3
50		*Resold Specials:*	Voice Grade Private Line (VGPL)
50		*Resold Specials:*	ISDN BRI
50		*Resold Specials:*	ISDN PRI
50		*Resold Specials:*	Other Services Available for Resale
50		*UNE Loop & Port:*	ISDN
50		*UNE Loop & Port:*	Other Combinations
51	Count of Orders Canceled After the Due Dates That Were Caused by Ameritech	*Resold Specials:*	DDS > 1-30 Days
51		*Resold Specials:*	DDS > 31-90
51		*Resold Specials:*	DDS > 90
51		*Resold Specials:*	DS1 > 1-30
51		*Resold Specials:*	DS1 > 31-90
51		*Resold Specials:*	DS1 > 90
51		*Resold Specials:*	DS3 > 1-30
51		*Resold Specials:*	DS3 > 31-90
51		*Resold Specials:*	DS3 > 90
51		*Resold Specials:*	VGPL > 1-30
51		*Resold Specials:*	VGPL > 31-90
51		*Resold Specials:*	VGPL > 90
51		*Resold Specials:*	ISDN BRI > 1-30
51		*Resold Specials:*	ISDN BRI > 31-90
51		*Resold Specials:*	ISDN BRI > 90
51		*Resold Specials:*	ISDN PRI > 1-30
51		*Resold Specials:*	ISDN PRI > 31-90
51		*Resold Specials:*	ISDN PRI > 90
51		*Resold Specials:*	Other Services > 1-30
51		*Resold Specials:*	Other Services > 31-90
51		*Resold Specials:*	Other Services > 90
51		*UNE Loop & Port:*	ISDN > 1-30
51		*UNE Loop & Port:*	ISDN > 31-90
51		*UNE Loop & Port:*	ISDN > 90
51		*UNE Loop & Port:*	Other Combinations > 1-30
51		*UNE Loop & Port:*	Other Combinations > 31-90
51		*UNE Loop & Port:*	Other Combinations > 90
51.1	Average Delay Days for Ameritech Caused Canceled Orders	*Resold Specials:*	DDS
51.1		*Resold Specials:*	DS1
51.1		*Resold Specials:*	DS3
51.1		*Resold Specials:*	Voice Grade Private Line (VGPL)
51.1		*Resold Specials:*	ISDN - BRI
51.1		*Resold Specials:*	ISDN - PRI
51.1		*Resold Specials:*	Other Services Available for Resale
51.1		*UNE Loop & Port:*	ISDN
51.1		*UNE Loop & Port:*	Other Combinations
Resale Specials and UNE Loop and Port Combinations Combined by AIT (Excludes "Access" Orders)			
Maintenance (Specials are treated as Out of Service repair reports. There is No classification or disaggregation of Affecting Service.)			
52	Mean Time to Restore	*Resold Specials:*	DDS (hours)
52		*Resold Specials:*	DS1 (hours)
52		*Resold Specials:*	DS3 (hours)
52		*Resold Specials:*	Voice Grade Private Line (hours)
52		*Resold Specials:*	ISDN BRI
52		*Resold Specials:*	ISDN PRI
52		*Resold Specials:*	Other Services Available for Resale (hours)
52		*UNE Loop & Port:*	ISDN (hours)
52		*UNE Loop & Port:*	Other Combinations (hours)
53	Percent Repeat Reports	*Resold Specials:*	DDS
53		*Resold Specials:*	DS1
53		*Resold Specials:*	DS3
53		*Resold Specials:*	Voice Grade Private Line (VGPL)
53		*Resold Specials:*	ISDN BRI
53		*Resold Specials:*	ISDN PRI
53		*Resold Specials:*	Other Services Available for Resale
53		*UNE Loop & Port:*	ISDN
53		*UNE Loop & Port:*	Other Combinations
54	Failure Frequency	*Resold Specials:*	DDS
54		*Resold Specials:*	DS1
54		*Resold Specials:*	DS3
54		*Resold Specials:*	Voice Grade Private Line (VGPL)
54		*Resold Specials:*	ISDN BRI
54		*Resold Specials:*	ISDN PRI
54		*Resold Specials:*	Other Services Available for Resale
54		*UNE Loop & Port:*	ISDN
54		*UNE Loop & Port:*	Other Combinations
Unbundled Network Elements (UNEs)			
Provisioning			
55	Average Installation Interval	*UNEs*	2 Wire Analog (1-10)
55		*UNEs*	2 Wire Analog (11-20)
55		*UNEs*	2 Wire Analog (20+)
55		*UNEs*	Digital (1-10)
55		*UNEs*	Digital (11-20)
55		*UNEs*	Digital (20+)
55		*UNEs*	DS1 Loop (includes PRI)
55		*UNEs*	Switch Ports - Analog Port
55		*UNEs*	Switch Ports - BRI Port (1-50)
55		*UNEs*	Switch Ports - BRI Port (50+)
55		*UNEs*	Switch Ports - PRI Port (1-20)
55		*UNEs*	Switch Ports - PRI Port (20+)
55		*UNEs*	DS1 Trunk Ports (1-10)
55		*UNEs*	DS1 Trunk Ports (11-20)
55		*UNEs*	DS1 Trunk Ports (20+)
55		*UNEs*	Dedicated Transport - DS0 (1-10)
55		*UNEs*	Dedicated Transport - DS1 (1-10)
55		*UNEs*	Dedicated Transport - DS3 (1-10)
55		*UNEs*	Dedicated Transport - DS0 (11-20)
55		*UNEs*	Dedicated Transport - DS1 (11-20)
55		*UNEs*	Dedicated Transport - DS3 (11-20)
55		*UNEs*	Dedicated Transport - DS0 (20+)
55		*UNEs*	Dedicated Transport - DS1 (20+)
55		*UNEs*	Dedicated Transport - DS3 (20+)
55		*UNEs*	INP (1-10)
55		*UNEs*	INP (11-20)
55		*UNEs*	INP (20+)

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
55.1	Average Installation Interval - DSL	UNEs	Loops w/ Line Sharing, Requiring Conditioning
55.1		UNEs	Loops w/ Line Sharing, Requiring No Conditioning
55.1		UNEs	Loops w/out Line Sharing, Requiring Conditioning
55.1		UNEs	Loops w/out Line Sharing, Requiring No Conditioning
55.1		UNEs	Broadband Service Product
55.2	Average Installation Interval for Loop With LNP	UNEs	Coordinated Hot Cuts
55.2		UNEs	Loop with LNP (1-10)
55.2		UNEs	Loop with LNP (11-20)
55.3	Loops conditioned based on pre-qualification data	UNEs	Loops between 12,000 feet and 17,500 feet
55.3		UNEs	Loops over 17,500 feet
56	Percent Installations Completed within "X" Days	UNEs	2 Wire Analog (1-10)
56		UNEs	2 Wire Analog (11-20)
56		UNEs	2 Wire Analog (20+)
56		UNEs	Digital (1-10)
56		UNEs	Digital (11-20)
56		UNEs	Digital (20+)
56		UNEs	DS1 Loop (includes PRI) - 3 Days
56		UNEs	Switch Ports - Analog Port
56		UNEs	Switch Ports - BRI Port (1-50)
56		UNEs	Switch Ports - BRI Port (50+)
56		UNEs	Switch Ports - PRI Port (1-20)
56		UNEs	Switch Ports - PRI Port (20+)
56		UNEs	DS1 Trunk Ports (1-10)
56		UNEs	DS1 Trunk Ports (11-20)
56		UNEs	DS1 Trunk Ports (20+)
56		UNEs	Dedicated Transport - DS0 (1-10)
56		UNEs	Dedicated Transport - DS1 (1-10)
56		UNEs	Dedicated Transport - DS3 (1-10)
56		UNEs	Dedicated Transport - DS0 (11-20)
56		UNEs	Dedicated Transport - DS1 (11-20)
56		UNEs	Dedicated Transport - DS3 (11-20)
56		UNEs	Dedicated Transport - DS0 (20+)
56		UNEs	Dedicated Transport - DS1 (20+)
56		UNEs	Dedicated Transport - DS3 (20+)
56		UNEs	INP (1-10) - Technically Infeasible
56		UNEs	INP (11-20) - Technically Infeasible
56		UNEs	INP (20+) - Technically Infeasible
56		UNEs	ASDL
57	Average Response Time for Loop Make-Up Information	UNEs	Other DSL
57		UNEs	8.0 dB Loop (w/ test access)
58	Percent Ameritech Caused Missed Due Dates	UNEs	8.0 dB Loop (w/o test access)
58		UNEs	5.0 dB Loop (w/ test access)
58		UNEs	5.0 dB Loop (w/o test access)
58		UNEs	BRI Loop w/ test access
58		UNEs	ISDN BRI Port
58		UNEs	DS1 Loop w/ test access
58		UNEs	DS1 Dedicated Transport
58		UNEs	Subtending Channel (23B)
58		UNEs	Subtending Channel (1D)
58		UNEs	Analog Trunk Port
58		UNEs	Subtending Digital Direct Combination Trunks
58		UNEs	DS3 Dedicated Transport
58		UNEs	Dark Fiber
58		UNEs	DSL Loops w/ Line Sharing
58		UNEs	DSL Loops w/out Line Sharing
58		UNEs	Broadband Service Product
59	Percent Trouble Reports Within 30 Days (1-30) of Installation	UNEs	8.0 dB Loop (w/ test access)
59		UNEs	8.0 dB Loop (w/o test access)
59		UNEs	5.0 dB Loop (w/ test access)
59		UNEs	5.0 dB Loop (w/o test access)
59		UNEs	BRI Loop w/ test access
59		UNEs	ISDN BRI Port
59		UNEs	DS1 Loop w/ test access
59		UNEs	DS1 Dedicated Transport
59		UNEs	Subtending Channel (23B)
59		UNEs	Subtending Channel (1D)
59		UNEs	Analog Trunk Port
59		UNEs	Subtending Digital Direct Combination Trunks
59		UNEs	DS3 Dedicated Transport
59		UNEs	Dark Fiber
59		UNEs	DSL Loops w/ Line Sharing
59		UNEs	DSL Loops w/out Line Sharing
59		UNEs	Broadband Service Product
60	Percent Missed Due Dates Due To Lack Of Facilities	UNEs	% of 8.0 dB Loop (w/ test access)
60		UNEs	8.0 dB Loop (w/ test access) > 30
60		UNEs	8.0 dB Loop (w/ test access) > 90
60		UNEs	% of 8.0 dB Loop (w/o test access)
60		UNEs	8.0 dB Loop (w/o test access) > 30
60		UNEs	8.0 dB Loop (w/o test access) > 90
60		UNEs	% of 5.0 dB Loop (w/ test access)
60		UNEs	5.0 dB Loop (w/ test access) > 30
60		UNEs	5.0 dB Loop (w/ test access) > 90
60		UNEs	% of 5.0 dB Loop (w/o test access)
60		UNEs	5.0 dB Loop (w/o test access) > 30
60		UNEs	5.0 dB Loop (w/o test access) > 90
60		UNEs	% of BRI Loop w/ test access
60		UNEs	BRI Loop w/ test access > 30
60		UNEs	BRI Loop w/ test access > 90
60		UNEs	% of ISDN BRI Port
60		UNEs	ISDN BRI Port > 30
60		UNEs	ISDN BRI Port > 90
60		UNEs	% of DS1 Loop w/ test access
60		UNEs	DS1 Loop w/ test access > 30
60		UNEs	DS1 Loop w/ test access > 90
60		UNEs	% of DS1 Dedicated Transport
60		UNEs	DS1 Dedicated Transport > 30
60		UNEs	DS1 Dedicated Transport > 90
60		UNEs	% of Subtending Channel (23B)
60		UNEs	Subtending Channel (23B) > 30
60		UNEs	Subtending Channel (23B) > 90
60		UNEs	% of Subtending Channel (1D)
60		UNEs	Subtending Channel (1D) > 30
60		UNEs	Subtending Channel (1D) > 90
60		UNEs	% of Analog Trunk Port
60		UNEs	Analog Trunk Port > 30
60		UNEs	Analog Trunk Port > 90
60		UNEs	% of Subtending Digital Direct Combination Trunks

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
60		UNEs	Subtending Digital Direct Combination Trunks > 30
60		UNEs	Subtending Digital Direct Combination Trunks > 90
60		UNEs	% of DS3 Dedicated Transport
60		UNEs	DS3 Dedicated Transport > 30
60		UNEs	DS3 Dedicated Transport > 90
60		UNEs	% of Dark Fiber
60		UNEs	Dark Fiber > 30
60		UNEs	Dark Fiber > 90
60		UNEs	% of DSL Loops with Line Sharing
60		UNEs	DSL Loops > 30 with Line Sharing
60		UNEs	DSL Loops > 90 with Line Sharing
60		UNEs	% of DSL Loops w/out Line Sharing
60		UNEs	DSL Loops > 30 w/out Line Sharing
60		UNEs	DSL Loops > 90 w/out Line Sharing
60		UNEs	Broadband Service Product
61	Average Delay Days for Missed Due Dates Due to Lack of Facilities	UNEs	8.0 dB Loop (w/ test access)
61		UNEs	8.0 dB Loop (w/o test access)
61		UNEs	5.0 dB Loop (w/ test access)
61		UNEs	5.0 dB Loop (w/o test access)
61		UNEs	BRI Loop w/ test access
61		UNEs	ISDN BRI Port
61		UNEs	DS1 Loop w/ test access
61		UNEs	DS1 Dedicated Transport
61		UNEs	Subtending Channel (23B)
61		UNEs	Subtending Channel (1D)
61		UNEs	Analog Trunk Port
61		UNEs	Subtending Digital Direct Combination Trunks
61		UNEs	DS3 Dedicated Transport
61		UNEs	Dark Fiber
61		UNEs	DSL Loops w/ Line Sharing
61		UNEs	DSL Loops w/out Line Sharing
61		UNEs	Broadband Service Product
62	Average Delay Days for Ameritech Caused Missed Due Dates	UNEs	8.0 dB Loop (w/ test access)
62		UNEs	8.0 dB Loop (w/o test access)
62		UNEs	5.0 dB Loop (w/ test access)
62		UNEs	5.0 dB Loop (w/o test access)
62		UNEs	BRI Loop w/ test access
62		UNEs	ISDN BRI Port
62		UNEs	DS1 Loop w/ test access
62		UNEs	DS1 Dedicated Transport
62		UNEs	Subtending Channel (23B)
62		UNEs	Subtending Channel (1D)
62		UNEs	Analog Trunk Port
62		UNEs	Subtending Digital Direct Combination Trunks
62		UNEs	DS3 Dedicated Transport
62		UNEs	Dark Fiber
62		UNEs	DSL Loops w/ Line Sharing
62		UNEs	DSL Loops w/out Line Sharing
62		UNEs	Broadband Service Product
63	Percent Ameritech Caused Missed Due Dates > 30 Days	UNEs	8.0 dB Loop (w/ test access)
63		UNEs	8.0 dB Loop (w/o test access)
63		UNEs	5.0 dB Loop (w/ test access)
63		UNEs	5.0 dB Loop (w/o test access)
63		UNEs	BRI Loop w/ test access
63		UNEs	ISDN BRI Port
63		UNEs	DS1 Loop w/ test access
63		UNEs	DS1 Dedicated Transport
63		UNEs	Subtending Channel (23B)
63		UNEs	Subtending Channel (1D)
63		UNEs	Analog Trunk Port
63		UNEs	Subtending Digital Direct Combination Trunks
63		UNEs	DS3 Dedicated Transport
63		UNEs	Dark Fiber
63		UNEs	DSL Loops w/ Line Sharing
63		UNEs	DSL Loops w/out Line Sharing
63		UNEs	Broadband Service Product
64	Count of Orders Canceled After the Due Date Which Were Caused by Ameritech	UNEs	8.0 dB Loop (w/ test access) 1 - 30
64		UNEs	8.0 dB Loop (w/ test access) 31 -90
64		UNEs	8.0 dB Loop (w/ test access) > 90
64		UNEs	8.0 dB Loop (w/o test access) 1 -30
64		UNEs	8.0 dB Loop (w/o test access) (31-90 days)
64		UNEs	8.0 dB Loop (w/o test access) > 90
64		UNEs	5.0 dB Loop (w/ test access) 1 -30
64		UNEs	5.0 dB Loop (w/ test access)31-90
64		UNEs	5.0 dB Loop (w/ test access) > 90
64		UNEs	5.0 dB Loop (w/o test access)1 - 30
64		UNEs	5.0 dB Loop (w/o test access) 31-90 days
64		UNEs	5.0 dB Loop (w/o test access) > 90
64		UNEs	BRI Loop w/ test access 1 - 30
64		UNEs	BRI Loop w/ test access 31 - 90
64		UNEs	BRI Loop w/ test access > 90
64		UNEs	ISDN BRI Port (1 - 30 days)
64		UNEs	ISDN BRI Port (31 - 90 days)
64		UNEs	ISDN BRI Port (> 90 days)
64		UNEs	DS1 Loop w/ test access (1 - 30)
64		UNEs	DS1 Loop w/ test access (31 - 90)
64		UNEs	DS1 Loop w/ test access (> 90)
64		UNEs	DS1 Dedicated Transport (1 - 30)
64		UNEs	DS1 Dedicated Transport (31 -90)
64		UNEs	DS1 Dedicated Transport (>90)
64		UNEs	Subtending Channel (23B) (1-30)
64		UNEs	Subtending Channel (23B) (31-90)
64		UNEs	Subtending Channel (23B) (> 90)
64		UNEs	Subtending Channel (1D) (1-30)
64		UNEs	Subtending Channel (1D) (31-90)
64		UNEs	Subtending Channel (1D) (> 90)
64		UNEs	Analog Trunk Port (1-30 days)
64		UNEs	Analog Trunk Port (31-90)
64		UNEs	Analog Trunk Port (> 90)
64		UNEs	Subtending Digital Direct Combination Trunks (1-30 days)
64		UNEs	Subtending Digital Direct Combination Trunks (31-90 days)
64		UNEs	Subtending Digital Direct Combination Trunks (> 90 days)
64		UNEs	Dedicated Transport (1-30 days)
64		UNEs	DS3 Dedicated Transport (31-90)
64		UNEs	DS3 Dedicated Transport (> 90)
64		UNEs	Dark Fiber (1 - 30 days)

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
64		UNEs	Dark Fiber (31 - 90 days)
64		UNEs	Dark Fiber (> 90 days)
64		UNEs	DSL Loops (1 - 30 days)
64		UNEs	DSL Loops (31-90 days)
64		UNEs	DSL Loops (>90 days)
64.1	Average Delay Days for Ameritech Caused Canceled Orders	UNEs	8.0 dB Loop (w/ test access)
64.1		UNEs	8.0 dB Loop (w/o test access)
64.1		UNEs	5.0 dB Loop (w/ test access)
64.1		UNEs	5.0 dB Loop (w/o test access)
64.1		UNEs	BRI Loop w/ test access
64.1		UNEs	ISDN BRI Port
64.1		UNEs	DS1 Loop w/ test access
64.1		UNEs	DS1 Dedicated Transport
64.1		UNEs	Subtending Channel (23B)
64.1		UNEs	Subtending Channel (1D)
64.1		UNEs	Analog Trunk Port
64.1		UNEs	Subtending Digital Direct Combination Trunks
64.1		UNEs	DS3 Dedicated Transport
64.1		UNEs	Dark Fiber
64.1		UNEs	DSL Loops
Unbundled Network Elements (UNEs)			
Maintenance			
65	Trouble Report Rate	UNEs	8.0 dB Loop (w/ test access)
65		UNEs	8.0 dB Loop (w/o test access)
65		UNEs	5.0 dB Loop (w/ test access)
65		UNEs	5.0 dB Loop (w/o test access)
65		UNEs	BRI Loop w/ test access
65		UNEs	ISDN BRI Port
65		UNEs	DS1 Loop w/ test access
65		UNEs	DS1 Dedicated Transport
65		UNEs	Subtending Channel (23B)
65		UNEs	Subtending Channel (1D)
65		UNEs	Analog Trunk Port
65		UNEs	Subtending Digital Direct Combination Trunks
65		UNEs	DS3 Dedicated Transport
65		UNEs	Dark Fiber
65		UNEs	Interconnection Trunks
65		UNEs	DSL Loops w/ Line Sharing
65		UNEs	DSL Loops w/out Line Sharing
65		UNEs	Broadband Service Product
66	Percent Missed Repair Commitments	UNEs	2-Wire Analog 8dB Loop
66		UNEs	DSL Line Sharing
66		UNEs	Broadband Service Product
67	Mean Time to Restore	UNEs	8.0 dB Loop (w/ test access) - Dispatch
67		UNEs	8.0 dB Loop (w/ test access) - No Dispatch -
67		UNEs	8.0 dB Loop (w/o test access) - Dispatch
67		UNEs	8.0 dB Loop (w/o test access) -
67		UNEs	5.0 dB Loop (w/ test access) - Dispatch
67		UNEs	5.0 dB Loop (w/ test access) - No Dispatch
67		UNEs	5.0 dB Loop (w/o test access) - Dispatch
67		UNEs	5.0 dB Loop (w/o test access) - No Dispatch
67		UNEs	BRI Loop w/ test access - Dispatch
67		UNEs	BRI Loop w/ test access - No Dispatch
67		UNEs	ISDN BRI Port - Dispatch
67		UNEs	ISDN BRI Port - No Dispatch
67		UNEs	DS1 Loop w/ test access - Dispatch
67		UNEs	DS1 Loop w/ test access - No Dispatch
67		UNEs	DS1 Dedicated Transport - Dispatch
67		UNEs	DS1 Dedicated Transport - No Dispatch
67		UNEs	Subtending Channel (23B) - Dispatch
67		UNEs	Subtending Channel (23B) - No Dispatch
67		UNEs	Subtending Channel (1D) - Dispatch
67		UNEs	Subtending Channel (1D) - No Dispatch
67		UNEs	Analog Trunk Port - Dispatch
67		UNEs	Analog Trunk Port - No Dispatch
67		UNEs	Subtending Digital Direct Combination Trunks - Dispatch
67		UNEs	Subtending Digital Direct Combination Trunks - No Dispatch
67		UNEs	DS3 Dedicated Transport - Dispatch
67		UNEs	DS3 Dedicated Transport - No Dispatch
67		UNEs	Dark Fiber - Dispatch
67		UNEs	Dark Fiber - No Dispatch
67		UNEs	DSL Loops - Dispatch w/ Line Sharing
67		UNEs	DSL Loops - Dispatch w/out Line Sharing
67		UNEs	DSL Loops - No Dispatch - w/ Line Sharing
67		UNEs	DSL Loops - No Dispatch - w/out Line Sharing
67		UNEs	Broadband Service Product
68	Percent Out of Service (OOS) < "24" Hours	UNEs	2-Wire Analog 8dB Loop
69	Percent Repeat Reports	UNEs	8.0 dB Loop (w/ test access)
69		UNEs	8.0 dB Loop (w/o test access)
69		UNEs	5.0 dB Loop (w/ test access)
69		UNEs	5.0 dB Loop (w/o test access)
69		UNEs	BRI Loop w/ test access
69		UNEs	ISDN BRI Port
69		UNEs	DS1 Loop w/ test access
69		UNEs	DS1 Dedicated Transport
69		UNEs	Subtending Channel (23B)
69		UNEs	Subtending Channel (1D)
69		UNEs	Analog Trunk Port
69		UNEs	Subtending Digital Direct Combination Trunks
69		UNEs	DS3 Dedicated Transport
69		UNEs	Dark Fiber
69		UNEs	Interconnection Trunks
69		UNEs	DSL Loops - No Dispatch - w/ Line Sharing
69		UNEs	DSL Loops - No Dispatch - w/out Line Sharing
69		UNEs	Broadband Service Product
Trunk Measurements			
70	Percent Trunk Blockage (Call Blockage)		AIT end office to CLEC end office
70			AIT tandem to CLEC end office trunk blockage
70.1	Trunk Blockage Exclusions		
70.2	Percentage of Trunk Blockage (Trunk Groups)		AIT end office to CLEC end office
70.2			AIT tandem to CLEC end office trunk blockage
71	Common Transport Trunk Blockage		Common trunk groups where CLECs share ILEC trunks
71			Common trunk groups for CLECs Not shared by the ILEC.
72	Distribution of Common Transport Trunk Groups >2%		>=2%, & <= 2.99%
72			>= 3%, & <= 3.99%
72			>= 4%, & <= 5.99%
72			>= 6%, & <= 9.99%
72			>= 10%

Illinois Disaggregation Schedule

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
73	Percent Missed Due Dates - Interconnection Trunks		911
73			OS/DA
73			SS7 links
73			Interconnection Trunks
74	Average Delay Days for Missed Due Dates - Interconnection Trunks		911
74			OS/DA
74			SS7 links
74			Interconnection Trunks
75	Percent Ameritech Caused Missed Due Dates > 30 Days - Interconnection Trunks		911
75			OS/DA
75			SS7 links
75			Interconnection Trunks
76	Average Trunk Restoration Interval - Interconnection Trunks		911
76			OS/DA
76			SS7 links
76			Interconnection Trunks
77	Average Trunk Restoration Interval for Service Affecting Trunk Groups	Tandem trunk groups	911
77		Tandem trunk groups	OS/DA
77		Tandem trunk groups	SS7 links
77		Tandem trunk groups	Interconnection Trunks
77		Non-Tandem trunk groups	911
77		Non-Tandem trunk groups	OS/DA
77		Non-Tandem trunk groups	SS7 links
77		Non-Tandem trunk groups	Interconnection Trunks
78	Average Interconnection Trunk Installation Interval		Interconnection Trunks
78			SS7 links
78			OS/DA
78			911 Trunks
OS/DA Center Responsiveness			
79	Directory Assistance Grade of Service		% of DA calls answered < 1.5
79			% of DA calls answered < 2.5
79			% of DA calls answered > 7.5
79			% of DA calls answered > 10.0
79			% of DA calls answered > 15.0
79			% of DA calls answered > 20.0
79			% of DA calls answered > 25.0
80	Directory Assistance Average Speed of Answer		
81	Operator Services Grade of Service		% of OS calls answered < 1.5
81			% of OS calls answered < 2.5
81			% of OS calls answered > 7.5
81			% of OS calls answered > 10.0
81			% of OS calls answered > 15.0
81			% of OS calls answered > 20.0
81			% of OS calls answered > 25.0
82	Operator Services Speed of Answer		
83	Percent Calls Abandoned		OS
83			DA
84	Percent Calls Deflected		OS
84			DA
85	Average Work Time		OS
85			DA
86	Non-Call Busy Work Volumes		
Interim Number Portability (INP)			
87	Percentage Installations Completed Within "X" (3, 7, 10) Days - Technically Infeasible		
88	Average INP Installation Interval - Technically Infeasible		
89	Percentage INP Only I-Reports Within 30 Days - Technically Infeasible		
90	Percent Missed Due Dates (INP Only) - Technically Infeasible		
Local Number Portability (LNP)			
91	Percentage of LNP Only Due Dates within Industry Guidelines		NXXs previously opened
91			NXX new
92	Percentage of Time the Old Service Provider Releases the Subscriptant Prior to the Expiration of the Second 9-Hour (T2) Timer		
93	Percentage of Customer Account Restructured Prior to LNP Due Date		
94	Percent FOCs Received Within "X" Hours - Measured in Clock Hours or business hours	*Manual Requests*	LNP Only (1-19) < 24 clock hours
94		*Manual Requests*	LNP Only (1-19) < 24 clock hours
94		*Manual Requests*	LNP with Loop (1-19) < 24 clock hours
94		*Manual Requests*	LNP with Loop (1-19) < 24 clock hours
94		*Manual Requests*	LNP Only (20+ Loops) < 48 clock hours
94		*Manual Requests*	LNP Only (20+ Loops) < 48 clock hours
94		*Manual Requests*	LNP with Loop (20+ Loops) < 48 clock hours
94		*Manual Requests*	LNP with Loop (20+ Loops) < 48 clock hours
94		*Manual Requests*	LNP Complex Business (1-19 Lines) < 24clock hours
94		*Manual Requests*	LNP Complex Business (1-19 Lines) < 24clock hours
94		*Manual Requests*	LNP Complex Business (20-50 Lines) < 48 clock hours
94		*Manual Requests*	LNP Complex Business (20-50 Lines) < 48 clock hours
94		*Manual Requests*	LNP Complex Business (50+ Lines) w/in 24 clock hours
94		*Manual Requests*	LNP Complex Business (50+ Lines) w/in 24 clock hours
94		*Electronic Requests*	Simple Residence and Business LNP Only (1-19) - Manually Processed < 5 business hours
94		*Electronic Requests*	Simple Residence and Business LNP Only (1-19) - Manually Processed < 5 business hours
94		*Electronic Requests*	Simple Residence and Business LNP Only (1-19) - Electronically Processed < 2 business hours
94		*Electronic Requests*	Simple Residence and Business LNP Only (1-19) - Electronically Processed < 2 business hours
94		*Electronic Requests*	LNP with Loop (1-19) - Manually Processed < 5 business hours
94		*Electronic Requests*	LNP with Loop (1-19) - Manually Processed < 5 business hours
94		*Electronic Requests*	LNP with Loop (1-19) - Electronically Processed < 2 business hours
94		*Electronic Requests*	LNP with Loop (1-19) - Electronically Processed < 2 business hours
94		*Electronic Requests*	LNP Only (20+ Loops) < 48 clock hours
94		*Electronic Requests*	LNP Only (20+ Loops) < 48 clock hours
94		*Electronic Requests*	LNP with Loop (20+ Loops) < 48 clock hours
94		*Electronic Requests*	LNP with Loop (20+ Loops) < 48 clock hours
94		*Electronic Requests*	LNP Complex Business (1-19 Lines) < 24clock hours
94		*Electronic Requests*	LNP Complex Business (1-19 Lines) < 24clock hours
94		*Electronic Requests*	LNP Complex Business (20-50 Lines) < 48 clock hours
94		*Electronic Requests*	LNP Complex Business (20-50 Lines) < 48 clock hours
94		*Electronic Requests*	LNP Complex Business (50+ Lines) w/in 24 clock hours
94		*Electronic Requests*	LNP Complex Business (50+ Lines) w/in 24 clock hours
94.1	The average time to return FOC from receipt of complete and accurate service request to return of confirmation to CLEC	*Manual Requests*	LNP Only (1 - 19 Lines)
94.1		*Manual Requests*	LNP Only (20+ Lines)
94.1		*Manual Requests*	LNP Complex Bus (1 - 19 Lines)
94.1		*Manual Requests*	LNP Complex Bus (20 - 50 Lines)
94.1		*Manual Requests*	LNP Complex Bus (50+ Lines)
94.1		*Manual Requests*	LNP W/Loop (1- 19 Loops)

Illinois Disaggregation Schedule

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
94.1		*Manual Requests*	LNP W/Loop (20+ Loops)
94.1		*Electronic Requests*	Res & Bus LNP Only (1 - 19 Lines) - Manually Processed
94.1		*Electronic Requests*	Res & Bus LNP Only (1 - 19 Lines) - Electronically Processed
94.1		*Electronic Requests*	LNP Only (20+ Lines)
94.1		*Electronic Requests*	LNP Complex Bus (1 - 19 Lines)
94.1		*Electronic Requests*	LNP Complex Bus (20 - 50 Lines)
94.1		*Electronic Requests*	LNP Complex Bus (50+ Lines)
94.1		*Electronic Requests*	Res & Bus LNP W/Loop (1 - 19 Loops)
94.1		*Electronic Requests*	LNP W/Loop (20+ Loops)
95	Average Response Time for Non-Mechanized Rejects Returned With Complete and Accurate Codes		LNP Only
95			LNP w/ Loop
96	Percentage Pre-Mature Disconnects for LNP Orders		LNP Only
96			LNP w/ Loop
97	Percentage of Time Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date		LNP Only
97			LNP w/ Loop
98	Percent Trouble LNP (i-Reports) in 30 Days of Installation		
99	Average Delay Days for Ameritech Missed Due Dates		LNP Only
100	Average Time of Out of Service for LNP Conversions		
101	Percent Out of Service < 60 Minutes		
911 Update & Accuracy			
102	Average Time to Clear Errors		
103	Percent Accuracy for 911 Database Updates		
104	Average Time Required to Update 911 Database (Facility Based Providers)		
104.1	The Average Time It Takes To Unlock the 911 Record		
Poles, Conduit and Rights of Ways			
105	Percentage of Requests Processed Within 35 Days		
106	Average Days Required to Process a Request		
Collocation Measurements			
107	Percentage Missed Collocation Due Dates		Physical
107			Virtual
107			Additions
107			Cageless
108	Average Delay Days for Ameritech Missed Due Dates		Physical
108			Virtual
108			Additions
108			Cageless
109	Percent of Requests Processed Within the Established Timelines		Physical
109			Virtual
109			Additions
109			Cageless
Directory Assistance Database			
110	Percentage of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs		Electronic Orders
110			Manual Orders
111	Average Update Interval for DA Database for Facility Based CLECs (hours)		Electronic Orders
111			Manual Orders
112	Percentage DA Database Accuracy for Manual Updates		
113	Percentage of Electronic Updates that Flow Through the update Process Without Manual Intervention		
Coordinated Customer Conversions			
114	Percentage of Premature Disconnects (Coordinated Cutovers)		LNP
114			LNP w/ loop
114.1	CHC LNP w/ Loop Provisioning Interval		CHC - LNP with Loop < 10 lines
114.1			CHC - LNP with Loop 10 - 24 lines
115	Percentage of Ameritech Caused Delayed Coordinated Cutovers	*LNP*	> 30 minutes
115		*LNP*	> 60 minutes
115		*LNP*	> 120 minutes
115		*LNP w/ LINE Loop*	> 30 minutes
115		*LNP w/ LINE Loop*	> 60 minutes
115		*LNP w/ LINE Loop*	> 120 minutes
115.1	Percent Provisioning Trouble Reports (PTR)		CHC
115.2	Mean Time to Restore - Provisioning Trouble Report (PTR)		CHC
116	Percentage of Missed Mechanized INP Conversions - Technically Infeasible		
NXX			
117	Percent NXXs Loaded and Tested Prior to the Effective Date		
118	Average Delay Days for NXX Loading and Testing		
119	Mean Time to Repair		
Bona Fide Request Process (BFRs)			
120	Percentage of Requests Processed Within 30 Business Days		
121	Percentage of Quotes Provided for Authorized BFRs Within 45 Business Days		
Original Michigan Order Measures			
MI 1	Percentage of Orders Given Jeopardy Notices		POTS - Residence Class of Service - Field Work
MI 1			POTS - Residence Class of Service - No Field Work
MI 1			POTS - Business Class of Service - Field Work
MI 1			POTS - Business Class of Service - No Field Work
MI 1			Resale Specials - Field Work
MI 1			Resale Specials - No Field Work
MI 1			Unbundled Loops with LNP
MI 1			Unbundled Loops without LNP
MI 1			Unbundled Local Switching
MI 1			UNE Combos
MI 2	Percentage of Orders Given Jeopardy Notices within 24 Hours of the Due Date		POTS - Residence Class of Service - Field Work
MI 2			POTS - Residence Class of Service - No Field Work
MI 2			POTS - Business Class of Service - Field Work
MI 2			POTS - Business Class of Service - No Field Work
MI 2			Resale Specials - Field Work
MI 2			Resale Specials - No Field Work
MI 2			Unbundled Loops with LNP
MI 2			Unbundled Loops without LNP
MI 2			Unbundled Local Switching
MI 2			UNE Combos
MI 3	Coordination Conversions Outside of Interval		Unbundled Loops
MI 4	Average Time to Provide a Collocation Arrangement		Physical Collocation
MI 4			Virtual Collocation
MI 5	Structure Requests Completed Outside of Interval		Information Access
MI 5			Field Survey
MI 5			Make Ready
New Measures			
MI 9	Percentage Missing FOCs		Resale
MI 9			UNE (Loops, LNP, and LSNP)
MI 9			UNE-P
MI 10	Percent Time-out Transactions		Address Verification
MI 10			Request for Telephone Number
MI 10			Request for Customer Service Record
MI 10			Service Availability

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
MI 10			Dispatch Required / Service Appointment Scheduling (Due Date)
MI 10			PIC
MI 10			FAV / SAV
MI 10			DSL Loop Qualification
MI 10			NC/NCI
MI 10			CFA Availability
MI 10			
MI 11	Average Interface Outage Notification		
MI 12	Average Time to Clear Service Order Errors		Resale
MI 12			UNE P
MI 13	Percent Loss Notification within 1 Hour of Service Order Completion		Resale
MI 13			UNE Loops
MI 13			UNP
MI 13			UNE P
MI 14	Percent Completion Notifications Returned within "X" Hours of Completion of Maintenance Trouble Ticket		Resale Manual < 24 Hours
MI 14			Resale Electronic < 1 Hour
MI 14			UNE Loops Manual < 24 Hours
MI 14			UNE Loops Electronic < 1 Hour
MI 14			UNE P Manual < 24 Hours
MI 14			UNE P Electronic < 1 Hour
MI 15	Change Management		Changes to Existing Interfaces - Category 1 - Gateway >= 110 days
MI 15			Changes to Existing Interfaces - Category 2 - GUI >= 14 days
MI 15			Introductions - Category 1 - Gateway >= 110 days
MI 15			Introductions - Category 2 - GUI >= 45 days
MI 15			Retirements Wholesale Interfaces - Category 1 - Gateway >= 24 months
MI 15			Retirements Wholesale Interfaces - Category 2 - GUI >= 12 months
MI 16	Percent Rejected Query Notices		Address Verification
MI 16			Request for Telephone Number
MI 16			Request for Customer Service Record
MI 16			Service Availability
MI 16			Dispatch Required / Service Appointment Scheduling (Due Date)
MI 16			PIC
MI 16			FAV / SAV
MI 16			DSL Loop Qualification
MI 16			NC/NCI
MI 16			CFA Availability
WI 1	Percent No-Access for UNE Loops - Provisioning		
WI 2	Percent No-Access for UNE Loops - Maintenance		
CLEC W 1	Average Delay in original FOCs due date due to delay notices		
CLEC W 4	Accuracy of processing CLEC corrections based on review of Directory information		First Pre-BOC
CLEC W 4			Second Pre-BOC
CLEC W 5	Percentage of protectors not moved after technician visit		
CLEC W 6	Percent Form A Received within the Interval Ordered by the Commission		8.0 dB Loop with Test Access
CLEC W 6			8.0 dB Loop without Test Access
CLEC W 6			5.0 dB Loop with Test Access
CLEC W 6			5.0 dB Loop without Test Access
CLEC W 6			BRI Loop with Test Access
CLEC W 6			DS1 Loop with Test Access
CLEC W 6			DS1 Dedicated Transport
CLEC W 6			DS3 Dedicated Transport
CLEC W 6			Dark Fiber
CLEC W 6			DSL Loops with Line Sharing
CLEC W 6			DSL Loops without Line Sharing
CLEC W 7	Percent Form B, C, D, and E Received within 72 hours of Form A		Form B: 8.0 dB Loop with Test Access
CLEC W 7			Form B: 8.0 dB Loop without Test Access
CLEC W 7			Form B: 5.0 dB Loop with Test Access
CLEC W 7			Form B: 5.0 dB Loop without Test Access
CLEC W 7			Form B: BRI Loop with Test Access
CLEC W 7			Form B: DS1 Loop with Test Access
CLEC W 7			Form B: DS1 Dedicated Transport
CLEC W 7			Form B: DS3 Dedicated Transport
CLEC W 7			Form B: Dark Fiber
CLEC W 7			Form B: DSL Loops with Line Sharing
CLEC W 7			Form B: DSL Loops without Line Sharing
CLEC W 7			Form C: 8.0 dB Loop with Test Access
CLEC W 7			Form C: 8.0 dB Loop without Test Access
CLEC W 7			Form C: 5.0 dB Loop with Test Access
CLEC W 7			Form C: 5.0 dB Loop without Test Access
CLEC W 7			Form C: BRI Loop with Test Access
CLEC W 7			Form C: DS1 Loop with Test Access
CLEC W 7			Form C: DS1 Dedicated Transport
CLEC W 7			Form C: DS3 Dedicated Transport
CLEC W 7			Form C: Dark Fiber
CLEC W 7			Form C: DSL Loops with Line Sharing
CLEC W 7			Form C: DSL Loops without Line Sharing
CLEC W 7			Form D: 8.0 dB Loop with Test Access
CLEC W 7			Form D: 8.0 dB Loop without Test Access
CLEC W 7			Form D: 5.0 dB Loop with Test Access
CLEC W 7			Form D: 5.0 dB Loop without Test Access
CLEC W 7			Form D: BRI Loop with Test Access
CLEC W 7			Form D: DS1 Loop with Test Access
CLEC W 7			Form D: DS1 Dedicated Transport
CLEC W 7			Form D: DS3 Dedicated Transport
CLEC W 7			Form D: Dark Fiber
CLEC W 7			Form D: DSL Loops with Line Sharing
CLEC W 7			Form D: DSL Loops without Line Sharing
CLEC W 7			Form E: 8.0 dB Loop with Test Access
CLEC W 7			Form E: 8.0 dB Loop without Test Access
CLEC W 7			Form E: 5.0 dB Loop with Test Access
CLEC W 7			Form E: 5.0 dB Loop without Test Access
CLEC W 7			Form E: BRI Loop with Test Access
CLEC W 7			Form E: DS1 Loop with Test Access
CLEC W 7			Form E: DS1 Dedicated Transport
CLEC W 7			Form E: DS3 Dedicated Transport
CLEC W 7			Form E: Dark Fiber
CLEC W 7			Form E: DSL Loops with Line Sharing
CLEC W 7			Form E: DSL Loops without Line Sharing
CLEC W 8	Form B Percent Return FOC with New Due Date within 24 Hours		8.0 dB Loop with Test Access
CLEC W 8			8.0 dB Loop without Test Access
CLEC W 8			5.0 dB Loop with Test Access
CLEC W 8			5.0 dB Loop without Test Access
CLEC W 8			BRI Loop with Test Access
CLEC W 8			DS1 Loop with Test Access
CLEC W 8			DS1 Dedicated Transport
CLEC W 8			DS3 Dedicated Transport
CLEC W 8			Dark Fiber
CLEC W 8			DSL Loops with Line Sharing
CLEC W 8			DSL Loops without Line Sharing
CLEC W 9	Form C Percent Return Quote within the Interval Ordered by the Commission		8.0 dB Loop with Test Access
CLEC W 9			8.0 dB Loop without Test Access
CLEC W 9			5.0 dB Loop with Test Access
CLEC W 9			5.0 dB Loop without Test Access
CLEC W 9			BRI Loop with Test Access
CLEC W 9			DS1 Loop with Test Access
CLEC W 9			DS1 Dedicated Transport
CLEC W 9			DS3 Dedicated Transport
CLEC W 9			Dark Fiber
CLEC W 9			DSL Loops with Line Sharing

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
CLEC W 9			DSL Loops without Line Sharing
CLEC W 11	FMOD Forms B, C, D percentage of Due Dates Met		Form B: 8.0 dB Loop with Test Access
CLEC W 11			Form B: 8.0 dB Loop without Test Access
CLEC W 11			Form B: 5.0 dB Loop with Test Access
CLEC W 11			Form B: 5.0 dB Loop without Test Access
CLEC W 11			Form B: BRI Loop with Test Access
CLEC W 11			Form B: DS1 Loop with Test Access
CLEC W 11			Form B: DS1 Dedicated Transport
CLEC W 11			Form B: DS3 Dedicated Transport
CLEC W 11			Form B: Dark Fiber
CLEC W 11			Form B: DSL Loops with Line Sharing
CLEC W 11			Form B: DSL Loops without Line Sharing
CLEC W 11			Form C: 8.0 dB Loop with Test Access
CLEC W 11			Form C: 8.0 dB Loop without Test Access
CLEC W 11			Form C: 5.0 dB Loop with Test Access
CLEC W 11			Form C: 5.0 dB Loop without Test Access
CLEC W 11			Form C: BRI Loop with Test Access
CLEC W 11			Form C: DS1 Loop with Test Access
CLEC W 11			Form C: DS1 Dedicated Transport
CLEC W 11			Form C: DS3 Dedicated Transport
CLEC W 11			Form C: Dark Fiber
CLEC W 11			Form C: DSL Loops with Line Sharing
CLEC W 11			Form C: DSL Loops without Line Sharing
CLEC W 11			Form D: 8.0 dB Loop without Test Access
CLEC W 11			Form D: 5.0 dB Loop with Test Access
CLEC W 11			Form D: 5.0 dB Loop without Test Access
CLEC W 11			Form D: BRI Loop with Test Access
CLEC W 11			Form D: DS1 Loop with Test Access
CLEC W 11			Form D: DS1 Dedicated Transport
CLEC W 11			Form D: DS3 Dedicated Transport
CLEC W 11			Form D: Dark Fiber
CLEC W 11			Form D: DSL Loops with Line Sharing
CLEC W 11			Form D: DSL Loops without Line Sharing
IN 1	Percent Loop Acceptance Testing (LAT) Completed on the Due Date		DSL Loops without Line Sharing

Standard
EDI/ Datagate: 4.7 secs
EDI/ Datagate: 4.5 secs
EDI/ Datagate: 6.6 secs
EDI/ Datagate: 1.0 secs
EDI/ Datagate: 12.6 secs
EDI/ Datagate: 28.0 secs
TBD
TBD
TBD
TBD
Parity with Ameritech DSL affiliate
Parity with Ameritech DSL affiliate
EDI/ Datagate: 90% <= 8.0 secs
EDI/ Datagate: 95% <= 12.0 secs
EDI/ Datagate: 90% <= 7.0 secs
EDI/ Datagate: 95% <= 9.5 secs
EDI/ Datagate: 90% <= 8.0 secs
EDI/ Datagate: 95% <= 13.0 secs
EDI/ Datagate: 90% <= 12.0 secs
EDI/ Datagate: 95% <= 16.0 secs
EDI/ Datagate: 90% <= 0.6 secs
EDI/ Datagate: 95% <= 1.0 secs
EDI/ Datagate: 90% <= 15.0 secs
EDI/ Datagate: 95% <= 25.0 secs
EDI/ Datagate: 90% <= 39.0 secs
EDI/ Datagate: 95% <= 60.0 secs
EDI/ Datagate: 95% <= 20 secs (arbitrary)
EDI/ Datagate: 90% <= 25 secs (arbitrary)
EDI/ Datagate: 95% <= 20 secs (arbitrary)
EDI/ Datagate: 90% <= 25 secs (arbitrary)
EDI/ Datagate: 95% <= 20 secs (arbitrary)
EDI/ Datagate: 90% <= 25 secs (arbitrary)
EDI/ Datagate: 95% <= 20 secs (arbitrary)
EDI/ Datagate: 90% <= 25 secs (arbitrary)
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.

95.0%
FOC Avg. remainder= 28.8 hours
94.0%
FOC Avg. remainder= 28.8 hours
94.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 28.8 hours
94.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 28.8 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg. remainder= 28.8 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 28.8 hours
94.0%
FOC Avg. remainder= 28.8 hours
94.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 6 hours
94.0%
FOC Avg. remainder= 28.8 hours
94.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 6 hours
95.0%
FOC Avg. remainder= 2.4 hours
94.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 6 hours
95.0%
FOC Avg. remainder= 2.4 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg. remainder= 28.8 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 6 hours
95.0%
FOC Avg. remainder= 2.4 hours
94.0%
FOC Avg. remainder= 28.8 hours
94.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder < 172.8 hours
95.0%
FOC Avg. remainder < 230.4 hours
94%
FOC Avg. remainder
95%
FOC Avg. remainder
Diagnostic - No Benchmark
Diagnostic - No Benchmark

Standard
Diagnostic - No Benchmark
Diagnostic - No Benchmark
95%
FOC Avg. remainder
95%
FOC Avg. remainder
Diagnostic - No Benchmark
Diagnostic - No Benchmark
Diagnostic - No Benchmark

Standard
Parity Test
Parity Test
Parity Test

Standard
POTS - Parity w/ AIT Retail
POTS - Parity w/ AIT Retail
POTS - Parity w/ AIT Retail
POTS - Parity w/ AIT Retail
POTS - Parity w/ AIT Retail
POTS - Parity w/ AIT Retail
UNE Combo - Parity w/ AIT Business and Residence combined.
UNE Combo - Parity w/ AIT Business and Residence combined.
UNE Combo - Parity w/ AIT Business and Residence combined.
UNE Combo - Parity w/ AIT Business and Residence combined.
UNE Combo - Parity w/ AIT Business and Residence combined.
UNE Combo - Parity w/ AIT Business and Residence combined.
UNE Combo - Parity w/ AIT Business and Residence combined.
UNE Combo - Parity w/ AIT Business and Residence combined.
Parity w/ AIT Retail
Parity w/ AIT Retail
Parity w/ AIT Retail
Parity w/ AIT Retail
POTS - Parity w/ AIT Retail
POTS - Parity w/ AIT Retail
UNE Combo - Parity w/ AIT Residence
UNE Combo - Parity w/ AIT Business
UNE Combo - Parity w/ AIT Residence
UNE Combo - Parity w/ AIT Business
UNE Combo - Parity w/ AIT Residence
UNE Combo - Parity w/ AIT Business
Parity w/ AIT Retail
Parity w/ AIT Retail
Parity w/ AIT Retail
Parity w/ AIT Retail

Standard	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
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Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
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Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
Parity w/ AIT Retail	
POTS (Res/Bus FW)	
POTS (Res/Bus FW)	
POTS (Res/Bus FW)	
ISDN BRI	
ISDN BRI	
ISDN BRI	
DSI and ISDN PRI	
VGPL	
ISDN BRI	
ISDN BRI	
ISDN PRI	
ISDN PRI	
VGPL	
VGPL	
VGPL	
DS1 & DS3	
DS1 & DS3	
DS1 & DS3	
DS1 & DS3	
DS1 & DS3	
DS1 & DS3	
DS1 & DS3	
DS1 & DS3	
DS1 & DS3	
Ameritech Does Not Offer	
Ameritech Does Not Offer	
Ameritech Does Not Offer	

Standard
Parity w/ AIT
Parity w/ AIT
10 Business Days
5 Business Day
TBD
Diagnostic - No Benchmark
Diagnostic - No Benchmark
Diagnostic - No Benchmark
Diagnostic - No Benchmark
Diagnostic - No Benchmark
POTS (Res/Bus FW)
POTS (Res/Bus FW)
POTS (Res/Bus FW)
ISDN BRI
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
VGPL
ISDN BRI
ISDN BRI
ISDN PRI
ISDN PRI
VGPL
VGPL
VGPL
DS1 & DS3
DS1 & DS3
DS1 & DS3
DS1 & DS3
DS1 & DS3
DS1 & DS3
DS1 & DS3
DS1 & DS3
DS1 & DS3
Ameritech Does Not Offer
Ameritech Does Not Offer
Ameritech Does Not Offer
Parity
Parity
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
DS1
DDS
DDS
VGPL
VGPL
DS3
DS3
Parity with AIT Affiliate
5 % (no critical z-value applies)
TBD
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
DS1
DDS
DDS
VGPL
VGPL
DS3
DS3
Parity with AIT Affiliate
6 % (no critical z-value applies)
TBD
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
VGPL
VGPL
VGPL
VGPL
ISDN BRI
ISDN BRI
ISDN BRI
ISDN BRI
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
DS1 and ISDN PRI
DS1 and ISDN PRI
DS1
DS1
DS1
DDS
DDS
DDS
DDS
DDS
DDS
VGPL
VGPL
VGPL
VGPL

Standard
VGPL
VGPL
DS3
DS3
DS3
DS3
DS3
DS3
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
5 % (No Critical z-value applies)
5 % (No Critical z-value applies)
5 % (No Critical z-value applies)
TBD
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
ISDN BRI
DS1 and ISDN BRI
DS1
DDS
DDS
VGPL
VGPL
DS3
DS3
Parity with AIT Affiliate
Parity with AIT Affiliate
TBD
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
DS1
DDS
DDS
VGPL
VGPL
DS3
DS3
Ameritech Affiliate
6.5 Days (No Critical z-value)
TBD
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
DS1
DDS
DDS
VGPL
VGPL
DS3
DS3
Ameritech Affiliate
5% Days (No Critical z-value)
TBD
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply
Parity with Ameritech Retail. The critical z allowance does not apply

Standard	
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Parity with Ameritech Retail.	The critical z allowance does not apply
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
Diagnostic - No Benchmark	
POTS (Bus & FW)	
POTS (Bus & FW)	
VGPL	
VGPL	
ISDN BRI	
ISDN BRI	
DS1 and ISDN BRI	
DS1	
DDS	
DDS	
VGPL	
VGPL	
DS3	
DS3	
Inter-office Trunks	
Parity with Ameritech Affiliate	
3 % (No Critical z-value)	
TBD	
Parity w/ AIT POTS Business and Residence combined.	
Ameritech Affiliate	
TBD	
POTS (Res/Bus & FW)	
POTS (Res/Bus & FW)	
POTS (Res/Bus & FW)	
POTS (Res/Bus & FW)	
VGPL	
VGPL	
VGPL	
VGPL	
ISDN BRI	
ISDN BRI	
ISDN BRI	
ISDN BRI	
DS1 and ISDN BRI	
DS1 and ISDN BRI	
DS1 and ISDN BRI	
DS1 and ISDN BRI	
DDS	
DDS	
DDS	
DDS	
VGPL	
VGPL	
VGPL	
VGPL	
DS3	
DS3	
DS3	
DS3	
Parity	
9.0 hours (cirtical z-value does not apply)	
Parity	
9.0 hours (cirtical z-value does not apply)	
TBD	
Parity w/ AIT POTS Business and Residence combined.	
POTS (Res/Bus & FW)	
POTS (Res/Bus & FW)	
VGPL	
VGPL	
ISDN BRI	
ISDN BRI	
DS1 and ISDN BRI	
DS1 and ISDN BRI	
DDS	
DDS	
VGPL	
VGPL	
DS3	
DS3	
EOI	
Ameritech Affiliate	
12.0% (Critical z-value does not apply)	
TBD	
Parity with Ameritech Affiliate	
Parity with Ameritech Affiliate	
Diagnostic	
Diagnostic	
Diagnostic	
Parity or 3 %, whichever is greater.	
Parity or 3 %, whichever is greater.	
Aggregate - No Benchmark	
Aggregate - No Benchmark	
Aggregate - No Benchmark	
Aggregate - No Benchmark	
Aggregate - No Benchmark	

Standard
Parity w/ AIT interoffice Facility trunks.
Parity w/ AIT interoffice Facility trunks.
Parity w/ AIT interoffice Facility trunks.
Parity w/ AIT interoffice Facility trunks.
Parity w/ AIT interoffice Facility trunks.
Parity w/ AIT interoffice Facility trunks.
Parity w/ AIT interoffice Facility trunks.
Parity w/ AIT interoffice Facility trunks.
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with AIT Retail
Parity with AIT Retail
Parity with AIT Retail
Parity with AIT Retail
1 hr
1 hr
1 hr
1 hr
2 hrs
2 hrs
2 hrs
2 hrs
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
7.0 seconds
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
7.0 seconds
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
Aggregate - No Benchmark
96.5%
96.5%
96.5%
96.5%
95.0%
FOC Avg. remainder= 28.8 hours
95.0%
FOC Avg. remainder= 28.8 hours
95.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 28.8 hours
95.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 28.8 hours
95.0%
FOC Avg. remainder=6 hours
95.0%
FOC Avg. remainder= 2.4 hours
95.0%
FOC Avg. remainder=6 hours
95.0%
FOC Avg. remainder= 2.4 hours
95.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 28.8 hours
95.0%
FOC Avg. remainder= 57.6 hours
95.0%
FOC Avg. remainder= 28.8 hours
No Benchmark
No Benchmark
No Benchmark
No Benchmark
No Benchmark
No Benchmark

Standard
No Benchmark
No Benchmark
No Benchmark
No Benchmark
No Benchmark
No Benchmark
No Benchmark
No Benchmark
No Benchmark
5 Business hrs
5 Business hrs
2% or less premature disconnects starting 10 min before scheduled due time.
2% or less premature disconnects starting 10 min before scheduled due time.
96.5%
96.5%
Parity w/ AIT Retail POTS - NFW
Parity w/ AIT Retail POTS - NFW
60 min
96.5%
Parity
Parity
Parity
Diagnostic - No Benchmark
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
95.0% updated w/in 72 hrs.
Parity with Ameritech Affiliate
48 hrs.
97.0%
Parity with Ameritech Affiliate
2.0% or less premature disconnects starting 10 min before scheduled time.
2.0% or less premature disconnects starting 10 min before scheduled time.
90% within 1 Hour
90% within 2 Hours
6% or less
2% or less
1% or less
6% or less
2% or less
1% or less
No Benchmark
No Benchmark
Parity
Parity
Parity
Parity with Ameritech Affiliate
Parity with Ameritech Affiliate
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
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Parity, Diagnostic
Parity, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic

Standard
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
Parity, Diagnostic
Parity, Diagnostic
95% within 1 Hour
95% within 1 Hour
95% within 1 Hour
95% within 1 Hour
95% within 24 Hours
95% within 1 Hour
95% within 24 Hours
95% within 1 Hour
95% within 24 Hours
95% within 1 Hour
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
No Benchmark, Diagnostic
UNE FW Parity compared to AIT FW (N,T, C)
UNE FW Parity compared to AIT FW (N,T, C)
Diagnostic
95%
99%
Less than 3%
95%
95%
95

Illinois Disaggregation Schedule

Standard
95%
POTS (Res/ Bus & FW)
POTS (Res/ Bus & FW)
VGPL
VGPL
ISDN BRI
DS1 and ISDN PRI
DS1
DS3
DS3
Ameritech Affiliate
5% (No critical z-value applies)
POTS (Res/ Bus & FW)
POTS (Res/ Bus & FW)
VGPL
VGPL
ISDN BRI
DS1 and ISDN PRI
DS1
DS3
DS3
Ameritech Affiliate
5% (No critical z-value applies)
POTS (Res/ Bus & FW)
VGPL
VGPL
ISDN BRI
DS1 and ISDN PRI
DS1
DS3
DS3
Ameritech Affiliate
5% (No critical z-value applies)
90% LAT on the Due Date