

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

14-0650
ORIGINAL

OCT 28 11:00
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): ELENA EL-AZWAN

Against (Utility name): PEOPLE'S GAS

As to (Reason for complaint) I WAS STAYING AT THAT ADDRESS OF A FRIEND TIL I GOT AN APT. I WAS IN FL. 2 WKS. THERE I PARKED (P. GAS HAD SIGNS TO MOVE CARS BY 7 A.M. FROM JUL 2013 - TIL END, I WOULD COME OUT MIN. BEFORE 7 A.M CAR WAS ALL DUSTED REAL BAD FROM THAT LIME ROCK AND STAINS WOULD NOT COME OFF
in CHICAGO Illinois.

2nd letter →

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2601 N. OAK PARK AVE. APT 1 ST HEAST CHIL 60707

The service address that I am complaining about is 1415 SHERWIN ROGERS PK, IL 6

My home telephone is 773-6066592 / 773-467-7861

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at ANY TIME

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) PEOPLE'S GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
PEOPLE'S GAS

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I have my receipts and statements of what I've paid.

Please clearly state what you want the Commission to do in this case:

I want P. bus to pay me all my damage

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Oct. 24, 2014
(Month, day, year)

Complainant's Signature: Elena El-Alwan

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

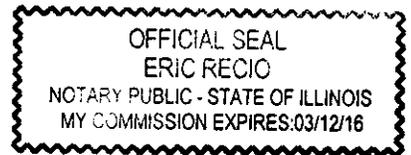
A notary public must witness the completion of this part of the form.

I, ELENA EL-ALWAN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Elena El-Alwan
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) OCTOBER 24, 2014

Eric Recio
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.