

Exhibit A

Application of TAC License Corp.

(To the extent the Commission deems a new application is necessary in lieu of permitting New TSI to acquire the certificate currently held by Old TSI).

(File Original and 3 copies)

**AMENDED APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicant's Name(including d/b/a, if any) FEIN # **510412075**

TAC License Corp.¹

Address: Street 460 Herndon Parkway

City Herndon State/Zip VA 20170

2. Authority Requested: (Mark all that apply) 13-403 13-404 13-405

3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

- Part 710 Uniform System of Accounts for Telecommunications Carriers
- Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois
- Section 735.180 Directories
- Other

TAC License Corp. also requests authorization to maintain its books and records at its principal place of business in the Commonwealth of Virginia, pursuant to 83 Ill. Admin. Code part 250.

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:

- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document; and
- (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document; and

¹ For convenience and in order to avoid customer confusion, upon closing of the Transaction, New TSI plans to change its name to, and operate under, the name "Teligent Services, Inc.," and will continue to operate the same services pursuant to the same rates, terms and conditions of services as currently provided by Old TSI to its customers

YES NO

If YES, describe fully. Not Applicable.

12. Has Applicant provided service under any other name?

YES NO

If YES, please list.

13. Will the Applicant keep its books and records in Illinois? YES NO
If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

New TSI requests authorization to maintain its books and records at its principal place of business in the Commonwealth of Virginia, pursuant to 83 Ill. Admin. Code part 250.

MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Please see Attached Application and Exhibit D.

15. List officers of Applicant.

Please see Exhibit D.

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? YES NO

If YES, list entity. _____

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for services and details of the billings statement.)

Like Old TSI, New TSI will bill its customers directly through its own internal billing system which Old TSI developed and which New TSI will acquire. This billing system provides both hard copy and electronic, up-to-date, web-based electronic billing. New TSI does not plan to use the billing and collection facilities of other carriers to interface with its customers.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Customers with billing questions or complaints may reach New TSI at its toll-free number (888) 411-1175. Customers can contact representatives of the company during regular business hours, seven days a week, for assistance with all products or billing inquiries, changes, or additions to their accounts, trouble reports, or service complaints. Customers may also send written complaints to New TSI at: 460 Herndon Parkway, Herndon, Virginia 20170. In the event of a billing dispute, New TSI will perform a review of the disputed billing amount and promptly attempt to reach a settlement to the mutual satisfaction of all parties. Following a full investigation to determine whether or not the charges may have been fraudulent or improper, New TSI may adjust the disputed bill. Applicant's repair service centers are available 24 hours a day, seven days a week to assist customers with questions or complaints.

19. Will personnel be available at applicant's business office during regular working hours to respond to inquiries about service or billing? YES NO
20. What telephone number(s) would a customer use to contact your company?

Customers with billing questions or complaints may reach New TSI at its toll-free number (888) 411-1175.

21. Will applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

YES NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers.

New TSI will also comply with applicable Illinois law as well as Federal Communications Commission regulations regarding how interexchange carriers may change a consumer's Primary Interexchange Carrier ("PIC"). New TSI will following Old TSI's "zero-tolerance" slamming/cramming policy which has been established and that all employees that interface with customers in the sales and ordering processes are required to execute.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

Applicant requests a waiver of 83 Illinois Administrative Code Parts: 710 and 735. A detailed explanation of this request is presented in Question 1 of Appendix A.

YES NO (If no, please provide an explanation.)

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

YES NO

FINANCIAL

25. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

Please see Exhibit F.

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? YES NO
If YES, please list:

New Teligent proposes to acquire most of the communications assets associated with Old TSI's domestic facilities-based fixed wireless and leased wireline operations, including the associated telecommunications equipment, existing customer base, and federal and state licenses and/or certificates authorizing those operations. These include Old TSI's facilities-based local and broadband data network in Chicago which include numerous node and customer site locations having fixed-wireless microwave transmission equipment and associated indoor equipment as well as Teligent's state of the art switch location.

If NO, which facility provider(s)'s services does Applicant use?

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

New TSI will provide all services currently offered by Teligent Services, Inc. ("Old TSI") and seeks authority that mirrors the authority currently held by Old TSI.

28. Will technical personnel be available at all times to assist customers with service problems?
 YES NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?
 YES NO

Not Applicable.

Appendix A

Standard Questions for Applicants Seeking Local Exchange Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

New TSI seeks a waiver of Parts 710 and 735. The Commission has previously found that it is not necessary to apply these regulatory provisions to competitive service providers and has exempted competitive carriers from the application of these provisions. New TSI is seeking the same waivers as those granted to Old TSI. Such waivers reduce the economic burdens of regulation and are not consistent with the law or the purposes and policies of Article XIII of the Act.

2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?

Yes. New TSI intends to offer all services as those currently provided by Old TSI and will abide by all applicable rules and regulations.

3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?

Yes. New TSI intends to offer all services as those currently provided by Old TSI and will abide by all applicable rules and regulations.

4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?

Yes. New TSI intends to offer all services as those currently provided by Old TSI and will abide by all applicable rules and regulations.

5. Who will provide customer repair service for your company?

Because New TSI, like Old TSI, is a facilities-based carrier and does not rely on resold local service or UNEs from the ILEC, it will provide maintenance and repair services through its own Illinois based technicians as well as through contractual arrangements it may have with repair or maintenance service companies that will be contractors of New TSI.

6. How many people does the company employ?

As explained in the underlying application, New TSI is a newly formed corporation and as such is in the process of building its company. New TSI expects to employ a number of the current employees of Old TSI, including all of Old TSI's most senior management.

7. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?

Yes. New TSI intends to offer all services currently provided by Old TSI and will abide by all applicable rules and regulations.

8. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

Yes. New TSI intends to offer all services currently provided by Old TSI and will abide by all applicable rules and regulations.

9. Does your company plan on filing to become an Eligible Telecommunications Carrier?

New TSI intends to mirror the services currently offered by Old TSI which does not currently include becoming an ETC.

10. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier?

Yes.

11. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?

Yes, to the extent UTSAP applies to the services to be offered by New TSI. New TSI intends to offer all services currently provided by Old TSI and will abide by all applicable rules and regulations.

12. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?

Yes. New TSI intends to offer all services currently provided by Old TSI and will abide by all applicable rules and regulations.

13. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

Yes because all of New TSI's services will be facilities-based. New TSI intends to offer all services currently provided by Old TSI and will abide by all applicable rules and regulations.

14. Has your company signed and returned the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?

Please see Exhibit H.

15. How does your company plan to solicit customers once it begins to provide local service.

Initially, New TSI will serve the current customers of Old TSI. New TSI does not currently intend to engage in telemarketing or multi-level marketing and will use the current Old TSI Illinois based sales group to sell to new customers.

16. Has your company provided service under any other name?

For convenience and in order to avoid customer confusion, upon closing of the Transaction, New TSI plans to change its name to, and operate under, the name "Teligent Services, Inc.," and will continue to operate the same services pursuant to the same rates, terms and conditions of services as currently provided by Old TSI to its customers. The Transaction will therefore be transparent to customers because they will experience no change as a result of the transaction.

17. Have any complaints or judgements been levied against the company? (Instate, out-of-state, or FCC).

No complaints or judgements have been levied against New TSI by any state or federal regulatory authority.

Appendix B

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?

Yes. New TSI intends to offer all services currently provided by Old TSI and will abide by all applicable rules and regulations.

2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service?

Yes.

3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent services for your local exchange customers?

Yes.

4. Who will be responsible for building and maintaining the 911 database for your customers?

To the extent required by the Commission, New TSI will be responsible for building and maintaining the 911 database for its local exchange customers as Old TSI currently does.

5. How often will your company update the database with customer information?

New TSI will update the 911 information database with customer information as often as required, but at a minimum, New TSI will update the 911 information database on a daily basis.

6. Will your company's billing system have the ability to distinguish between facilities-based and resale for the collection of the 911 surcharge?

Yes.

7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system?

New TSI intends to adopt the procedures currently used by Old TSI which have been in place for over three years.

8. Will your company's proposal require any network changes to any of the 911 systems?

No.

9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes?

Yes. Old TSI currently operates pursuant to a call box waiver. New TSI intends to offer all services currently provided by Old TSI and will abide by all applicable rules and regulations.

10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future?

To the extent that it is necessary.

Appendix C

Financial Questions for Applicants Seeking Local Exchange Authority

1. What circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

Part 710 requires compliance with the Uniform System of Accounts ("USOA"). While this provision is appropriately applied to incumbent LECs that have market power, it imposes unnecessary and burdensome requirements on competitive carriers and are inconsistent with a competitive environment. New TSI seeks the same waivers as those held by Old TSI.

2. Will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")?

Yes. New TSI will keep its books in accordance with GAAP, which will result in a substantially equivalent portrayal of its operating results and financial condition and will maintain uniformity in the substantive results as among telecommunications companies.

3. Will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA?

YES.

4. Will applicants accounting procedure maintain or improve uniformity in substantive results as among similar telecommunications companies?

Yes.

5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes?

Yes.

6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois gross Receipts Tax returns? What specific accounts or sub-accounts provide this data?

Yes. Attached hereto as Exhibit I is a copy of New TSI's Chart of Accounts.

5. If a waiver of Part 710 is granted, will applicant provide annual audited statements for all periods subsequent to granting the waiver?

Yes.

6. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?

Yes.

7. Please attach a copy of applicant's chart of accounts.

Attached hereto as Exhibit I is a copy of New TSI's Chart of Accounts.