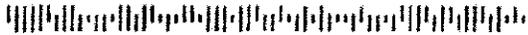


May 13, 2014

00000003

PLANNED

RE: 5-5000-4642-8272
639 Sanders CT



VICTOR AYOBAMI
639 SANDERS CT
GURNEE IL 60031-3135

Billing Adjustment Due to Meter Test Results

Dear Victor Ayobami,

Your gas meter was changed on 05/05/14. The results of two accuracy tests indicated that meter N216737 was non-registering gas usage. We installed a new gas meter at your residence and adjusted the billing of your account for the period of non-registration.

The adjusted bill was estimated using previous usage history and adjusted temperature differences. We estimate that you used 1872 CCF (hundreds of cubic feet) of gas from 01/05/14 to 05/05/14. This bill was calculated in accordance with the rules on file with the Illinois Commerce Commission (ICC).

We apologize for any inconvenience that this may cause you. If you have any questions concerning the meter change or the billing adjustment, please contact me directly at 312-240-3728.

Sincerely,

Janet
Billing Controls
North Shore Gas

P.O. Box 5228
Oak Brook, IL 60522-5228

This is not a bill payment address.

We are pleased to provide this personalized report to help you save energy.

Find more energy-saving opportunities, including incentives and rebates on qualifying energy-efficient purchases and services, by visiting:



ComEd.com/HomeSavings

0028990 3132 -C28-I -P29018-730920

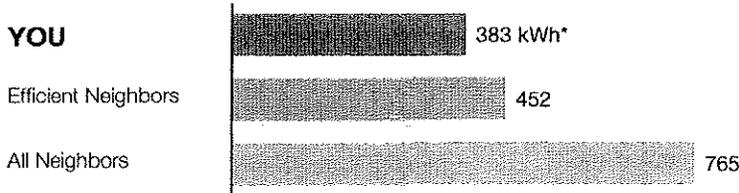
*****AUTO**5-DIGIT 60031



VICTOR A AYOBAMI
639 SANDERS CT
GURNEE IL 60031-3135



Last Month Neighbor Comparison You used **15% less** electricity than your efficient neighbors.



How you're doing:

GREAT 😊😊

* kWh: A 100-Watt bulb burning for 10 hours uses 1 kilowatt-hour.

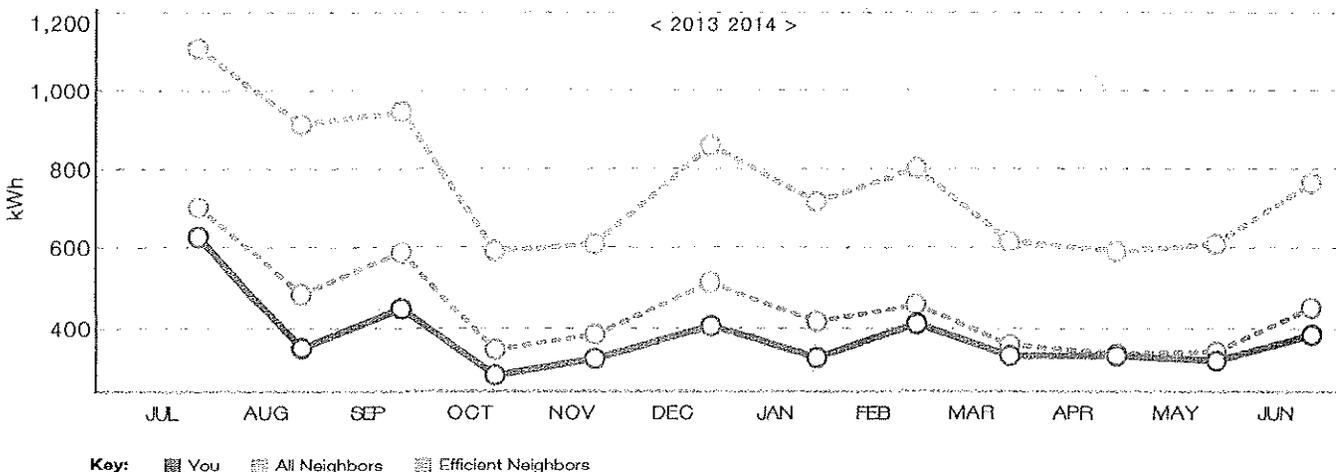
Who are your Neighbors?

All Neighbors: Approximately 100 occupied nearby homes that are similar in size to yours (avg 1,884 sq ft) and have gas heat

Efficient Neighbors: The most efficient 20 percent from the "All Neighbors" group

Last 12 Months Neighbor Comparison

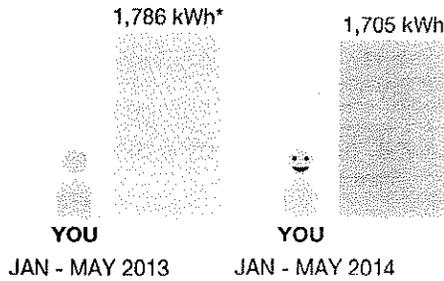
You used **51% less** electricity than your neighbors.
This saves you about **\$541** per year.



Turn over for savings →

Personal Comparison

How you're doing compared to last year:



* kWh: A 100-Watt bulb burning for 10 hours uses 1 kilowatt-hour.

So far this year, you used **5% less** electricity than last year.
 ★ You're on pace to use less in 2014.

Looking for ways to save even more? Visit ComEd.com/HomeSavings

Personalized tips below. For more energy-saving incentives and rebates, visit ComEd.com/HomeSavings

Quick Fix

Something you can do right now

Unplug your second refrigerator

Refrigerators manufactured before 1993 can cost up to \$150 a year in increased electricity bills.

If you have a second refrigerator or freezer, unplugging it for all or part of the year could provide big energy savings. If you only use the extra appliance seasonally, unplug it during the times of year you don't need it.

Consider reorganizing your main refrigerator to help better meet your everyday needs.

Smart Purchase

An affordable way to save more

Seal air leaks

Gaps and cracks between the inside and outside of your home can allow cooled air to escape. This forces your cooling system to work harder, increases energy costs, and makes your home less comfortable.

To find leaks, try to follow drafts to their source. Check where different materials meet, like between the foundation and walls, between the chimney and siding, and where gas and electricity lines exit your house.

Seal any small cracks you find with caulk and larger ones with polyurethane foam.

Great Investment

A big idea for long-term savings

Learn more from a home power monitor

Power use monitors track your home's electricity use and display real-time feedback onto a device in your home.

These monitors can calculate your daily electricity bills and show you how your behaviors affect your costs. You'll see how energy-saving behaviors translate to lower bills. This information could help motivate you and your family to save.

For more advanced meters, installation by an electrician is recommended.

SAVE UP TO **\$150** PER YEAR

SAVE UP TO **\$325** PER YEAR

SAVE UP TO **\$60** PER YEAR



Visit ComEd.com/MyEnergyTools for more info. | Questions? Email HomeEnergyReport@ComEd.com, or call (888) 806-2273 (Press 3, then enter 26633#)

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Via Certified Mail No: 7011 2970 0003 4899 2042

July 29, 2014

North Shore Gas
Attention: Customer Service
P.O. Box A3991
Chicago Illinois 60690-3991

RE: Victor Ayobami, service address: 639 Sanders Court, Gurnee, IL 60031-3135
Account Number: 5 5000 4642 8272

Dear North Shore Gas:

Please be advised that I represent Mr. Victor Ayobami, who resides at 639 Sanders Court in Gurnee, Illinois 60031-3135. My client has a North Shore Gas account number 5 5000 4642 8272. My client in receipt of an unconscionably high gas bill dated June 11, 2014. On June 23, 2014, I sent to your attention an eight (8) page fact filled package which is included in this communication. Due to your failure to reasonably communicate whatsoever with myself in writing, and based on the documents sent to my client, but of course not ever sent to his attorney, purported to be dated July 12, 2014 entitled "Final Notice Prior to Disconnection", I have urged my client to seek the immediate assistance of his elected State Representative and State Senator.

I received additional documents sent to you by North Shore Gas on Saturday, July 19, 2014. I updated you on my limited understanding of the situation in an email to you sent on July 23, 2014. I have enclosed this detailed email for your reference.

On advice from a State employee working in one of my client's office this package is being duplicated to State Representative Sam Yingling at his local field office located at 20 W. North Street, Hainesville, Illinois 60030 and State Senator Melinda Bush at her local field office located at 34121 Highway 35, Suite 224, Grayslake, Illinois 60030. My client has discussed with me the extremely limited funds he currently has available. My client has relayed that the state employee working in one of his state elected officer's offices indicated that all communications must be now sent via certified mail.

Therefore, this package, with this cover letter is being sent via certified mail to Senator Bush, Representative Yingling, and of course to North Shore Gas.

My client has indicated that there has been very little attempt to negotiate with him and that my client have had extreme issues contacting "Valerie" or "Janet" who seem to have written him letters. My client reports that vague excuses to him stating that one employee is on vacation or unavailable were given to him when he requested to speak with these no-last name employees. At my recommendation, my client reports that he has repeatedly asked for a written explanation as to how his estimated gas usage for the time that North Shore Gas alleges that their meter was non-functional was calculated. At my recommendation, my client reports that he has repeatedly and reasonably inquired as to why he should be held to pay for unused gas especially when he could demonstrate that due to extreme financial hardships, his family had purposefully not utilized much energy in the Winter-Spring of 2014. At my recommendation, my client reports that he has repeatedly and reasonably requested that once he is given some reasonable explanation in writing, as to how this extremely high energy bill is being calculated, that he be given a reasonable and fair window of opportunity to pay this bill without having the very safety and quality of life for his family be unduly harmed due to a gas cut off.

My client has reported to me that the only written document he has received from North Shore Gas are the documents he gave me on July 19, 2014 and which are included with this package. My client further reports that some of these documents appear to have earlier dates on them, but were in fact sent to him in a package with the July 12, 2014 "Final Notice Prior to Disconnection" and further that he has no recollection or knowledge of any of the previously mailed documents, specifically a letter from "Valerie" to my client which bears the printed date of July 10, 2014 and a letter to my client from "Janet" which bears the printed date of May 13, 2014.

My client is extremely confused and frightened. I do not feel that he has been given at all a satisfactory explanation as to how he suddenly has such a high gas bill. I do not feel that a demand for over a thousand dollars is at all a reasonable payment plan. I cannot report any written correspondence be it sent via traditional mail, fax, or email from North Shore Gas to me in regards to this case.

I have provided to my client the document from the Illinois Commerce Commission entitled "Your Quick Reference Guide to: Preparing for a Formal Complaint Hearing." I have conveyed to my client that I believe that his elected officials may be the exact resources that can quickly and cost-effectively address this dilemma. I have indicated to my client that in the unlikely outcome that Senator Bush and Representative Yingling cannot help their constituent in this matter, that I would assist my client in filing a Formal Complaint in regards to this situation with the Illinois Commerce Commission.

It is my hope that this entire written communication will arm my client's elected representatives with the necessary information to promptly assist my client and/or that North Shore Gas will elect to treat my client as he should be treated – as a customer and human being who is reasonably entitled to not just respect and decency, but also an written explanation as to how and why he is suddenly being

demanded to pay more money to North Shore Gas for alleged usage for a short time window when my client had been a regular North Shore Gas customer for years and never paid such costs for gas.

I will stand behind my client and will be honored to work with his elected representatives as I can to resolve this situation in such a manner that is fair and enlightening to my client.

I am truly hopeful to receive a satisfied update from my client in short order. It is truly a shame when a hard working husband and father is placed under stress by his own public utility.

Regards,



David A. Zipp, JD, MA

Attorney at Law

Attorney for Victor Ayobami

Enclosures

Cc: Mr. Victor Ayobami via hand delivery
Honorable State Senator Melinda Bush via Certified Mail No: 7011 2970 0003 4899 2011
Honorable State Representative Sam Yingling via Certified Mail No: 7011 2970 0003 4899 2028
Ayobami legal file