

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

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FORMAL COMPLAINT

2014 SEP 11 A 10:41 Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701
CHIEF CLERK'S OFFICE

For Commission Use Only:
Case: #2014-08614

14-0556
ORIGINAL

Regarding a complaint by (Person making the complaint): VICTOR NYOBAMI

Against (Utility name): NORTH STORE GAS

As to (Reason for complaint) INDISCRIMINATE BILL ADJUSTMENT

in GURNEE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 639 SANDERS COURT, GURNEE IL 60031

The service address that I am complaining about is 200 E RANDOLPH, CHICAGO IL 60601

My home telephone is (847) 254-8501

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 254-8501

My e-mail address is VICTOR_NYO@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NORTH STORE GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-I ADM. PART 280.80 (a), (b), PART 280.160 (C.2), PART 280.100 (b)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On May 13, 2014 NORTH SHORE Billed me \$1786.62 as estimated gas usage from 01/05/14 - 05/05/14. I have never used that much of gas since my 7yrs in the house.
2. I was advised that the estimate was back from 2yrs of service and all my payment during the 2yrs will not count toward the payment.
3. I am willing to pay justifiable amount if North Shore Gas is willing to work with me. I have never used that much of gas in a year.

Please clearly state what you want the Commission to do in this case: ① Investigate the legitimacy of \$1786.62 for 6 months

② Apply my payments made during Meter errors Credit. ③ Credit the late fees charged on the \$1786.62 amount

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 09/08/14 Complainant's Signature: _____
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, VICTOR AYOBAMI, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) SEPTEMBER 8, 2014

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.