

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:  
Case: 14-0550

ILLINOIS COMMERCE COMMISSION  
2014 SEP -8 P 3:15

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person Making the Complaint): New Jerusalem Pentecostal Ministries

Against (Utility name): Ameren Illinois Company d/b/a Ameren Illinois

As to (Reason for complaint) \_\_\_\_\_

in Centreville Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 6210 Church Rd Centreville, IL 62207

The service address that I am complaining about is 6215 Church Rd Centreville, IL 62207

My home telephone is [618] 363-2093

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [618] 363-2093

My e-mail address is gnjpmi@yahoo.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) \_\_\_\_\_ (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

The rate seem to have change from the time the Bldgs. were purchased and from the time we occupied them. We have been in the Bldge for over 6 years and Ameren has charged the Church another security deposit our current bill is only \$800.00 dollars but they say we owe them over \$2400. dollars.

Please clearly state what you want the Commission to do in this case:

Them over \$2400. dollars.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: September 8, 2014  
(Month, day, year)

Complainant's Signature: James L. Frankl, Jr.

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

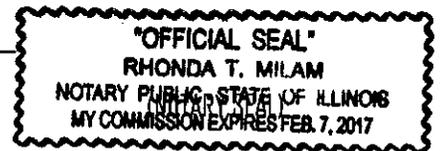
A notary public must witness the completion of this part of the form.

I, JAMES L. FRANKL, JR., Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

James L. Frankl, Jr.  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 9-8-2014

Rhonda T. Milam  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.