

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

ORIGINAL

Illinois Commerce Commission
527 East Capitol Avenue

Springfield, Illinois 62794-9280

For Commission Use Only:

Case 01-0575

Regarding a complaint

by Ben I Smaller
(Person making the complaint)

against NICOR GAS
(Utility name)

as to overcharging for non use
of service and materials
(Reason for complaint)

in Aurora, IL 60507-2020 Illinois.

ILLINOIS
COMMERCE COMMISSION
AUG 31 9 54 AM '01
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 9508 N. Keeler Ave, SKOKIE, IL 60076

The service address that I am complaining about is House at above address

My home telephone number is 847 674-3503

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at 847 674 3503

NICOR GAS (Full name of utility company) (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

overbilling

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

See attached sheet

Please clearly state what you want the Commission to do in this case.

I would like credit for overbilling of \$300.00

Date: Aug 09 2001
(Month, day, and year)

Complainant's signature Ben J Smaller

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

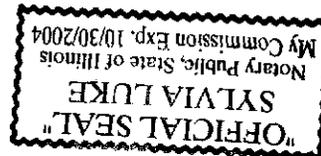
A notary public must watch you fill out this part of the form.

I, Ben J Smaller, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Ben J Smaller
(Signature)

Subscribed and sworn/affirmed to before me this 9th day of Aug 2001, 19

Sylvia Luke
Notary Public, Illinois



NOTE:
Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.