

STATE OF ILLINOIS  
ILLINOIS COMMERCE COMMISSION

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COMMISSION

2014 AUG 15 A 9:37

1 800 Collect, Inc. )  
d/b/a Simple Billing Solutions )  
Application for a Certificate of Prepaid )  
Calling Service Provider Authority )  
throughout the State of Illinois. )

Docket No. 14-0408 BIEF CLERK'S OFFICE

VERIFIED STATEMENT OF GEORGE LIGHT

My name is George Light. My business address is 160 North LaSalle Street, Suite C-800, Chicago, Illinois 60601. I am employed by the Illinois Commerce Commission as a Telecommunications Engineering Analyst in the Safety and Reliability Division. Prior to coming to work for the Commission in 2001, I was employed for 13 years in the commercial finance industry and 8 years in the telecommunications industry. These included positions in marketing and consumer services, network switching administration, as well as central office code administration and area code relief planning for the North American Numbering Plan Administrator (NANPA).

During my years at the Commission, I have worked to conserve and manage Illinois' telephone numbering resources and assisted in the planning and implementation of 4 new area codes. Additionally, I have participated in service quality reporting data collection and analysis, evaluation of proposed telephone service boundary changes and the review of applications for new carrier entrants to provide telecommunications services in Illinois. I have also reviewed Applications for Certificates of Service Authority filed by telecommunications carriers and entities seeking prepaid calling authority, and offered opinions regarding the technical, managerial and financial resources and abilities of these carriers and entities.

The purpose of this Verified Statement is to supplement the record regarding whether the Applicant has been the subject of consumer complaints in Illinois. The Corporation Commission of the State of Kansas denied Applicant certification in that state based in part upon a lack of responsiveness to consumer complaints.

To determine whether the Applicant was the subject of consumer complaints, I first contacted the Commission's Consumer Services Division. Representatives of that Division reported to me that the Consumer Services Division had received no complaints against the Applicant. I next contacted the Illinois Attorney General's Consumer Protection Division, and was advised by representatives of that Division that it, likewise, had received no complaints against the Applicant. Further, I accessed the Better Business Bureau of Chicago and Northern Illinois' website. I was unable to locate any reference to Applicant. In summary, I was unable to find any evidence of consumer complaints against the Applicant in this State.

This concludes my Verified Statement.

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County of Cook )

Docket No. 14-0415

SS

**VERIFICATION**

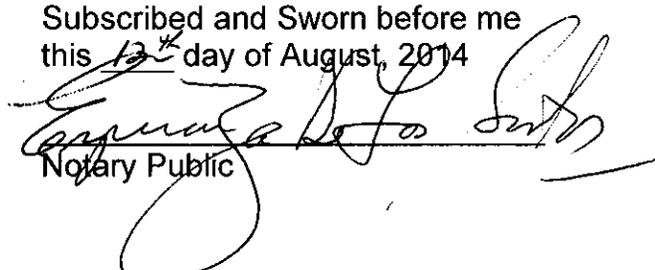
The undersigned, under oath, deposes and states that he is competent to testify and that, if called upon to testify in the above captioned proceeding, he would testify as follows:

1. My name is George Light. I am employed by the Illinois Commerce Commission as a Telecommunications Engineering Analyst in the Safety and Reliability Division of the Public Utilities Bureau.
2. I have read the Verified Statement, and know the averments of fact made therein to be true and accurate.

Further affiant sayeth naught.

  
George Light

Subscribed and Sworn before me  
this 13<sup>th</sup> day of August, 2014

  
Notary Public

