

**BEFORE THE
ILLINOIS COMMERCE COMMISSION**

Petition to Modify)	
911 Provider for Gallatin County)	
Emergency Telephone System Board,)	Docket No. 14-0406
Gallatin County, Illinois)	
		(Consolidated)
Petition to Modify)	
911 Provider for Saline County)	
Emergency Telephone System Board,)	Docket No. 14-0407
Saline County, Illinois)	

NG-911, INC. EXHIBIT 2.0

PREFILED REBUTTAL TESTIMONY OF
MICHAEL J. RAMSEY

1 **Q. Please state your name and business address.**

2 A. My name is Michael Ramsey. My business address is 815 South Highland, Williamsburg,
3 Iowa 52361. NG-911, Inc. also maintains an office at 307 Mascoutah Avenue, Belleville,
4 IL 62220-3855.

5 **Q. By whom are you employed and in what capacity?**

6 A. I am the President and CEO of NG-911, Inc. (NG-911).

7 **Q. What is the purpose of your rebuttal testimony?**

8 A. The purpose of my testimony is to provide further support for the application filed by the
9 Gallatin County Emergency Telephone Service Board (“Gallatin County”) and the Saline
10 County Emergency Telephone System Board (“Saline County”) to designate NG-911 as
11 their 9-1-1 System Provider and for approval of their modified 9-1-1 Plans. Specifically,

12 I will address some of the questions raised by Staff Witness Stacy Ross in her Direct
13 Testimony.

14 **Q. Do you have any comments regarding the Direct Testimony filed by Staff witness**
15 **Russell W. Murray?**

16 A. No. We agree with and appreciate Mr. Murray's conclusions.

17 **Q. How would you characterize Ms. Ross' concerns?**

18 A. Ms. Ross raised two primary issues in her Direct Testimony. First, she had questions
19 regarding the backup plans submitted by Gallatin and Saline Counties. Ms. Ross made
20 some specific suggestions in her testimony. (Stacy Ross Direct Testimony, lines 115 to
21 139) Second, she made some recommendations regarding monitoring the systems during
22 the implementation phase of the applicants' respective NG9-1-1 systems and for a period
23 of time after cut-over to the new systems.

24 **Q. Did Lt. Tracy L. Felty address the backup plan in his Prefiled Rebuttal Testimony?**

25 A. I believe so. Mr. Felty provided us with a draft of his response to Ms. Ross' concerns
26 regarding the backup plan.

27 **Q. Does NG-911, Inc. have any further comment on the backup plan?**

28 A. Yes. As part of my Direct Testimony in these consolidated dockets, I adopted the
29 statements made in Petition Exhibits 10.1 (Access Carrier Test Plan) and 10.2 (Integrated
30 Test Plan); and Sections 1 and 2.1 through 2.13 and 2.15 of the Narrative submitted with
31 the Petition. I am committed to making sure the record is correct and clear with respect to

32 the backup plans for Gallatin and Saline Counties. If there are items that need correction,
33 I certainly want the plan submittals to reflect those corrections. It appears that Lt. Felty
34 addressed each of the concerns raised by Ms. Ross, but if modification is required, NG-
35 911, Inc. will cooperate.

36 The Network Diagrams attached to the Narrative and referred to in Section 2.4 of the
37 Narrative, indicate Jackson County is the backup. Any future change, such as a change
38 back to Johnson County, would require Commission approval. If approved by the
39 Commission, actually making a change in the backup PSAPs would be relatively simple
40 and would only require changing routing tables.

41 Q. Do you have any comment with respect to Ms. Ross' recommendations regarding
42 monitoring the system prior to, during, and after cutover?

43 A. No. We agreed to these recommendations previously in the application, as well as in other
44 CSI dockets.

45 **Q. Does this conclude your testimony?**

46 A. Yes.