

For Commission Use Only:

Case: 14-0502

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Tonya Fielding

Against (Utility name): ComEd

As to (Reason for complaint) Billing discrepancy.

in Chicago Illinois.

CHIEF CLERK'S OFFICE  
2014 AUG 13 A 10:45 AM  
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 37 West 114th Street, Chicago

The service address that I am complaining about is Same as Above

My home telephone is (773) 253-7842

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 307-7796

My e-mail address is tonya.fielding@yahoo.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) ComEd (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

pt 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On April 4, 2013, I received a ComEd bill for over \$100.00
  2. When I inquired through ComEd I was told it was an audit of my account. By a reading made by their ~~meter~~ reader.
  3. There is no existence of any meter reading at my address in the past 18 years. Therefore, the reason is unjustifiable.
  4. Over the past 12 months I received more of these fluctuating bills unjustifiably.
- I would like a full refund not a credit.

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: August 6, 2014  
(Month, day, year)

Complainant's Signature: 

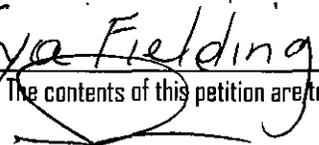
If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

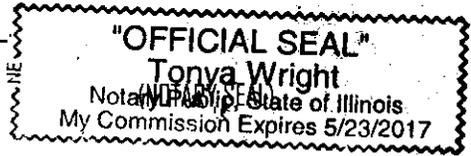
A notary public must witness the completion of this part of the form.

I, Tonya Fielding, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Aug 7, 2014

Tonya Wright  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.